

Cisco Unity Connection Media-master Update 2014

Release Notes Version 1
July 1, 2014

Introduction:

These release notes contain important information about installation procedures for the Media-master Update for Cisco Unity Connection.

Note: Before you install this Media-master Update, Cisco recommends that you review the *Important Notes* section for information about issues that may affect your system.

Updates in This Release

Installing this patch will provide the fixes for the Media Master certificate expiry issue in 8.5.x, 9.x & 10.x

New Updates

CSCuo94694 Media Master jar signing Certificate expiry issue

Related Documentation:

N.A.

Determining the Software Versions:

Cisco Unity Connection

You can determine the System Version of your Cisco Unity Connection that is running on your server by accessing CUCA

The following information displays:

- System version: 8.5.x.xxxx, 9.x.x.xxxx, 10.0.1.xxxx, 10.5.1.xxxx

Important Notes:

When upgrading to a new release of Cisco Unity Connection, make sure that the fixes of Media Master certificate expiry issue (CSCuo94694) are included in the version you are upgrading to. If an ES or SU is installed after this update that does not also contain the fixes referenced in “*Updates in This Release*” then this update will need to be reapplied after the ES or SU is installed.

Installation Instructions:

As with any installation or upgrade, it is recommended that you apply this Update during off peak hours.

This update must be installed on all machines in the cluster; cluster/stand-alone reboot is not required

Installation to all machines in the cluster is required; you must start with the Publisher.

This package will install on the following System Versions:

- Any version of series 8.5.x.xxxx
- Any version of series 9.x.x.xxxx
- Any version of series 10.x.x.xxxx

You can install a patch or upgrade version from a DVD (local source) or from a computer (remote source) that the server being upgraded can access.

Note: Be sure to back up your system data before starting the software upgrade process. For more information, see the [Disaster Recovery System Administration Guide](#)

From Local Source:

Step 1: Download ciscocm.cuc_mediamaster_patch.cop.sgn

Step 2: Copy the upgrade file above to a writeable CD or DVD.

Step 3: Insert the new CD or DVD into the disc drive on the local server that is to be upgraded.

Step 4: Open Cisco Unified Communications Operating System Administration directly by entering the following URL:

`http://server-name/cmplatform`

where server-name is the host name or IP address of the admin server.

Step 5: Enter your OS Administrator username and password.

Step 6: Choose Software Upgrades > Install/Upgrade.

Step 7: For the software location source, choose DVD/CD.

Step 8: If you burned the patch file to a subdirectory on the CD or DVD, enter the path in the Directory field.

Step 9: To continue the upgrade process, click Next.

Step 10: Choose "ciscocm.cuc_mediamaster_patch.cop.sgn" and click Next.

Step 11: In the next window, monitor the progress of the download, which includes the filename and the number of megabytes that are getting transferred.

When the download completes, the Checksum window displays.

Step 12: Verify the checksum value:

`ec0c2b475122d4fef7d4ae100d2b0515`

Step 13: After determining that the checksums match, click Next to proceed with the software upgrade.

A Warning window displays the selected option.

Step 14: Click Install.

The Install Status window displays the Install log.

Step 15: When the installation completes, click Finish

Step 16: Verify the COP file version using this command from the CLI:

```
admin:show version active
```

```
Active Master Version: 10.0.1.xxxxx-xx
```

```
Active Version Installed Software Options:
```

```
cmterm-9971.9-0-3ES-1.cop <-- Note: Other cop files such as this may or may not already be present on  
your system
```

```
ciscocm.cuc_mediamaster_patch.cop.sgn
```

From Remote Source:

Step 1: Download ciscocm.cuc_mediamaster_patch.cop.sgn

Step 2: Copy the upgrade to an ftp or sftp server.

Step 3: Open Cisco Unified Communications Operating System Administration directly by entering the following URL:

```
http://server-name/cmplatform
```

where server-name is the host name or IP address of the admin server.

Step 4: Enter your OS Administrator username and password.

Step 5: Choose Software Upgrades > Install/Upgrade.

Step 6: For the software location source, choose Remote File System.

Step 7: Enter the directory name for the software upgrade, if required.

If the upgrade file is located on a Linux or Unix server, you must enter a forward slash at the beginning of the directory path. For example, if the upgrade file is in the patches directory, you must enter /patches.

If the upgrade file is located on a Windows server, check with your system administrator for the correct directory path.

Step 8: Enter the required upgrade information as described in the following table:

Remote Server: Host name or IP address of the remote server from which software will be downloaded.

Remote User: Name of a user who is configured on the remote server.

Remote Password: Password that is configured for this user on the remote server.

Download Protocol: Choose sftp or ftp.

Step 9: To continue the upgrade process, click Next.

Step 10: Choose " ciscocm.cuc_mediamaster_patch.cop.sgn " and click Next.

Step 11: In the next window, monitor the progress of the download, which includes the filename and the number of megabytes that are getting transferred.

When the download completes, the Checksum window displays.

Step 12: Verify the checksum value:

```
ec0c2b475122d4fef7d4ae100d2b0515
```

Step 13: After determining that the checksums match, click Next to proceed with the software upgrade.

A Warning window displays the selected option.

Step 14: Click Install.

The Install Status window displays and displays the install log.

Step 15: When the installation completes, click Finish

Step 16: Verify the COP file version using this command from the CLI:

```
admin:show version active
```

```
Active Master Version: 10.0.1.xxxxx-xx
```

```
Active Version Installed Software Options:
```

```
cmterm-9971.9-0-3ES-1.cop <-- Note: Other cop files such as this may or may not already be present on  
your system
```

```
ciscocm.cuc_mediamaster_patch.cop.sgn
```