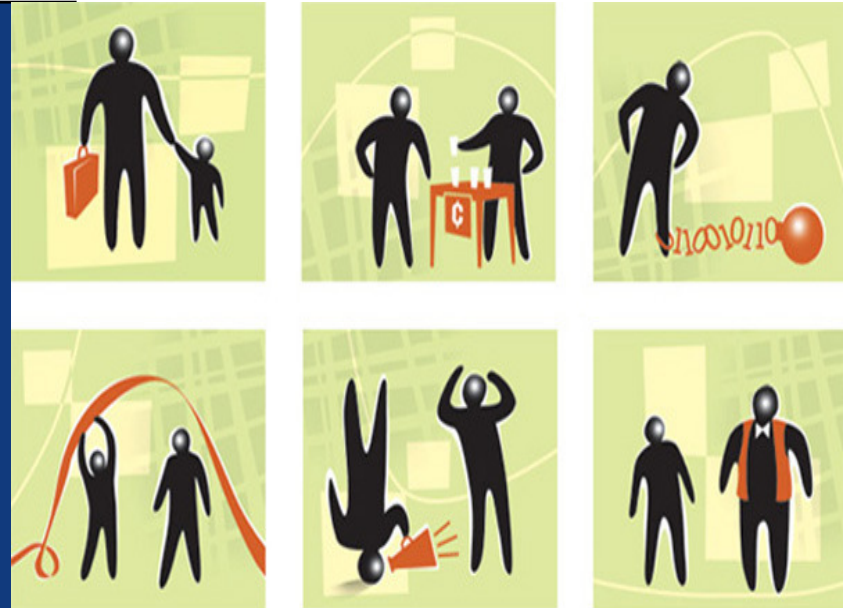


How IT Helps You Achieve Work-Life Balance

Michael Long, Comstor Singapore



Work Life Harmony

“Work-life harmony isn't for mothers with young children only”

*“Each individual, regardless of marital status or life stage,
has a need for work-life balance”*

*“Objective is to ensure that everyone can benefit from
work-life harmony initiatives”*





Why Business Needs Happy Employees?



“Feel Better! Do Better! Stay Longer”

Are We Having & Using The Right Tools?



Innovation has created complexity

Communication
Devices and Apps
Proliferating...



6.4 Types of Devices



**27% Traveling
1X Month Avg.**

**Employees
Increasingly Mobile...**

...Unable to
Reach
Coworkers
on **First
Try...**

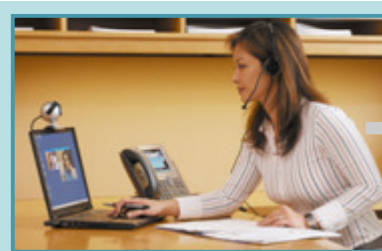


Daily 36%

...Results in
**Delays and
Missed
Deadlines**



Monthly 22%



Daily 52%

...Have to Use
**Multiple
Methods** of
Reaching
Coworkers...

**Impacting
the Top & Bottom Line**

Source: Sage Research

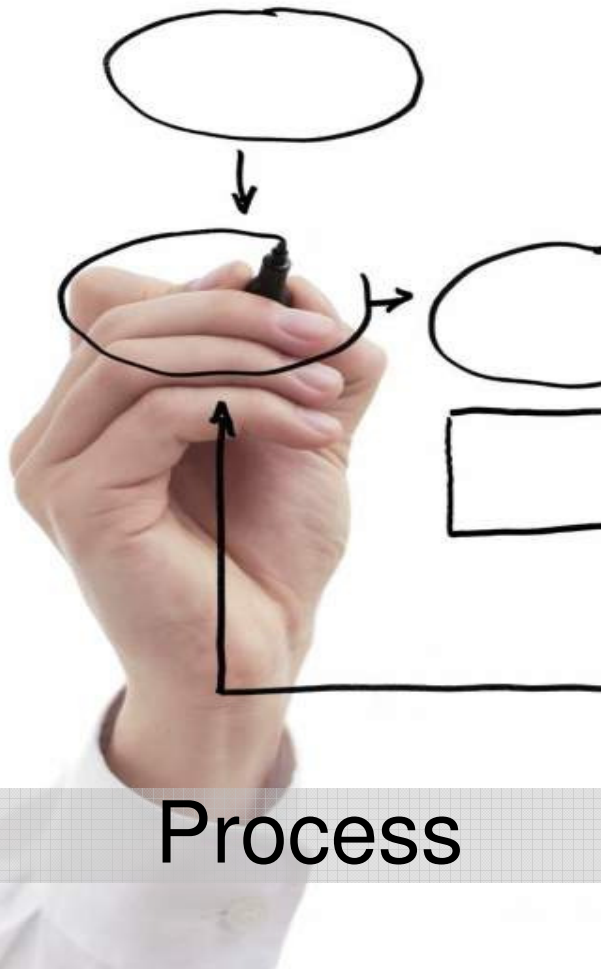
What Cisco Can Address?



- Collaborate— Anytime, Anywhere, on Any Device using Cisco Unified Communicators
- Work On-the-go in Real-Time...as if You Were Everywhere at Once using single number reach (SNR) and rules based call routing
- Reach the right person the first time with Presence and Instant Messaging
- Make Remote Meetings as Natural as Face-to-face Interactions using Video Advantage
- Extend Full Communication to Home Workers using Cisco telephony applications
- Increase Productivity: Cisco Unified Call Connector For Windows
- Respond Faster: Voicemail, Unified Messaging and Integrated Messaging Options



Culture



Process



Technology

“Putting It All Together”



comstor®
a Westcon Group company

Enriching Collaboration Empowered Workspace





Alternative Assistance For Your Business

Enterprise Development Centre @SMA
An EnterpriseOne Initiative of SPRING Singapore
Tel: 6826-3020 Fax: 6826-3021
Email: edc@smafederation.org.sg
www.edc.org.sg
2 Bukit Merah Central
#03-00 SPRING Singapore Building
Singapore 159835



