



Academy Evolution

The next generation

Academy Evolution Overview

Agenda

- Why Academy Evolution ?
- What is Academy Evolution?
- How will Academy Evolution be rolled out?



Why Academy Evolution?

Why Change?

“The only constant is change, continuing change, inevitable change... No sensible decision can be made... without taking into account not only the world as it is, but the world as it will be.”
~ Isaac Asimov

- Over the past 12 years, our program has touched the lives of 4 million students, with 1 million students engaged in learning this year!
- We must prepare for the future



Academy Evolution Directed by Global Input

Current Direction

- Validated by you and external sources:
 - Global Academy Conferences
 - Global Advisory Board
 - Surveys (10,000+ academy respondents)
 - AAM focus groups

Challenges to Thriving Today

Inconsistent Instruction Quality

Students don't get a consistent learning experience

Inconsistent Training

How can I get the support I need?

Inconsistent Quality Evaluation Process

Lack of recognition for quality education delivery

Lack of Leadership

Cannot count on institution leaders to continue to fund program

Ineffective Communication

I don't have time to read all the emails I get

Current Program Impact

1. Inconsistent Support and Service
2. Time and Productivity Loss
3. Risk to Program



What is Academy Evolution?

What is Academy Evolution?

A union of technology and program process enhancements designed to help academies thrive and students meet their goals.



New Institution Roles and Responsibilities

Cisco Academy

- an educational institution
- provides Cisco Networking Academy curricula to students directly

Academy Support Center

- an institution that has qualified to provide baseline support to academies
- helps academies with on-boarding activities and continuous program support
- keeps academies up-to-date on program and curriculum changes through communications and ongoing webinars

New Institution Roles and Responsibilities

Instructor Training Center

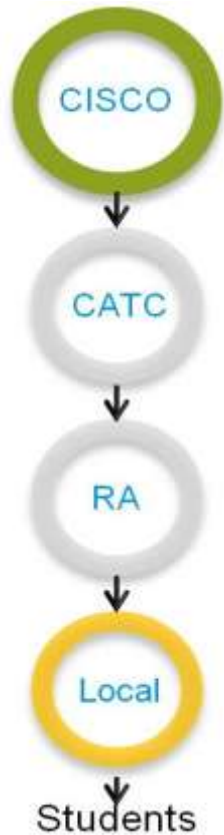
- an institution that has qualified to provide instructor training and technical support to academies
- offers instructor training, and provides technical support for 1st year of academy operation

NetAcad Resource Partner

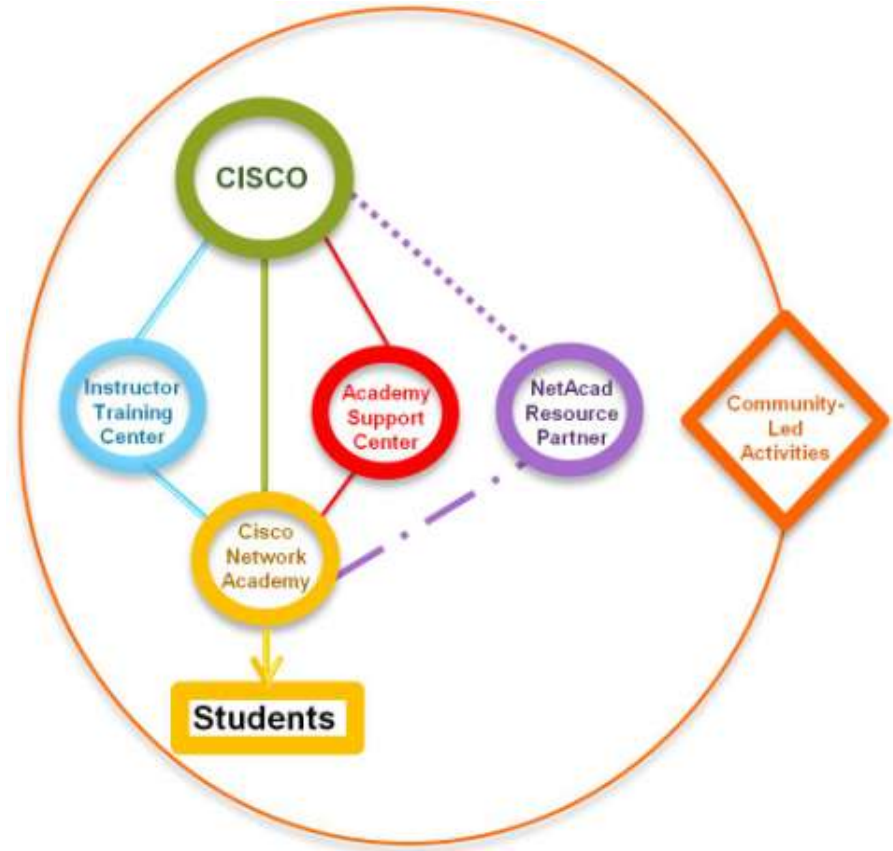
- an entity approved to provide additional services to academies (beyond training, technical support, and baseline support) and to other institutions in the academy community
- services may include student support, marketing, recruiting, translation of learning resources, council coordination, and more

Partner Model: Current and Future

Current Model



Future Model



Successful yet limited in:

- collaboration opportunities
- scalability

- Closer relationship between Cisco and Academies
- Specialized institutions
- Enable more effective and sustainable partnerships
- Recognition of increased community role

Future Model

CISCO

- Develop and deliver teaching and learning content, systems and tools
- **Monitor and manage quality**

Instructor Training Centers

Specialize and excel in preparing and developing academy instructors

Cisco Academy

Teach students academy curriculum and 21st century skills to succeed in the global economy

Academy Support Centers

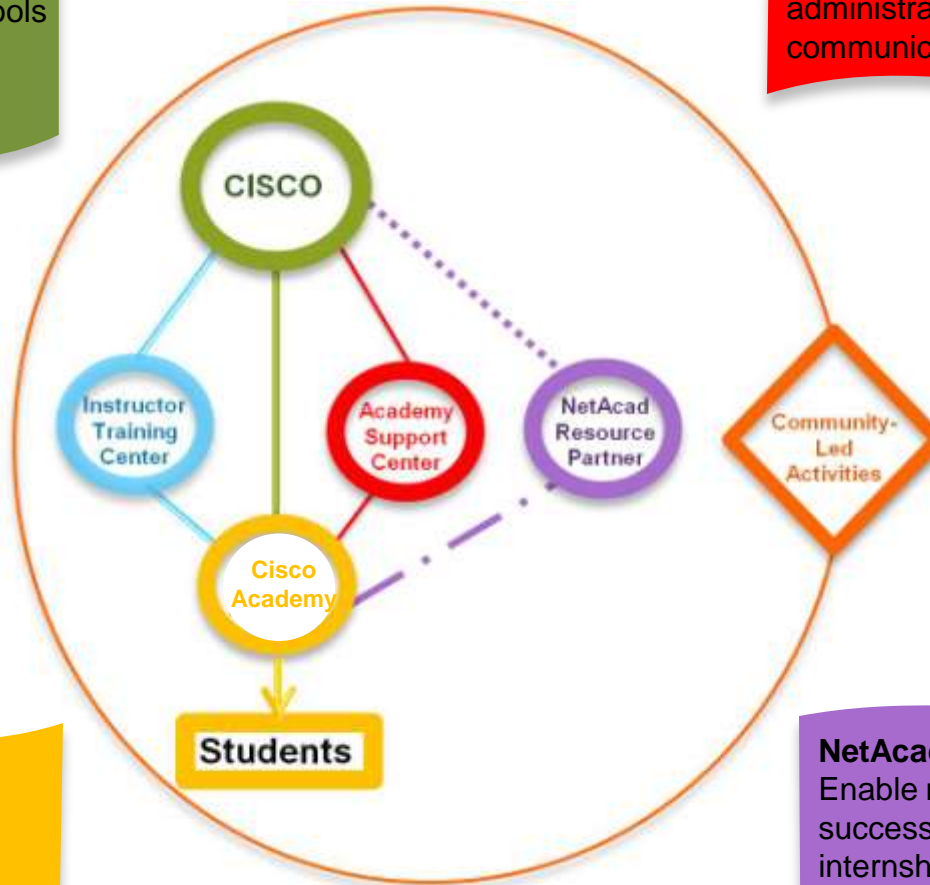
Specialize and excel in supporting academy sustainability and excellence: on-boarding, training administrators, critical communications

Community-Led Activities

Events, best practices
Online community leadership

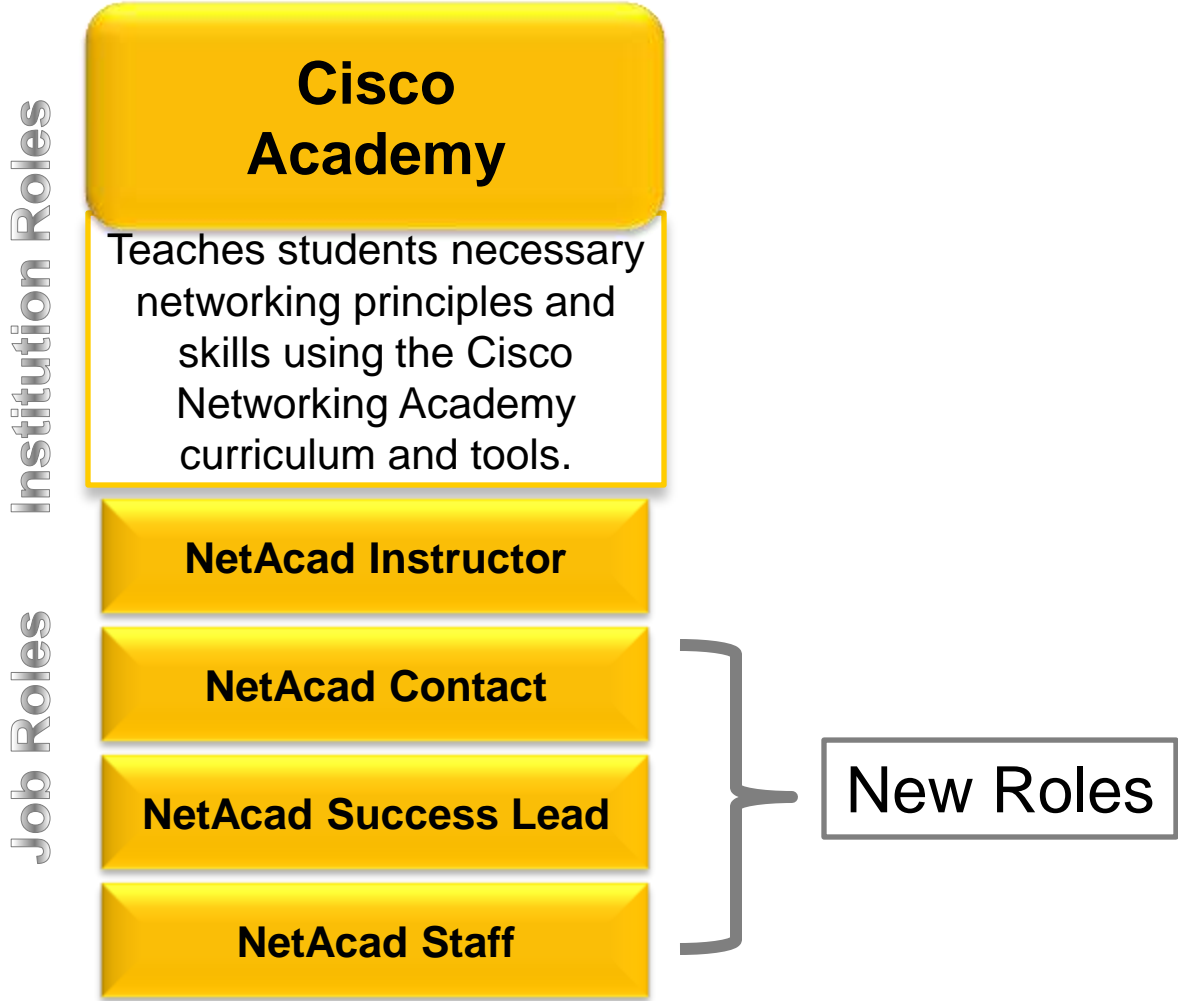
NetAcad Resource Partners

Enable more contributions to academy success: equipment donations; internships; job placement; scholarships; council coordination



Institutions can take on more than one role as long as requirements are met.

New Academy Institution and Person Roles



New Processes

(Long Term)

Instructor Professional Development • **Easy to find resources that support your continuous learning as an educator**

Qualification & Re-qualification • **Instructors who teach other instructors are qualified and certified by Cisco**
• **Centers that train/support academies are qualified, and must re-qualify every two years**

Services & Support • **Choice of who will provide the best support**
• **Easy to find providers; can see how others rate their services**

Quality • **Simplified policies**
• **Enforceable standards**
• **Easy to use classroom analytics**

Membership Agreements • **Everyone has a direct relationship with Cisco**
• **Everyone is accountable for quality and excellence**

Enabled by Collaborative Technology

What Changes?

Over Next 3 Months

- **New:** direct relationship and agreements with Cisco
- **New:** online community (Club NetAcad)
- **New:** Membership Guide with simplified policies, guidelines, roles, and responsibilities
- **New:** dedicated roles to support quality and training
- **New:** Instructor Trainer qualification process
- **New:** *choice of who to go to for training, baseline support, and other services (ITC, ASC, NRP)*

What Changes?

Over Next 3 Years

- **New:** My Page “one-stop shop” for locating resources and managing tasks
- **New:** replace current Learning Management System
- **New:** Improved reporting access and capabilities
- **New:** better instructor professional development opportunities and resources

What Stays the Same?

- Cisco AAM support
- NetAcad Support Desk help
- Peer group support
- Cisco program and curriculum consistency
- Public/private partnership

Roadmap for New Processes and Tools

Technology and Academies Impacted



Alpha/Test

- ✓ intuitive instructor and admin home page
- ✓ new online communities (non-student)
- ✓ new administration tool
- ✓ new structure offering choice
- ✓ new Instructor Trainer qualifications

April 2011

Technology Release

- new recognition program
- enhanced reporting
- new learning management system
- online student communities
- online ratings of services and service providers

Technology Release

2013

How will Academy Evolution be rolled out?

Starting the Evolution: Alpha Phase

ALPHA PHASE

Test the new model with a focused, small group of academies. Starting April 2011.

EVALUATION

Measure success of Alpha. Refine the model.

FURTHER ROLL-OUT

Transition more academies to new model.

We All Have a Stake in the Success of Cisco Networking Academy



Academy Connection

Cisco | Networking Academy®
Mind Wide Open™




The New Communities are here...

Cisco Networking Academy is proud to unveil our exciting new community and collaboration opportunities. This change enables us to provide you with innovative features, improved services, and better support. Thank you for your patience.

SIGN IN



Academy Connection



Cisco Networking Academy

Established in 1997, the Networking Academy has a long history of providing high quality ICT curriculum to millions of students. In fact, we currently have over a million students a year enrolled in the program.

- ### NETACAD RESOURCES
- World's Largest Classroom
 - Facebook
 - Netspace
 - Education Leaders Community









About the Program

Learn more about how the history of the Cisco Networking Academy and general information about the academy today.

Overview **Find Resources**

The Cisco Networking Academy Program is a comprehensive e-learning program that provides students with the Internet technology skills essential in a global economy.

Showing 1-5 of 5 Results

Academy Overview Overview	English		Info	
Accessibility for CCNA Overview Presentation Accessibility	English		Info	
At A Glance Accessibility for CCNA Accessibility	English		Info	
Maintenance Service & Support Equipment	English		Info	

CISCO'S COMMITMENT TO THE COMMUNITY

- Corporate Social Responsibility
- CSR Annual Report
- Global Education Initiative

NETACAD REGIONAL RESOURCES

- NetAcad Advantage
- NetAcad Instructor Site
- ICT Career Resources

Settings Online Friends (0)

Academy Connection


Manage Toggle Edit Controls Go to Morten Gundersen (Sign Out)

Cisco Networking Academy®
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Summary

Morten Gundersen



JOB TITLE
Academy Area Manager - North

Send Private Message

Send Morten a Message

Poke Morten

Wall

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Q&A

