



Cisco Technical Knowledge Library Benefits to Customers



TKL Team, tkl-info@cisco.com
AS Knowledge Services Practice

Benefits For Customers

- **TKL gives customers' staff exposure to expert Cisco knowledge**

This knowledge content is not generally available to customers or partners on Cisco.com

- **TKL includes self-study resources to help prepare for Cisco Career Certification or the deployment of Cisco technologies**

Access to content exclusive to TKL

TKL subscriptions cost less than purchasing premium content a la carte

- **TKL provides an on-demand learning solution for individual development**

Content is always available, no travel required

Annual TKL subscription costs about as much as one training class for 15 individuals



A Customized Knowledge Portal

Logged In



Cisco Advanced Services
Technical Knowledge Library

[TKL Dashboard](#) [Search Library](#) [Browse Library](#) [Usage Stats](#) [Administrator](#)

[Associated Customer Selection List](#)

Welcome to the Cisco Technical Knowledge Library.

The Technical Knowledge Library contains a wealth of content centered on Cisco products, technologies, and solutions. The Technical Knowledge Library offers intellectual property from Cisco, self-study resources, and content developed specifically for your organization by Cisco Advanced Services.

The Technical Knowledge Library is offered to you based on your organization's service contracts with Cisco Advanced Services. Use of this content is governed by contractual agreements with Cisco Inc. Content may not be reproduced, shared, or distributed to unauthorized users. If you have questions about approved use of Technical Knowledge Library content, please contact your Cisco Account Manager.

[TKL Search](#)

[News](#)

[Announcements](#)

TEST CUSTOMER

5 Documents

Title	Category	Description	Uploaded Date	Size (KB)
There are no newly uploaded documents for you in TKL Application				
Browse All AFFILIATED COMPUTER SERVICES Documents >				

▼ New Offerings - Cisco Knowledge Resource (Uploaded in last 30 days)

Title	Category	Description	Uploaded Date	Size (KB)
CCIE Routing and Switching Exam Certification Guide	Cisco Press		01-26-2010	10741.05
CCIE Security Exam Certification Guide (CCIE Self-Study)	Cisco Press		01-26-2010	19897.07
CCIE Voice Exam Quick Reference Sheets	Cisco Press		01-26-2010	2498.18
Inside Cisco IOS Software Architecture (CCIE Professional Development)	Cisco Press		01-26-2010	4066.91
CCIE Routing and Switching Practice Labs	Cisco Press		01-26-2010	2349.45

Benefits For Customers



Access knowledge content not available on www.cisco.com

- Customer-specific “sandbox” of deliverables from Cisco Advanced Services

Deliverables from the Cisco Account team, stored and categorized

Specific content can be shared with the customer upon request, or as the Cisco Account team deems appropriate

- Self-study and e-learning resources

Cisco Press books, Solution Case Studies

CiscoLive VOD technical sessions, eLearning courseware w/live remote labs

Benefits For Customers

- **Cisco Career Certification preparation:**

 - Cisco Press books

 - eLearning courseware w/live remote equipment labs focusing on Cisco Solutions & Advanced Technologies

 - CiscoLive VOD sessions devoted to certification prep

- **Technology deployment planning:**

 - Configuration examples, case studies for Cisco technologies

 - Core routing and switching, security, optical, wireless, data center

 - IP contact center, software, storage, telephony, QoS, VPN, access, MPLS, Metro Ethernet



Use TKL to prepare for Cisco Career Certification or to plan for technology deployment in your network

