

## Not Just Refurbished. Cisco Certified Refurbished.



Cisco® Certified Refurbished Equipment is a price-competitive and trusted alternative in those cases when buying new equipment is not an option. Fully refurbished to Cisco factory specifications, Cisco Certified Refurbished Equipment is backed by the same warranty, maintenance, and support options as the equivalent new product.

### ISO 9001/14001 Certified Processes

- **Inspection:** Each unit is subjected to a thorough screening and physical inspection at every step of the process.
- **Upgrades:** The serial number of each unit is checked against the Cisco database to determine if Engineering Change Orders (ECOs) apply. Software and hardware upgrades are performed in compliance with ECOs.
- **Restoration of default configuration:** Previous configuration and owner information is removed and the unit is returned to its default settings. Previous owner information recorded on Cisco databases is also erased.
- **Testing:** A comprehensive set of diagnostic, functional, and network traffic system tests are performed. Burn-in and/or thermal cycling tests are performed to help ensure quality.
- **Repair:** Units failing any inspection and testing are repaired to Cisco factory specifications, with the faulty components and boards replaced as applicable. The units are then subjected again to functional, network traffic system, burn-in, and thermal cycling tests as applicable.
- **Software:** A fully licensed and current shippable release of the software is installed to help ensure maximum performance and network compatibility.
- **Cleaning:** Each unit is cleaned and detailed. Old labels are removed and new labels applied. New fasteners and panels are installed as appropriate. Casings are cleaned, touched up, or repainted as applicable.
- **Packaging:** Units are carefully wrapped, placed in a new protective shipping box, and sealed in preparation for delivery.

### Benefits of Cisco Certified Refurbished Equipment:

**Peace of mind:** All products are refurbished, tested, and certified to “like-new” condition and Cisco specifications.

**Low risk:** Cisco offers a same-as-new warranty with hardware and software support through the Cisco Technical Assistance Center (TAC).

**Optimum performance:** Hardware and software upgrades help ensure maximum network compatibility performance and future scalability.

**Smart value:** Discounted pricing, no hidden costs, and financing enable customers to get the most network solution for their limited technology budget.

## FOR MORE INFORMATION

For more information about the Cisco Certified Refurbished Equipment program, contact your Cisco authorized reseller or visit Cisco Capital™ Remarketing online at [www.cisco.com/go/remarketing](http://www.cisco.com/go/remarketing).

United States and Canada  
[care-us@cisco.com](mailto:care-us@cisco.com)  
[care-canada@cisco.com](mailto:care-canada@cisco.com)

Europe, Middle East, and Africa  
[care-emea@cisco.com](mailto:care-emea@cisco.com)

Asia Pacific  
[care-asia@cisco.com](mailto:care-asia@cisco.com)  
[care-japan@cisco.com](mailto:care-japan@cisco.com)

## ABOUT CISCO CAPITAL REMARKETING

Cisco Capital Remarketing is a part of Cisco Capital. Cisco Capital Remarketing refurbishes, markets, and resells Cisco Certified Refurbished Equipment through channel partners in the United States, Canada, Europe, Middle East, Africa, and the Asia-Pacific.




**Americas Headquarters**  
Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
[www.cisco.com](http://www.cisco.com)  
Tel: 408 526-4000  
800 553-NETS (6387)  
Fax: 408 527-0883

**Asia Pacific Headquarters**  
Cisco Systems, Inc.  
168 Robinson Road  
#28-01 Capital Tower  
Singapore 068912  
[www.cisco.com](http://www.cisco.com)  
Tel: +65 6317 7777  
Fax: +65 6317 7799

**Europe Headquarters**  
Cisco Systems International BV  
Haarlerbergpark  
Haarlerbergweg 13-19  
1101 CH Amsterdam  
The Netherlands  
[www-europe.cisco.com](http://www-europe.cisco.com)  
Tel: +31 0 800 020 0791  
Fax: +31 0 20 357 1100

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

 ©2007 Cisco Systems, Inc. All rights reserved. CCVP, the Cisco logo, and the Cisco Square Bridge logo are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn is a service mark of Cisco Systems, Inc.; and Access Registrar, Aironet, BPX, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, Follow Me Browsing, FormShare, GigaDrive, GigaStack, HomeLink, Internet Quotient, IOS, iPhone, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, LightStream, Linksys, MeetingPlace, MGX, Networking Academy, Network Registrar, Packet, PIX, ProConnect, RateMUX, ScriptShare, SlideCast, SMARTnet, StackWise, The Fastest Way to Increase Your Internet Quotient, and TransPath are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0701R)