



## CISCO IP COMMUNICATIONS TRAINING

### GET THE MOST OUT OF YOUR IP COMMUNICATIONS INVESTMENT WITH CISCO AUTHORIZED TRAINING WHEN YOU PURCHASE CISCO LEARNING CREDITS

Cisco Learning Credits offer a better way to obtain the IP communications product training or Cisco Career Certification training you need to stay ahead of the technology curve and get the most out of your network investment. An essential component of your network solution, Learning Credits are listed on the Cisco Global Pricelist and provide access to training from Cisco Learning Solutions Partners. Simply add Learning Credits to your equipment purchase order to safeguard your training budget and gain access to the Learning Credits Management Tool for tracking and managing your training.

#### IP Communications Training Available for Purchase with Cisco Learning Credits

The following IP communications courses and certifications training are available from Cisco Learning Solutions Partners and their affiliated organizations in a variety of customized formats and may be purchased with Cisco Learning Credits. To determine approximately how many Learning Credits you need for the following courses, view the Training Map on the Learning Credits website.

Training Courses		
Topic	Course Title	Related Certifications
Voice & IP Telephony	Cisco Voice Over IP (CVOICE)	CCVP, IP Telephony Express Specialist, IP Telephony Support Specialist
	Cisco IP Telephony Part 1 (CIPT)	CCVP, IP Telephony Support Specialist
	Cisco IP Telephony Part 2 (CIPT 2)	CCVP, IP Telephony Support Specialist
	IP Telephony Troubleshooting (IPTT)	CCVP, IP Telephony Operations Specialist
	Implementing Cisco Quality of Service (QOS)	CCVP, IP Telephony Design Specialist, IP Telephony Express Specialist, IP Telephony Operations Specialist, IP Telephony Support Specialist
	IP Telephony Design (IPTD)	IP Telephony Design Specialist
Contact Center	Cisco ICM/NAM Product Training Course (ICMPT)	None
	Cisco ICM/NAM System Administration (ICMSA)	None
	Cisco ICM Multi-channel Training (ICMMC)	None
	Cisco IPCC Product Training (IPCCF)	None
	Cisco IPCC Solution Implementation (IPCC)	None
	IPCC Express & IP IVR Deployment (CRSD)	None
Unified Communications	Cisco Unity Design & Networking (CUDN)	Unity Design Specialist
	Cisco Unified Communications System Engineer (UCSE)	Unity Design Specialist, Unity Support Specialist
	Cisco Unified Communications System Administration (UCSA)	None



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### Related URLs:

Cisco Learning Credits

[www.cisco.com/go/learningcredits](http://www.cisco.com/go/learningcredits)

About Cisco Learning Partners

[www.cisco.com/go/learningparters](http://www.cisco.com/go/learningparters)

Cisco Learning Partner Locator

[www.cisco.com/go/clplocator](http://www.cisco.com/go/clplocator)

Locate a training course from a Cisco Learning Partner

[www.cisco.com/go/class\\_locator](http://www.cisco.com/go/class_locator)

Get answers to your Cisco training and certification questions

[www.cisco.com/go/certsupport](http://www.cisco.com/go/certsupport)

Search for detailed descriptions of IP communications courses

[www.cisco.com/go/iptelephonytraining](http://www.cisco.com/go/iptelephonytraining)

CCIE Training

[www.cisco.com/go/ccie](http://www.cisco.com/go/ccie)



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