



America

CERTIFICATE

The Certification Body of
TÜV SÜD AMERICA INC.

hereby certifies that

Cisco Systems, Inc.

170 West Tasman Drive

San Jose, CA 95134-1706

(All facilities listed on Appendix)

has implemented a Quality Management System
in accordance with:

TL 9000 – H, S R4.0/R4.0 and ISO 9001:2000

The scope of this Quality Management System includes:

Design, Development, Manufacturing Operations and Support of Networking Solutions for the following product lines: CRS-1, 2800, 3800, 6500 (Native Mode), 7600, MGX 8800, MGX 8900, 10000, 10720, 12000, ONS 15310, ONS 15327, ONS 15454, ONS 15600, Cisco Transport Manager (CTM), IP Solution Center (ISC), Firewall Services Module including IOS Software and Shared Port Adaptors. The Network Systems Integration and Test Engineering organization and the Global Technical Assistance Center are included in their entirety

Product Category	Products
1.2.2	MGX 8800, MGX 8900
1.2.9.1	CRS-1
1.2.9.2	6500 (Native Mode), 7600, 10000, 10720, 12000, 2800, 3800
3.2.2.1.2.1	15310, 15327, 15454 SONET, 15454 SDH, 15600
3.2.2.1.2.2	15454 DWDM
4.2.1	CTM, ISC

Certificate Expiry Date: December 31, 2009

Certificate Registration No: 951 03 2274

Effective Date: January 27, 2009



Gary W. Minks

Gary W. Minks
VP, Regulatory Affairs





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Scope Code	North America	Product Category
1,2,3	170 West Tasman Drive, San Jose, CA 95134 United States	A,B,C,D,E,F
1,2,3	1414 Massachusetts Avenue, Boxborough, MA 01719 United States	B,C
1,2,3	2200 East President George Bush Highway, Richardson, TX 75082 United States	D,E
1,2,3	1435 North McDowell Blvd., Petaluma, CA 94954 United States	B,D,E,F
1,2,3	7025 Kit Creek Road, PO Box 14987, Research Triangle Park, NC 27709-4987 United States	B,C
1,2,3	2000 Innovation Drive, Kanata, Ontario K2K 3E8 Canada	B,C
	ASIA	
1,2,3	Level 19-21, Office Tower E1, The Towers, Oriental Plaza, No. 1 East Chang An Avenue, Dong Cheng District, Beijing, 100738 China	A,B,C,D,E,F
1,3	9-7-1, Akasaka, Minato-ku, Tokyo, Kanto, 107-6227 Japan	B
1,2,3	SEZ Unit, Cessna Business Park, Kadubeesanahalli Village, Varthur Hobli, Sarjapur Marathalli Outer Ring Road, Bangalore, India	A,B,C,D,E,F
1,2,3	32 HaMelacha St., (HaSharon Bldg), P.O.Box 8735, I.Z.Sapir, South Netanya, 42504 Israel	B
	Europe	
1,2,3	200 Longwater Avenue, Reading RG2 6GB United Kingdom	A,B,C,D,E,F
1,2,3	Via Philips 12, Monza 20052 Italy	D,E,F
1,2,3	3 Carradale Crescent, Broadwood Business Park Cumbernauld, Glasgow G 68 9 LE United Kingdom	F
1,2,3	Pegasus Parc, De Kleetlaan 6A, Diegem 1831 Belgium	A,B,C,D,E,F
1,3	3rd Floor, 96 Commercial Quay, Commercial Street, Edinburgh EH6 6LX United Kingdom	A,B,C,D,E,F
	Australia	
1,2,3	Zenith Centre, Tower B, 821 Pacific Highway, Chatswood, 2067 Australia	A,B,C,D,E,F
Scope Activities – 1=Design and Development 2=Manufacturing 3= Support		
Product Category A=1.2.2 B= 1.2.9.1 C=1.2.9.2 D=3.2.2.1.2.1 E=3.2.2.1.2.2 F=4.2.1		

Appendix 1 of 1