



America

CERTIFICATE

The Certification Body of
TÜV SÜD AMERICA INC.

hereby certifies that

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706

(All facilities listed on Appendix)

has implemented a Quality Management System
in accordance with:

ISO 9001:2000

The scope of this Quality Management System includes:

**Design, Development, Manufacturing
Operations, Sales, Service and Support for
Networking Solutions at Cisco sites Globally**

Certificate Expiry Date: November 13, 2010

Certificate Registration No: 951 00 0875

Effective Date: January 27, 2009




Gary W. Minks
VP, Regulatory Affairs





America

CERTIFICATE

1,2,3,4	North America		North America
1,3,4	Canada: Calgary, Alberta	3	US: Lindon, UT
1,3,4	Canada: Edmonton, Alberta	1,3	US: Little Rock, AR
1,2,3,4	Canada: Halifax, Nova Scotia	1,2,3,4	US: Los Angeles, CA
4	Canada: Kanata, Ontario	1,3,4	US: Louisville, KY
1,2,3,4	Canada: Markham, Ontario	3	US: Lubbock, TX
1,2,3,4	Canada: Montreal, Quebec	1,3,4	US: Madison, WI
1,2,3,4	Canada: Ottawa, Ontario	1,3,4	US: Malvern, PA
3	Canada: Quebec, Quebec	3	US: McLean, VA
3	Canada: Regina, Saskatchewan	3,4	US: Melville, NY
1,2,3,4	Canada: Toronto, Ontario	1,3,4	US: Metairie, LA
1,3,4	Canada: Vancouver, British Columbia	1,2,3,4	
3	Canada: Winnipeg, Manitoba		US: Miami, FL
1,3,4	Costa Rica: San Jose	1,2,3,4	US: Milpitas, CA
3	Dominican Republic: Santo Domingo	3	US: Missoula, MT
1	Mexico: Guadalajara	3	US: Montgomery, AL
1,2,3,4	Mexico: Mexico City	1,3,4	US: Montvale, NJ
1,3,4	Mexico: San Pedro Garza Garcia	1,3,4	US: Moorestown, NJ
1,3,4	Panama: Panama	3	US: Neptune, NJ
3,4	Puerto Rico: San Juan	1,2,3,4	US: New York, NY
1,3,4	US: Albany, NY	1,3	US: North Charleston, SC
1,3,4	US: Albuquerque, NM	3,4	US: Norwalk, CT
1,3,4	US: Amherst, NY	3	US: Oakland Park, FL
1,3,4	US: Anchorage, AK	3,4	US: Oklahoma City, OK
3,4	US: Appleton, WI	1,3,4	US: Omaha, NE
1,2,3,4	US: Atlanta, GA	1,3,4	US: Orlando, FL
1,2,3,4	US: Austin, TX	1,2,3,4	US: Overland Park, KS
3	US: Baton Rouge, LA	3	US: Petaluma, CA
1,2,3,4	US: Bellevue, WA	1,2,3,4	US: Pewaukee, WI
3,4	US: Bentonville, AR	2,3,4	US: Phoenix, AZ
3	US: Birmingham, LA	1,3,4	US: Pittsburgh, PA
1,2,3,4	US: Bloomington, MN	1,3,4	US: Pittsford, NY
1,3,4	US: Boise, ID	1,2,3,4	US: Pleasanton, CA
1,2,3,4	US: Boston, MA	1,3,4	US: Portsmouth, NH
1,2,3,4	US: Boulder, CO	1,2,3,4	US: Reno, NV
1,2,3,4	US: Boxborough, MA	1,2,3,4	US: Research Triangle Park, NC
1,4	US: Bradenton, FL	1,2,3,4	US: Richardson, TX
3,4	US: Brentwood, TN	1,2,3,4	US: Richfield, OH
3	US: Camp Hill, PA	3,4	US: Richmond, VA
1,2,4	US: Carlsbad, CA	3	US: Ridgeland, MS
3,4	US: Carmel, IN	1,2,3,4	US: Saint Petersburg, FL
3,4	US: Cedar Rapids, IA	2,3,4	US: Salem, NH
3	US: Centennial, CO	1,3,4	US: Salt Lake City, UT
1,3,4	US: Charleston, WV	1,3,4	US: San Antonio, TX
1,3,4	US: Charlotte, NC	1,2,3,4	US: San Diego, CA
3	US: Chattanooga, TN	1,3,4	US: San Francisco, CA
1,3,4	US: Chesterfield, MO	1,2,3,4	US: San Jose, CA
1,2,3,4	US: Chicago, IL	1	US: Savannah, GA
1,3,4	US: Cincinnati, OH	1,3,4	US: Scotts Valley, CA
1,3,4	US: Colorado Springs, CO	1,2,3,4	US: Seattle, WA
1,3,4	US: Columbia, MD	3	US: Sioux Falls, SD
3,4	US: Cordova, TN	3,4	US: South Burlington, VT
3	US: Dayton, OH	1,3,4	US: Southfield, MI
1,3,4	US: Destin, FL	1,3,4	US: Spokane, WA
1,3,4	US: Dublin, Ohio	1,3	US: Springfield, IL
1,3,4	US: Edison, NJ	1,3,4	US: Tallahassee, FL
3	US: El Paso, TX	1,3,4	US: Tucson, AZ
1,3,4	US: Englewood, CO	3,4	US: Tulsa, OK
3	US: Fargo, ND	3	US: Versailles, KY
3,4	US: Farmington, CT	2,3,4	US: Virginia Beach, VA
1,3,4	US: Forth Worth, TX	1,3,4	US: Washington, DC
3	US: Fresno, CA	1,3	US: Wausau, WI
3	US: Germantown, MD	1,3,4	US: West Des Moines, IA
1,2,3,4	US: Gold River, CA	3,4	US: Wichita, KS
1,3,4	US: Goleta, CA		Asia
3	US: Greensboro, NC	3,4	Azerbaijan: Baku
3,4	US: Greenville, SC	1,2,3,4	China: Beijing
1,2,3,4	US: Herndon, VA	3,4	China: Chengdu
3,4	US: Honolulu, HI	3	China: Fuzhou
1,2,3,4	US: Houston, TX	1,2,3,4	China: Guangzhou
1,2,3,4	US: Irvine, CA	1,3,4	China: Hangzhou
1,3,4	US: Irving, TX	1	China: Hefei
1,3,4	US: Jacksonville, FL	3	China: Nanjing
3,4	US: Jefferson City, MO	1,2,3,4	China: Shanghai
1,3,4	US: Knoxville, TN	1,2,3,4	China: Shenzhen
3	US: Lacey, WA	1,2,3	China: Suzhou
1,2,3,4	US: Lake Oswego, OR	3	China: Urumqi
1,3,4	US: Las Vegas, NV	3,4	China: Wuhan
		3	China: Macau

<http://www.tuvamerica.com/cisco/9001/>

http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html

Appendix 1



America

CERTIFICATE

3	Asia	3	Africa
1,3	China: Xi'an	3	Kenya: Nairobi
1,2,3,4	Cyprus: Lefkosa	3	Morocco: Casablanca
1,2,3,4	Hong Kong: Hong Kong	3,4	Nigeria: Lagos
1,2,3,4	India: Bangalore	1,3,4	South Africa: Cape Town
1,2,3	India: Calcutta	1,3,4	South Africa: Johannesburg
3	India: Chandigarh	3,4	South Africa: Pretoria
1,2,3,4	India: Chennai	Europe	
1,2,3,4	India: Hyderabad	Austria: Salzburg	
1,3,4	India: Mumbai	Austria: Vienna	
1,3,4	India: New Delhi	Belgium: Diegem	
1,2,3,4	India: Pune	Bosnia and Herzegovina: Sarajevo	
3	India: Secunderabad	Bulgaria: Sofia	
1,3,4	Indonesia: Jakarta	Croatia: Zagreb	
3	Indonesia: Surabaya	Czech Republic: Prague	
1,2,3,4	Israel: South Netanya	Denmark: Aabyhoj	
3	Japan: Fukuoka	Denmark: Soeborg	
3	Japan: Hiroshima	Estonia: Tallinn	
3	Japan: Kanazawa	Finland: Espoo	
3	Japan: Nagoya	Finland: Kuopio	
3,4	Japan: Okinawa	Finland: Turku	
3	Japan: Omiya	France: Biot-Sophia Antipolis	
3,4	Japan: Osaka	France: Cesson Sevigne	
3	Japan: Sapporo	France: Issy les Moulineaux	
3,4	Japan: Sendai	France: Lyon	
1,2,3,4	Japan: Tokyo	France: Strasbourg	
3,4	Jordan: Amman	France: Toulouse	
3,4	Kazakhstan: Almaty	Germany: Berlin	
3,4	Kuwait: Kuwait City	Germany: Bonn	
1,4	Lebanon: Beirut	Germany: Dusseldorf	
1,4	Malaysia: Bayan Lepas	Germany: Eschborn	
1,2,3,4	Malaysia: Kuala Lumpur	Germany: Hallbergmoos	
3,4	Pakistan: Islamabad	Germany: Hamburg	
3,4	Pakistan: Karachi	Germany: Mannheim	
1,3,4	Philippines: Makati	Germany: Munich	
1,3,4	Qatar: Doha	Germany: Stuttgart	
1,3	Saudi Arabia: Dhahran	Greece: Athens	
4	Saudi Arabia: Jeddah	Hungary: Budapest	
1,3,4	Saudi Arabia: Riyadh	Iceland: Reykjavik	
1,2,3,4	Singapore: Singapore	Ireland: Dublin	
3,4	South Korea: Daejeon	Ireland: Galway	
3	South Korea: Kwangju	Italy: Monza	
3	South Korea: Pusan	Italy: Padova	
3,4	South Korea: Seoul	Italy: Padova	
3	South Korea: Taegu	Italy: Rome	
3	Sri Lanka: Colombo	Italy: Turin	
3	Taiwan: Kaohsiung	Italy: Vercate	
1,2,3,4	Taiwan: Taipei	Latvia: Riga	
1,2,3,4	Thailand: Bangkok	Lithuania: Vilnius	
1,2,4	Thailand: Chonburi	Luxembourg: Luxembourg	
3,4	Turkey: Ankara	Macedonia, Republic of: Skopje	
1,3,4	Turkey: Istanbul	Netherlands: Amsterdam	
1,2,3,4	United Arab Emirates: Dubai	Norway: Oslo	
3	Uzbekistan: Tashkent	Poland: Gdansk	
3	Vietnam: Hanoi	Poland: Warsaw	
3,4	Vietnam: Ho Chi Minh City	Portugal: Lisbon	
1,3	Australia/New Zealand	Portugal: Oeiras	
1,3,4	Australia: Adelaide	Romania: Bucharest	
1,3,4	Australia: Brisbane	Russia: Moscow	
1,2,3,4	Australia: Canberra	Russia: Saint Petersburg	
1,3,4	Australia: Sydney, Chatswood	Serbia: Belgrade	
1,3,4	Australia: Melbourne	Slovakia: Bratislava	
1,2,3,4	Australia: North Sydney	Slovakia: Ljubljana	
1,3	Australia: Perth	Spain: Barcelona	
1,3,4	Australia: Sydney, St. Leonards	Spain: Bilbao	
1,3,4	New Zealand: Auckland	Spain: Madrid	
1,3,4	New Zealand: Wellington	Spain: Sevilla	
1,2,3,4	South America	Sweden: Goteborg	
1,3	Argentina: Buenos Aires	Sweden: Stockholm	
1,3,4	Brazil: Brasilia	Switzerland: Bern	
1,2,3,4	Brazil: Rio De Janeiro	Switzerland: Glattzentrum	
1,2,3,4	Brazil: Sao Paulo	Switzerland: Rolle	
3,4	Chile: Santiago	Ukraine: Kiev	
1,3,4	Colombia: Bogota	United Kingdom: Belshill	
3	Colombia: Medellin	United Kingdom: Edinburgh	
3,4	Peru: Lima	United Kingdom: Feltham	
3,4	Venezuela: Caracas	United Kingdom: Glasgow	
3	Africa	United Kingdom: Ipswich	
3	Algeria: Algiers	United Kingdom: London	
3	Cameroon: Yaounde	United Kingdom: Manchester	
3,4	Egypt: Cairo	United Kingdom: Reading	
		United Kingdom: Tyne and Wear	

Scope Activities - 1=Design and Development 2=Manufacturing 3=Sales 4=Services and Support

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Appendix 2