



Stuart Taylor

Director, Service Provider Practice Internet Business Solutions Group

Stuart Taylor is a director for the North American Mobile Segment within the Cisco Internet Business Solutions Group (IBSG). He heads a team of senior advisers drawn from the industry and the major management consulting firms who provide trusted, independent advice on a nonfee basis to senior business executives from Cisco's largest mobile service providers.

In his role, Taylor leads major customer engagements with his team, and is able to draw on a global team of consultants and solution specialists. In addition, his team links to other Cisco teams to create effective end-to-end IP solutions that drive customer success. Before joining Cisco, Taylor was a partner with Accenture based in Boston and London. He brings more than 13 years of experience focused on strategy, corporate development, business unit strategy, M&A, and operational improvement with large mobile and wireline operators and high-technology clients.

Taylor is a frequent speaker at industry events and has produced thought leadership material in the areas of customer loyalty in the wireless industry, customer self-service in the communication industry, e-marketing, e-commerce, broadband sales and marketing, and corporate sales in the wireless industry.

Taylor holds an MBA from the London Business School, and master's of applied science and bachelor's with honors degrees from the University of Toronto.



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