

# Cisco Candidate Conduct Policy

## Candidate Conduct Policy

Candidates taking Cisco exams must agree that they have read and will abide by the terms and conditions of the [Cisco Career Certifications and Confidentiality Agreement](#) before beginning such examination. Under the terms of the Cisco Career Certifications and Confidentiality Agreement, each candidate is required to agree to be bound by its terms and conditions.

No candidate will take any action that will compromise the integrity or confidentiality of a Cisco Certification examination or otherwise compromise the integrity of the Cisco Certification program. Such actions include but are not limited to:

- Disseminating actual exam content via web postings, discussion groups, chat rooms, study guides, etc.
- Use of falsified or altered Certificates, Score Reports, or other documents or electronic media used to misrepresent the Certification status of a candidate.
- Giving or receiving assistance of any kind from anyone for any electronic or lab examination.
- Using any aids, notes, equipment or other materials not authorized by the Testing Delivery Partners or Cisco during the exam.
- Providing falsified documentation as a means of a false identity, false address or solicitation of someone to take a test on another's behalf.
- Use of Cisco Support Services to resolve test questions or use of Technical Assistance Center (TAC) to extract examination questions and answers.
- Failure to protect Certification content including labs through carelessness or in an attempt to shield facts regarding a violation.
- Causing a disturbance of any kind in a testing facility; removing or attempting to remove questions and/or responses (in any format) or notes, note board, or scratch paper from the testing room.
- Tampering with the operation of the testing facility computer or attempting to use it for any function other than taking a Cisco certification examination during such examination.
- Delivering Cisco exams as a Test Center Administrator [TCA] while holding prior Cisco certifications and/or pursuing Cisco certification.
- Not abiding by the Cisco exam retake policy described on the Certification Exam Policies page located at: <http://www.cisco.com/go/exampolicy/>

## Notice of Violations and Sanctions

If it is determined that any candidate has violated the Candidate Conduct Policy, Cisco will send such candidate a written notice of violations and applicable sanctions. It will be the Certification candidate's sole responsibility to ensure that Cisco has a current address and email address for the Certification candidate.

## Remedies for Violating the Candidate Conduct Policy

Any candidate determined by Cisco to have violated the Candidate Conduct Policy shall, if determined necessary or appropriate by Cisco based upon the seriousness of the incident or violation be made ineligible to register and/or schedule any Cisco examination up to including a lifetime ban and voiding of all previous certifications from the date of such determination.