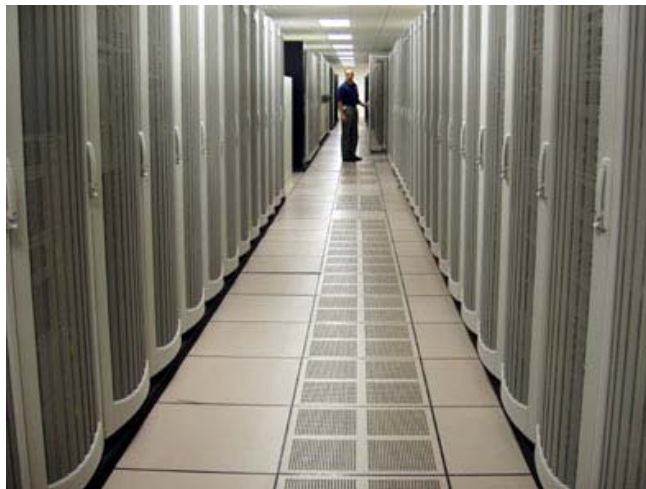


# Cisco IT Data Center and Operations Control Center Tour



## INTRODUCTION



# Cisco Data Center Tour

## INTRODUCTION

What follows is a guided tour of the Cisco Systems main production data center, located in San Jose, California. This entire document is 71 pages long, with 45 photographs that help bring an experience of the Data Center tour to reader. This tour is based on a series of interviews with Cisco IT data center operations managers Dick Corso and Ian Reddy.

Customers visiting Cisco usually request to visit the main production data center, and this tour remains one of the most popular, year after year. The data center is still one of the most impressive areas to visit on the Cisco San Jose campus.

Typically, to take this tour would require visiting San Jose and making an appointment with the Executive Briefing Center to schedule Dick or Ian to show you some portion of the data center. By reading this set of documents (or reading this document) you can experience a “virtual data center tour.” Click the links on the left to take the tour from start to finish, or in any order of your choice. Links to printable PDFs of this tour are available at the end of each section, and a link to the entire document is available at the end of the tour.

This description of the Cisco Data Center environment and management practices provides a good background into the inner workings of a global data center. It describes the servers, storage and network found in the Cisco production data center; but more importantly it shows:

- How Cisco IT staffs, monitors, and performs change management;
- How the data center is designed to remain available despite network or power outages, and
- How the data center guards against damage from fire and earthquake.

The tour consists of the following ten sections. Click the menu keys on the left to take the tour from start to finish, or in any order of your choice. Links to printable PDFs of this tour are available at the end of each section, and a link to the entire document is available at the end of the tour..

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6. Data Center Storage and Servers
7. Data Center Power
8. Overheating, Fire, and Earthquake Protection
9. Conclusion

## 10. Entire Data Center Tour download

**End**

We hope you have enjoyed this introduction to the Cisco IT Data Center tour. You can experience this virtual data center tour on the web by downloading the nine other sections of this document, or by documenting the entire document. You can also contact your Cisco sales person to arrange an Executive Briefing Center visit, and request a live tour of the Cisco main production data center and operations control center.

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**Note:**

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