

Teleworking at Cisco

Margaret Hooshmand, a Cisco executive assistant who lives in Richardson, Texas, telecommutes to her job in San Jose, California.

Margaret Hooshmand (on telephone)

Hey Harriet, did you check out the June 12th conflict?

Margaret Hooshmand (voice-over)

I've been working with Cisco for almost five years now.

Narrator

Margaret likes her job as an executive assistant in San Jose. The only problem? She lives a good 1700 miles away, in Texas.

Margaret Hooshmand

I lived in California for 10 years and the cost of living was very high, so I decided to move out here.

Narrator

But she doesn't complain about her commute. Because to get to her office, all Margaret has to do is press a button.

Margaret Hooshmand (on telephone)

Marthin DeBeer's office, this is Margaret. Actually, he's coming down the hallway right now. Can you hold on a second?

Margaret Hooshmand (via Cisco TelePresence)

Hey Marthin, it's your wife on the phone.

Marthin DeBeer

Okay, thanks.

Margaret Hooshmand

I come in and I push a button, here in the Dallas office, and I pop up on the screen there, in San Jose, at my old desk.

Marthin DeBeer

This new concept of transported presence is the next big thing that we're going to see over the next 10 to 20 years. With transported presence, we get to communicate naturally, without having to go there.

Marthin DeBeer (via TelePresence to Margaret)

So what does tomorrow look like?

Margaret Hooshmand (via TelePresence to Marthin)

Really crowded.

Marthin DeBeer

The video quality and the audio quality is so good that you really feel like you're in the same room.

Margaret Hooshmand

I don't feel like I'm missing any of the human interaction at all. I definitely have lots of friends that are at the Cisco office. I see them every day. We chat, and once a week we get together and make sure we have coffee.

Marthin DeBeer

You know, I think she's a pioneer for how the workplace might look in the future.

© 2009 Cisco Systems, Inc. All rights reserved.