

# Life Connections Health Center

# Brian Schipper

Life Connections Health Center realizes the Cisco vision of an integrated service platform. We're bringing together health care, child care, and a fitness center under one roof for the convenience of our employees and their families.

## First Female Announcer

The new experience in health care begins the moment a patient walks through the front doors of the Life Connections Health Center. Technology is present from the very start and enables efficiencies and ease, since there is no waiting, or delays in service. It only takes two-and-a-half minutes for our patient to check into the Health Center and then they're ready to be seen by their physician.

Once the patient has completed his health consultation and visit to the physician, he then checks out quickly and easily using a kiosk at the center. To continue providing the best and fastest care, the patient only has to walk a few feet to get the prescription at the pharmacy, which is located right in the health center.

### Second Female Announcer

The center has a full-service laboratory, with results being fed electronically to the medical record and the personal health record. This helps us increase clinical efficiency and continuity of care while decreasing the risk of medical errors.

Our employees told us that convenient physical therapy and chiropractic services were a priority for them. While the Health Center is based in San Jose, its reach can be extended across the company through the use of Cisco's TelePresence. By using our state-of-the-art video and audio solution, health coaches and the AP reps of the center can have a coaching session with employees from any Cisco campus.

### Jeremy Hollister

When I think of my recent visit to the Life Connections Center, there are three things that stand out in my mind. First and foremost, it was a completely unique experience – one that I haven't had during any other medical visit. It was fast, easy, and efficient. And I really appreciated the collaboration of the clinicians and being able to use technology for things like secure messaging my doctor to get answers that I need.

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