



# Fax Over IP How Cisco IT Deployed a New IP Fax Solution



**Cisco IT Case Study**  
**January 2009**

# Overview

- Challenge

Reduce the cost of standalone printers and faxes, and the overhead of maintaining analog fax cards and numbers.

- Solution

Cisco IT worked closely with a Multifunction Printer vendor, deploying a complete MFP solution integrated with the Cisco Fax Server solution

- Results

Cisco replaced 1200 dedicated fax machines and 1300 dedicated printers with 750 MFPs, saving about US\$75,000 per month

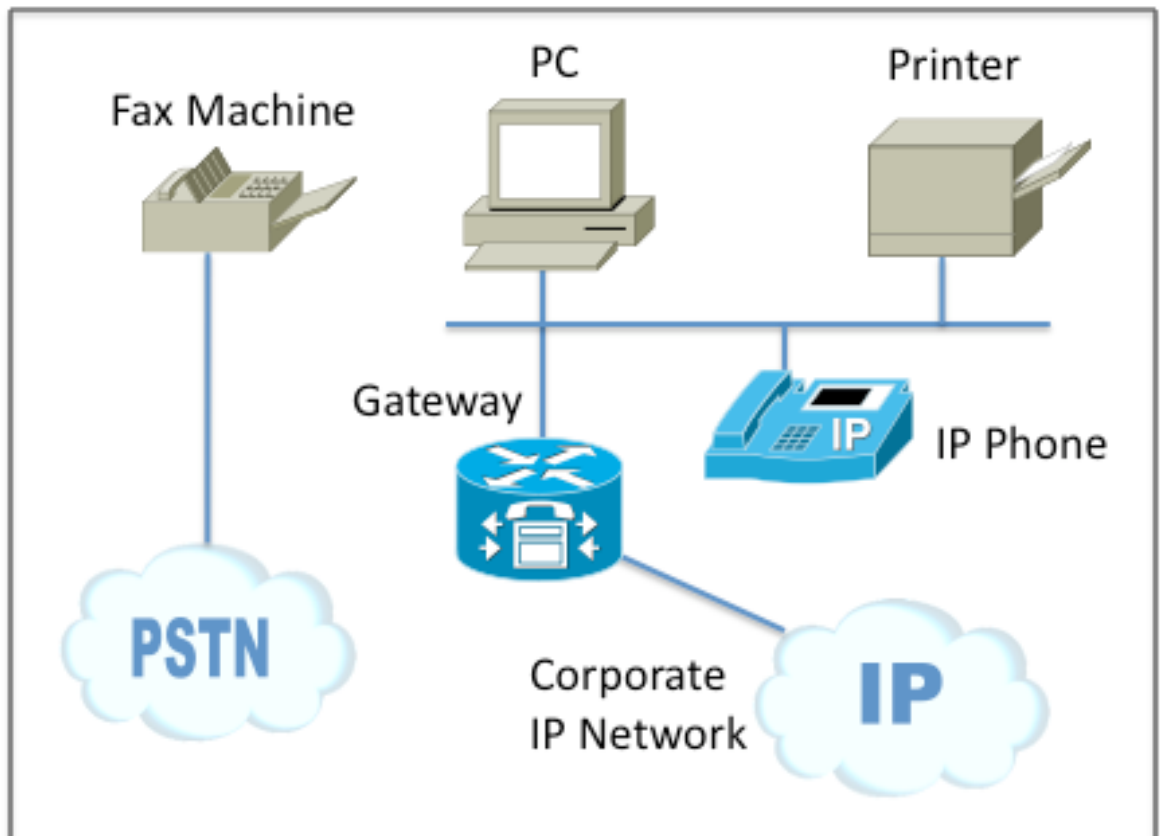
- Next Steps

The US deployment of Fax over IP will be expanded to the rest of the global Cisco environment

# Challenge

Reduce the cost of standalone printers and faxes, and the overhead of maintaining analog fax cards and numbers.

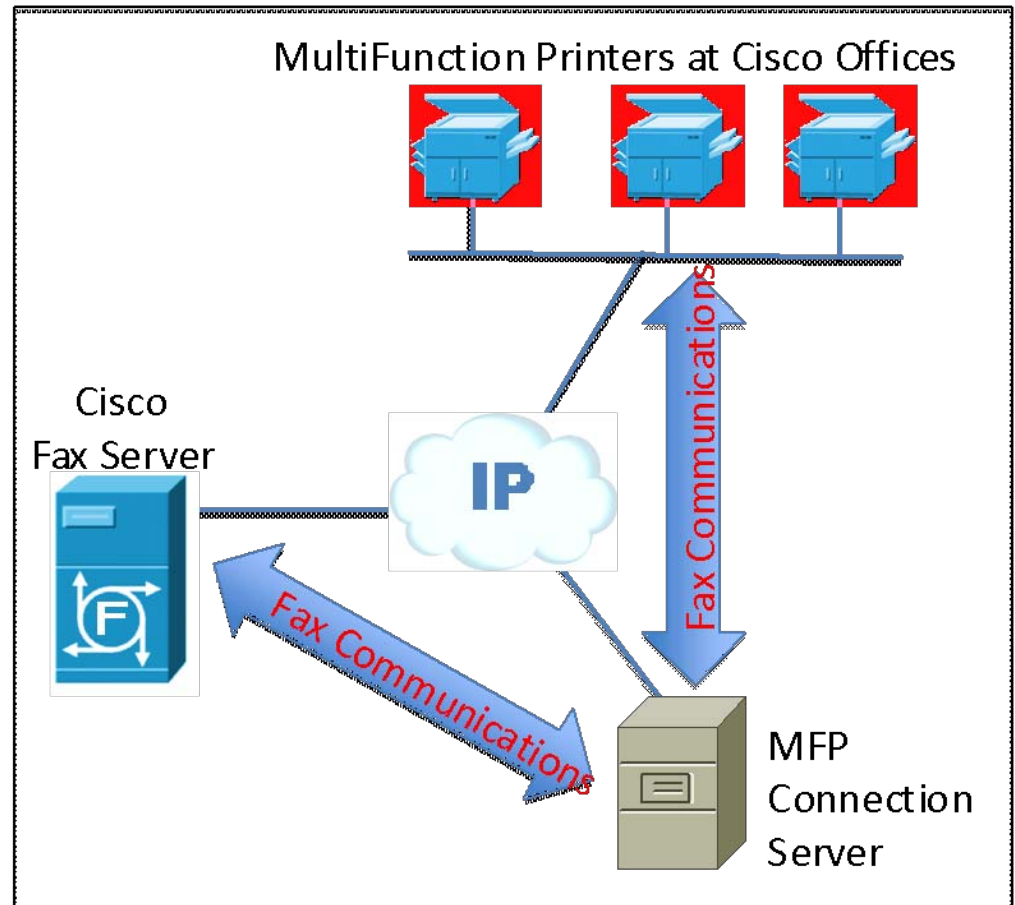
- Cisco IT had 1200 dedicated fax machines and 1300 dedicated printers in the US and Canada
- The fax machines required special dedicated analog connections and fax numbers



# Solution

Cisco IT worked closely with a Multifunction Printer vendor, deploying a complete MFP solution integrated with the Cisco Fax Server solution

- The solution required 750 Multifunction Printers, supported by MFP Connection Servers.
- The MFP solution integrates with the Cisco Fax Server hardware and software



# Results

- Cisco IT replaced 1200 dedicated fax machines and 1300 dedicated printers
- The new solution requires only 750 Multifunction printers with MFP connection servers, saving about US \$75,000 per month

# Next Steps

- The Fax Over IP solution has been deployed throughout all U.S. Cisco offices.

To read the entire case study or additional Cisco IT case studies on a variety of business solutions, visit **Cisco on Cisco: Inside Cisco IT**

[www.cisco.com/go/ciscoit](http://www.cisco.com/go/ciscoit)




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