The Support API Lineup Expands

Want access to more vital support information without having to visit Cisco.com? Then explore our suite of Support APIs [Application Programming Interfaces], which let you pull Cisco data into your internal systems on demand.

It works this way: You use your company's own applications to "call" for Cisco data that relates to the products you own. The information is then delivered to your company's systems for deployment as you see fit.

Our suite now offers you APIs for –

Product End of Life Information: See where your products are in their lifecycle; decide what you'd like to replace and when

Support Case Query: Check the current status of your support cases with the Technical Assistance Center (TAC)

Service Order Returns: Track your "RMAs," from request to shipping status

Software Suggestions: Get Cisco software suggestions for your specific product

Serial Number to Information: Enter your device's serial number to retrieve coverage status and orderable product identifier of that device

Expect to see more APIs in 2014, which can save you time spent on web visits by updating your systems right away.

Interested?

Please view the two minute API Demo.

And visit the Support API Console.