Cisco Service Contract Center
The Next Generation of Service Management
Contract End User Training Curriculum

The online curriculum below is the recommended learning path for becoming familiar with Cisco Service Contract Center. To view the recommended materials, click any Training Document Name below.

General Training

Training Document Name	Document Type
☐ **Cisco Service Contract Center Overview**	Quick Tip Sheet
☐ **Requesting Access to Contracts**	Quick Tip Sheet
☐ **CSCC Search Tools**	Quick Tip Sheet

Contract Management Training

Training Document Name	Document Type
☐ **Serial Number Search**	Quick Tip Sheet
☐ **Setting Filters in Contract Manager**	Quick Tip Sheet
☐ **Viewing Contract Details**	Quick Tip Sheet
☐ **Contract Management**	Quick Tip Sheet

Additional Resources

Resource Name	Resource Type
☐ **Role-Based Training Website**	CSCC Training Website