



# Securing the Data Center: Technologies and Best Practices



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The Need for Security  
A DC Security Strategy  
Data Center Infrastructure  
Secure Management



“The biggest challenge we have is keeping the door open during a [security] event.”

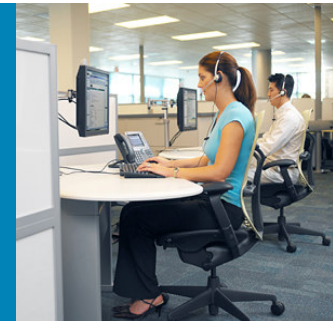
Large Global Financial Customer, NYC



# The Security Challenge: Disruption, Loss, and Damage

## Disruption affects Productivity (The CIO Problem)

1. External source (e.g. DDoS)
2. Internal source (e.g. virus breakout)
3. Accidental source (e.g. configuration mistake)



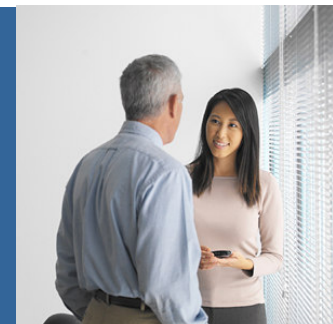
## Loss affects Value (The CFO Problem)

1. Random theft (e.g. break-in, no coordination)
2. Directed theft (e.g. espionage)
3. Accidental loss (e.g. email inadvertently sent)



## Damage affects Reputation (The CEO Problem)

1. Public visage (e.g. web site defacement)
2. Shareholder confidence (e.g. loss of information)
3. Accidental damage (e.g. a misstep in industry)



# Evolution of Security Challenges

Part of the **TechWeb** Business Technology Network

**abc NEWS** July 21, 2005

## Trial Shows How Spammers Operate

AP Associated Press

LEESBURG, Va. Nov 14, 2004

**Trial of Prolific Spammer Shows How He Sent 10 Million E-Mails a Day, Made \$750,000 a Month**

During the trial, prosecutors focused on three products that Jaynes hawked: software that promises to clean computers of private information; a service for choosing penny stocks to invest in; and a "FedEx refund processor" that promised \$75-an-hour work but did little more than give buyers access to a Web site of delinquent FedEx accounts.

<http://abcnews.go.com/US/wireStory?id=252318>

**banks and merchants. About 13.9 million cards at risk are MasterCard-branded cards, the**

<http://www.foxnews.com/story/0,29>

## Extortion

Card **The Register**

DDoS attack

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**NN.com**

**How computer scam holds your computer for ransom**

**Iranian' encrypts files, demands \$200 for key**

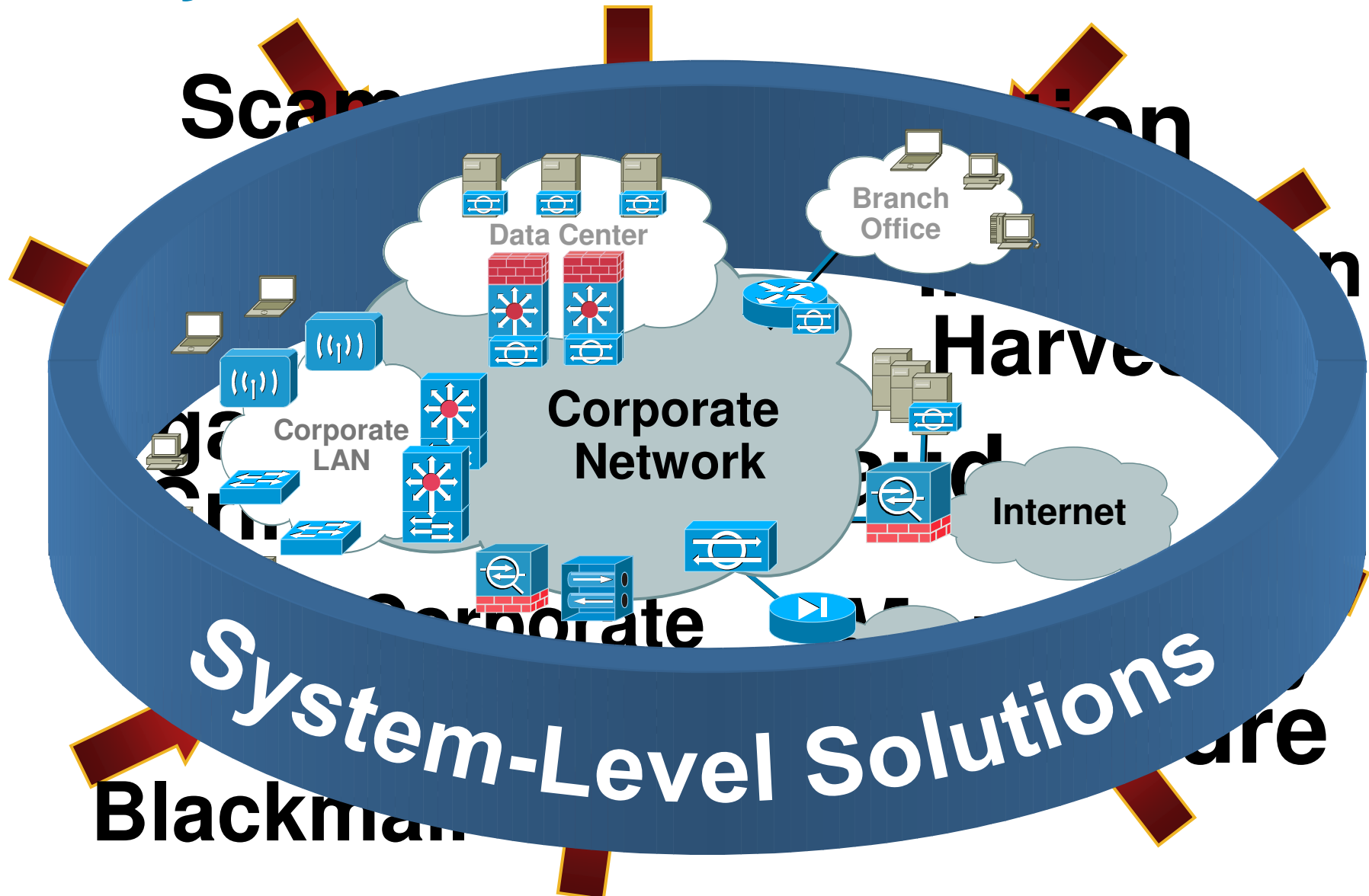
(CNN) -- Computer criminals have launched a new type of online attack that steals information, encrypts it, then demands a ransom from the computer owner to get the material back.

<http://www.cnn.com/2005/TECH/internet/05/25/ransomware/index.html>

compromise large numbers of...

<http://www.theglobeandmail.com/servlet/story/RTGAM.20050603.gtvirusjun3>

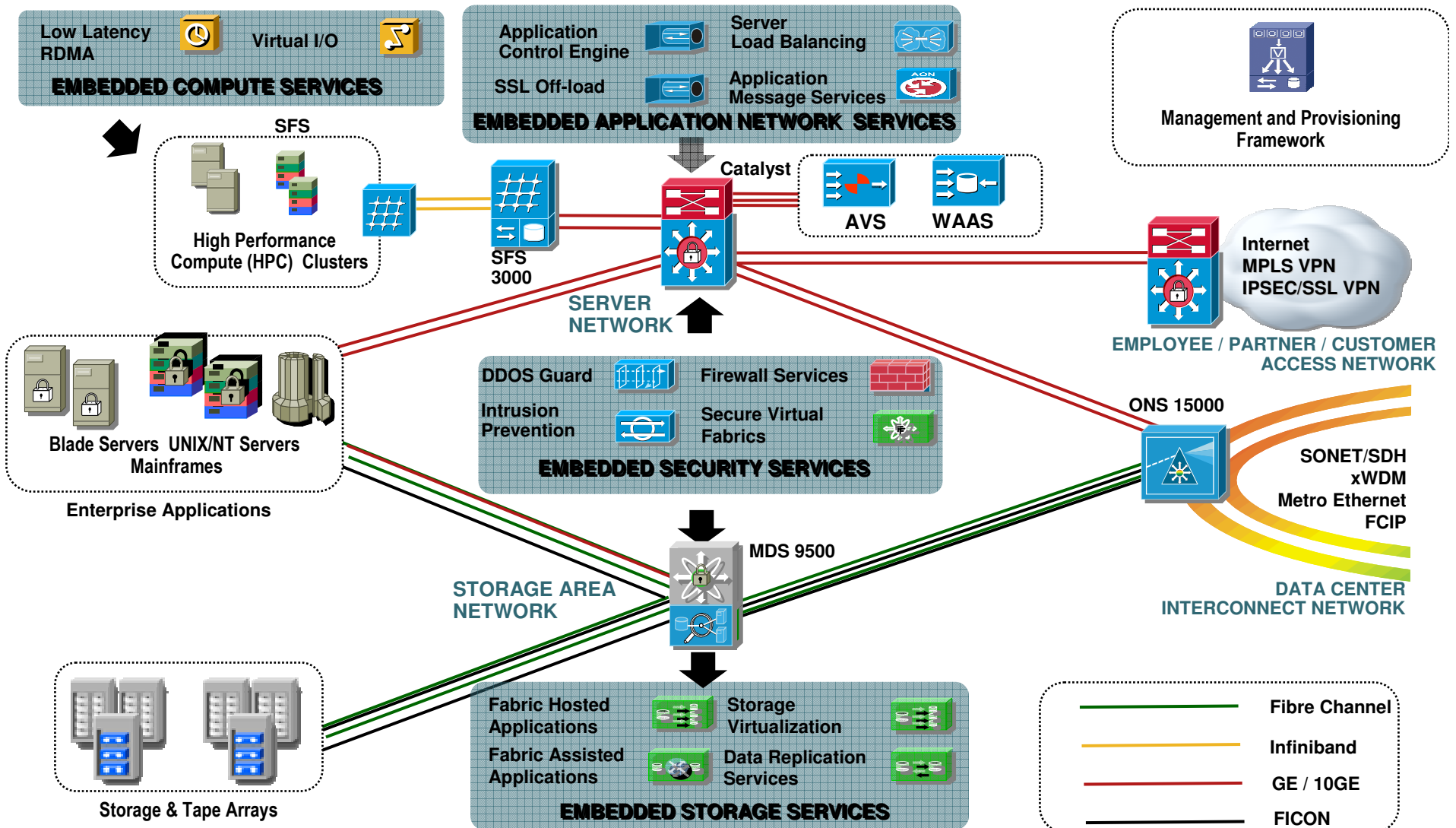
# Beyond Worms and Viruses



The Need for Security  
A DC Security Strategy  
Data Center Infrastructure  
Secure Management



# Services Embedded in the Fabric



## The Need for Security A DC Security Strategy

- IDS
- Host IDS (CSA)
- FWASM
- DDOS

Data Center Infrastructure  
Secure Management



# Intrusion Management

## What a Typical Hacker Will Do?

- Perform **RECONNAISSANCE**
  - Scan ports and systems to find out your network topology, PCs, servers, operating systems, etc.
- Find **VULNERABILITIES** in your network
  - What desktop/servers are running vulnerable services or OS
- Attacker **EXPLOITS** a known **VULNERABILITY** to gain access to servers, change data, steal information or cause denial of service
  - Known vulnerabilities
  - CGI-Scripts
  - Buffer overflows
  - Trojan horses
  - Traffic flooding



# Intrusion Management

## How do I detect malicious behavior?

How do I know when something is wrong?

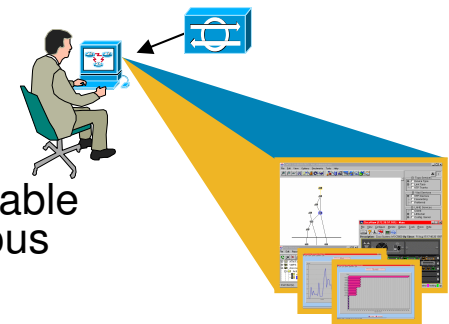
- Network IDS **collects and analyzes** data from the network
- When activity matches a predefined signature and alert is sent to the management system
- Several methods are available for stopping malicious activity once detected: **TCP reset, shunning, manual intervention**

### BENEFITS

- Alerts are given when an attack occurs and manual or automatic action can be taken against it
- Resets can be sent to systems trying to spawn a virus or attack
- You know what is going on in your network in real time!

### Why Cisco:

Cisco Network IDS provides an easily deployable and manageable solution for detecting, logging and taking action against malicious network traffic (**Inband or OOB**)



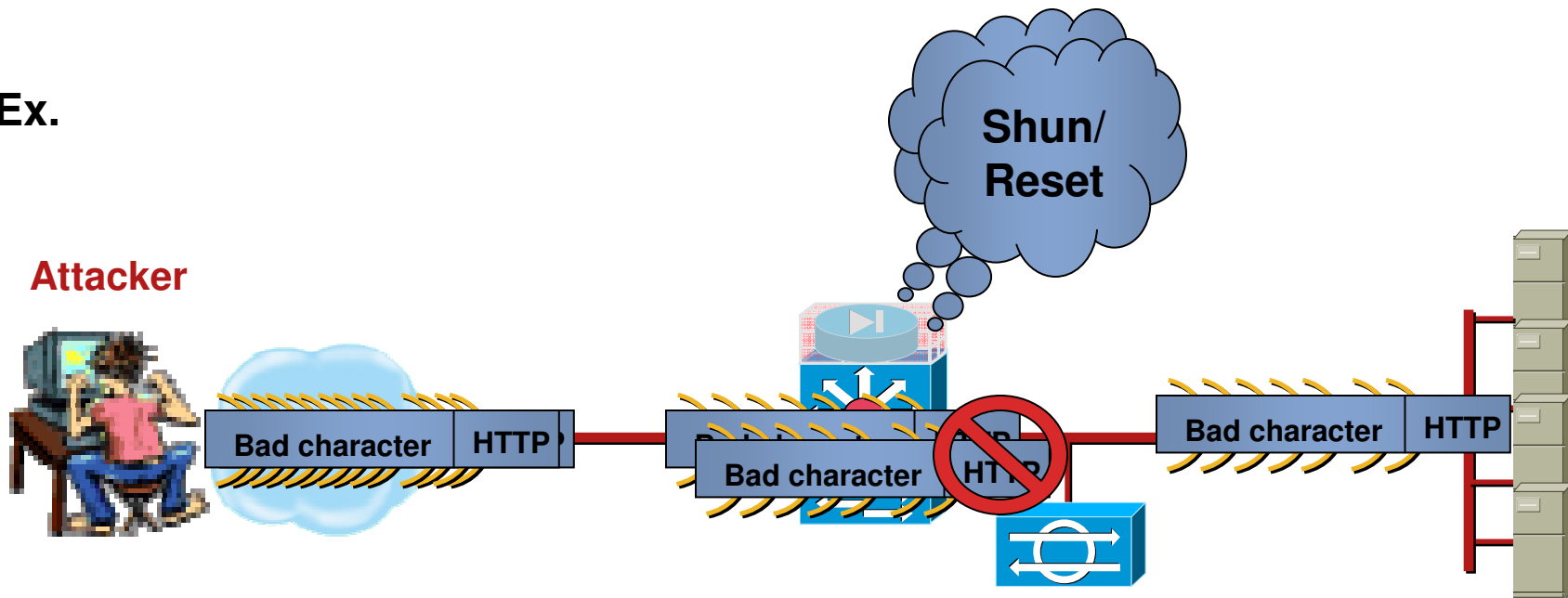
# Intrusion Management

## Why Network IDS?

### Because Firewalls are no longer enough

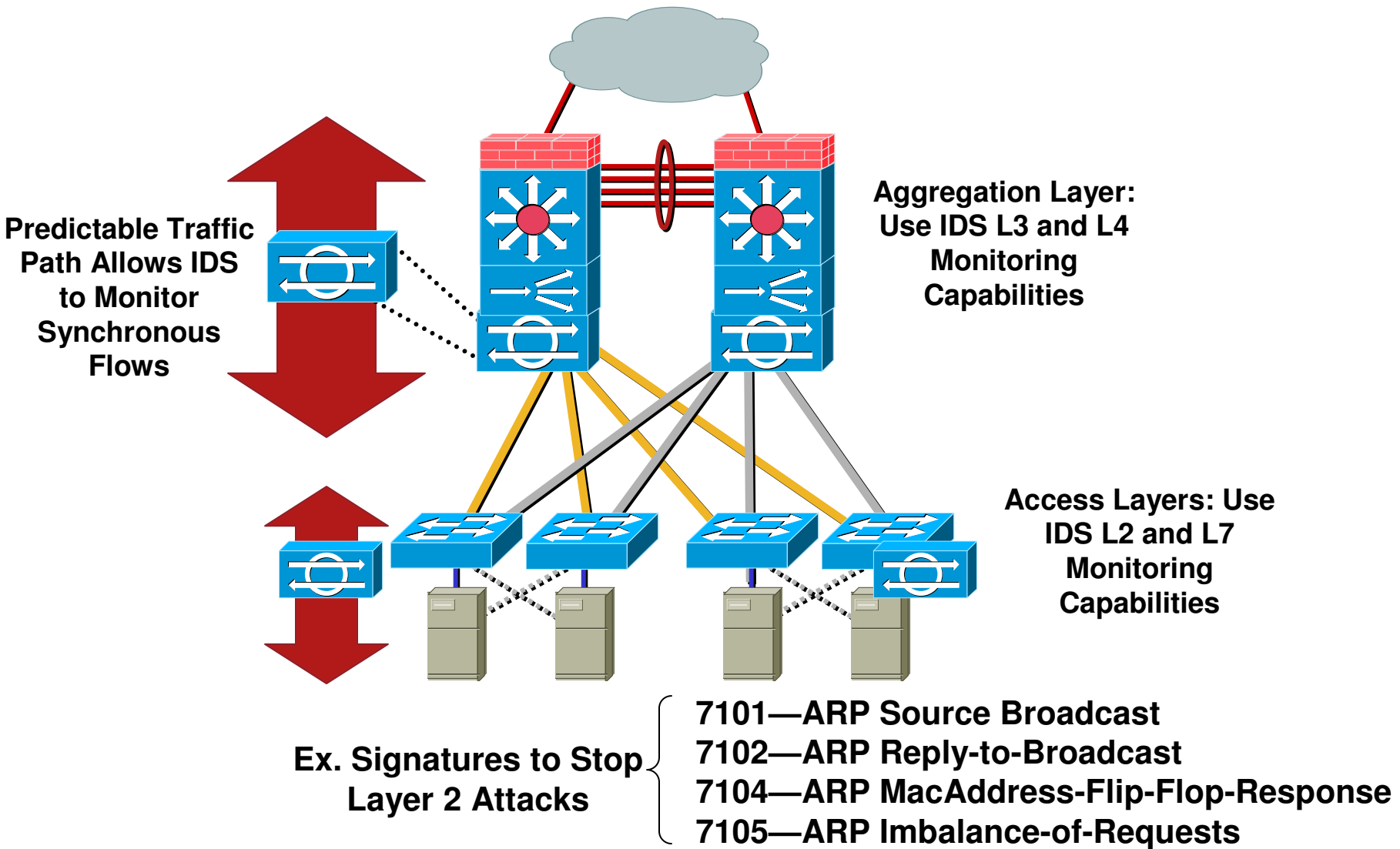
- Network IDS goes beyond firewall capabilities by providing network and application protection through the use of signatures, anomalies, pattern matching, etc
- Guards against fragmentation, flooding (needle in a hay stack), buffer overflows
- IDS uses shuns and resets to stop an attack once the attack has been detected

Ex.



# Intrusion Management

## Network IDS in the Data Center



# Intrusion Management

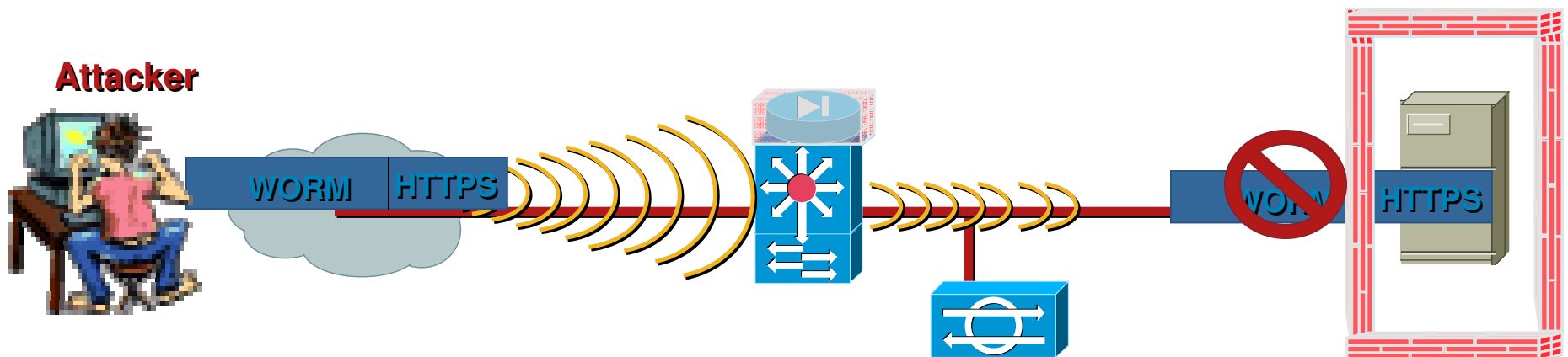
## Why Host IPS?

- Patching isn't always the easiest solution; sometimes requires service pack upgrades etc...
- Patches only work after the virus or worm has been discovered
- The behavior-based IPS feature protects the servers and applications without any updating at all
- Only uses a maximum of 3–4% server CPU

# Intrusion Management

## Host IPS for the Server Farm

- Server hardening
  - File system/OS lockdown and baseline
  - Controlled registry access
  - Buffer overflow and network attack protection
- Application security policies
  - IIS/Apache, SQL Server, Exchange, Sendmail, DHCP, DNS, Microsoft Office, Instant Messenger, custom applications
- Cisco Security Agent does not require reboot of server post install



# Endpoint Security Must:

- Protect the **integrity of desktops and servers**, on and off the corporate network, from worms, viruses and spyware
- Identify data from critical or important applications, so the network can **prioritize it**
- **Cooperate with the network** infrastructure to establish required levels of trust and auditability, and to react to threats in real-time
- CSA default **behavioral rules protect** against Zero-Day virii, worms, spyware, etc. 'sight unseen'
- CSA with **Trusted QoS** control ensures that traffic is marked so that the network can apply correct handling
- CSA **integration into Cisco NAC** establishes endpoint-network trust relationship which enhances total network security and report on health

# Intrusion Management

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# Zero-Day Protection

- Cisco defines Host-Based Intrusion Prevention as the ability to stop Zero-Day malicious code without reconfiguration or update.
- CSA has the industry's best record of stopping Zero Day exploits, worms, and viruses over past 4 years:
  - 2001 – Code Red, Nimda (all 5 exploits), Pentagone (Gonner)
  - 2002 – Sircam, Debplot, SQL Snake, Bugbear,
  - 2003 – SQL Slammer, So Big, Blaster/Welchia, Fizzer
  - 2004 – MyDoom, Bagle, Sasser, JPEG browser exploit (MS04-028), RPC-DCOM exploit (MS03-039), Buffer Overflow in Workstation service (MS03-049)
  - 2005 – Internet Explorer Command Execution Vulnerability, Zotob

No signatures, reconfiguration or binary updates required

# Day-Zero Protection

- **Traditional issue:** vulnerable to day-zero attacks, often resource intensive patching effort
- **SDN Solution:** assets protected against new and unknown attacks via behavioral-based technology

## Sasser

vs

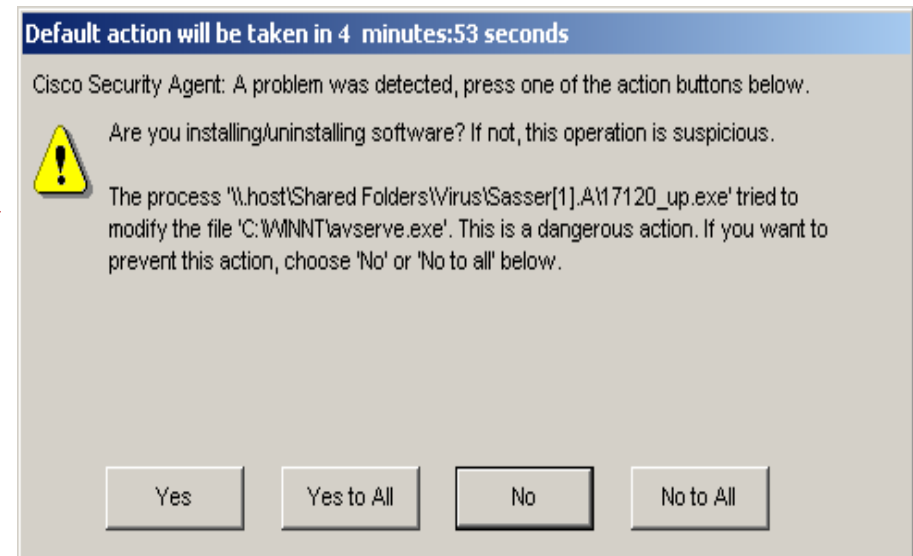
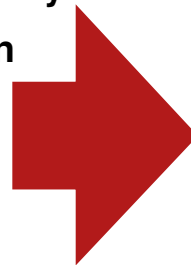
## Cisco Security Agent

Randomly scans IP addresses on port 445/tcp.  
Can scan up to 1,024 addresses simultaneously

Creates remote shell on port 9996/tcp. It then starts an FTP server listening on port 5554/tcp

Victim system connects back to attacking system on port 5554/tcp to retrieve copy of worm

Crashes infected devices  
Causes systems to reboot continuously



## The Need for Security A DC Security Strategy

- IDS
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- FWSM
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Data Center Infrastructure  
Secure Management



# Catalyst 6500 / 7600 Router Firewall Services Module

- High performance and scalability firewall up to 5 Gbps per module and 20 Gbps per chassis
- Integrated security module providing superior network infrastructure services and ease of management
- Industry-leading virtualized services allowing consolidation, granular customized control with lower TCO
- Flexible management solutions lower operational costs



# Firewall Services Module

## Cisco's Highest Performance Firewall



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### PIX 7.0 base Feature Set

- High Performance Firewall: **5.5Gbps** bandwidth
- 2.8 Million pps throughput
- **1 million** concurrent connections
- 100K new connections/sec for HTTP, DNS and enhanced SMTP
- **250 Virtual firewalls/contexts**

- **Transparent (L2) and Routed (L3) firewalls in the same service module**
- **Resource Manager: Assign Service Classes, Resource Limits**
- 256 VLANs per context with maximum of 1000 VLANs
- LAN failover active/standby and **active/active** (both intra/inter chassis)
- Dynamic Routing: OSPF and RIP (2 OSPF virtual routers)
- Support **multiple blades** in the chassis, up to 4 for 20Gbps
  - 80K access-lists enforced in hardware
- Supported on Native IOS 12.1(13E) and CatOS 7.5(1) onwards
- Jumbo-ready (8500 bytes)

## **FWSM v3.1**

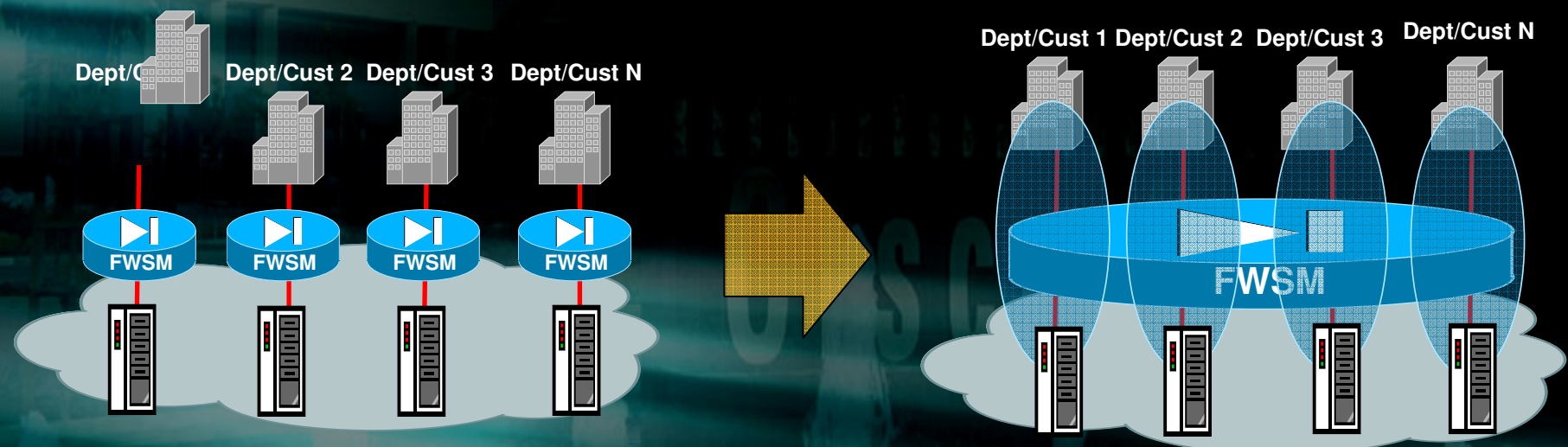
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# Virtual Firewall

## Highly Scalable Multi-Context Security Services

Security Contexts (Virtual Firewalls) lower operational costs

- Reduce overall management and support costs by hosting multiple virtual firewalls in a single device
- Enables the **logical partitioning of a single FWSM into multiple logical firewalls**, each with their **own unique** policies and administration (NAT, ACL, Protocol Inspection, SNMP, Syslog, DHCP)
- Enables multiple DMZs and service differentiation classes (gold, silver, bronze) per context
- Resource Manager limits resource usage on a per context basis, ensuring protection between contexts
- Supports **20, 50, 100 and 250 virtual firewall licenses**
- Ideal solution for consolidating multiple firewalls into a single FWSM



# Transparent Firewall

## Delivers “Drop In” L2-L7 Security Services at L2

Transparent Firewall provides rapid deployment security services

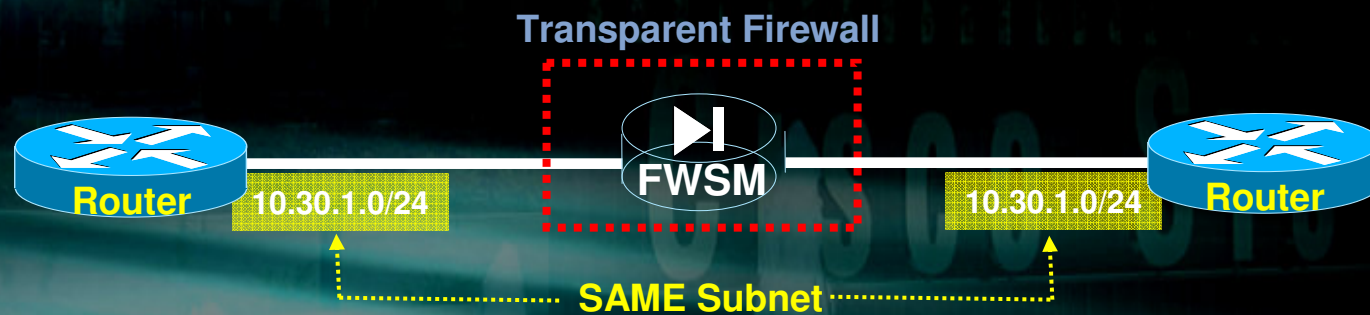
- Simplifies and speeds deployment

Provides ability to rapidly “drop in” FWSM into existing networks without requiring any addressing changes

Useful in data center server farm and internal firewall deployments

Delivers high-performance **stealth L2-L7 security services** within same subnet and provides protection against network layer attacks

Leverage L3 features (such as Routing, Multicast, High Availability) supported by IOS and switching platform.



## The Need for Security A DC Security Strategy

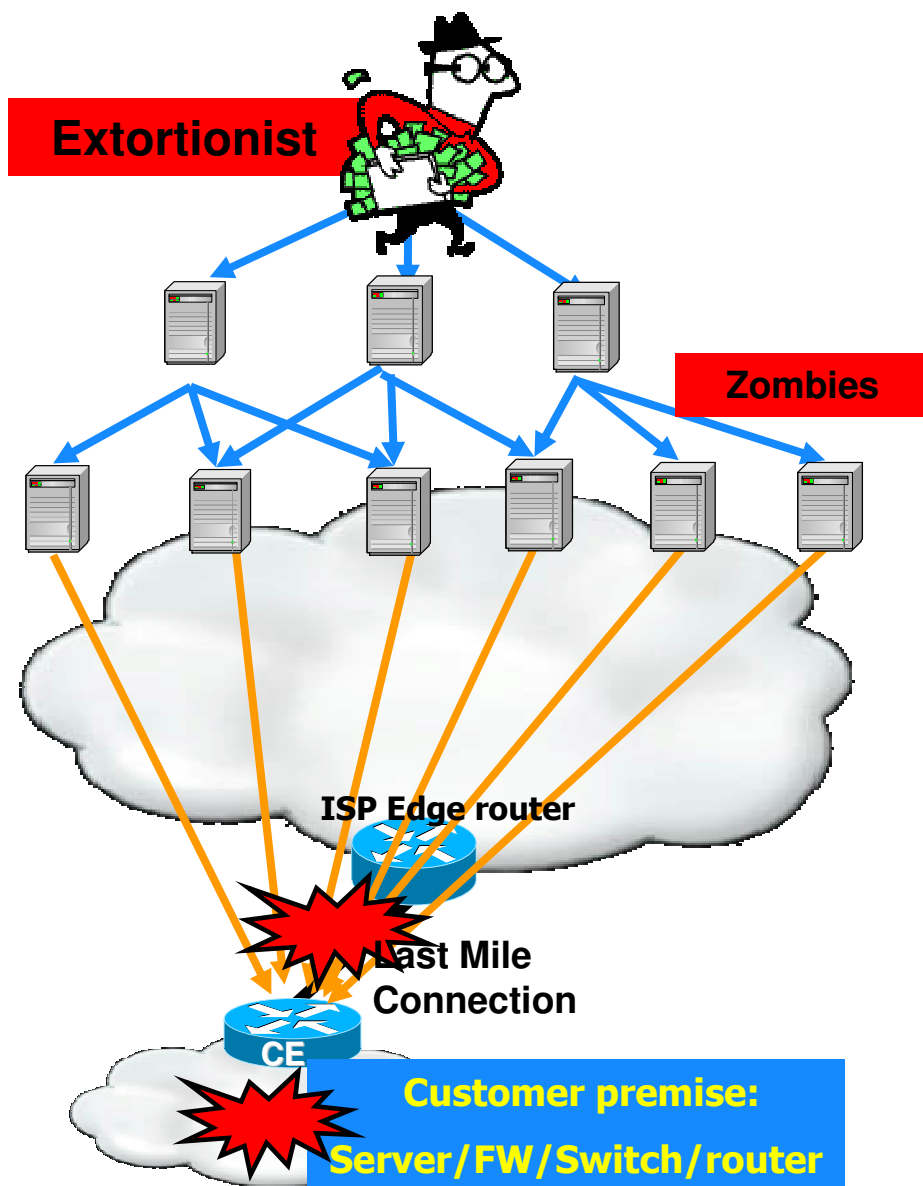
- IDS
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Secure Management



# BOTNETS – Making DDoS Attacks Easy

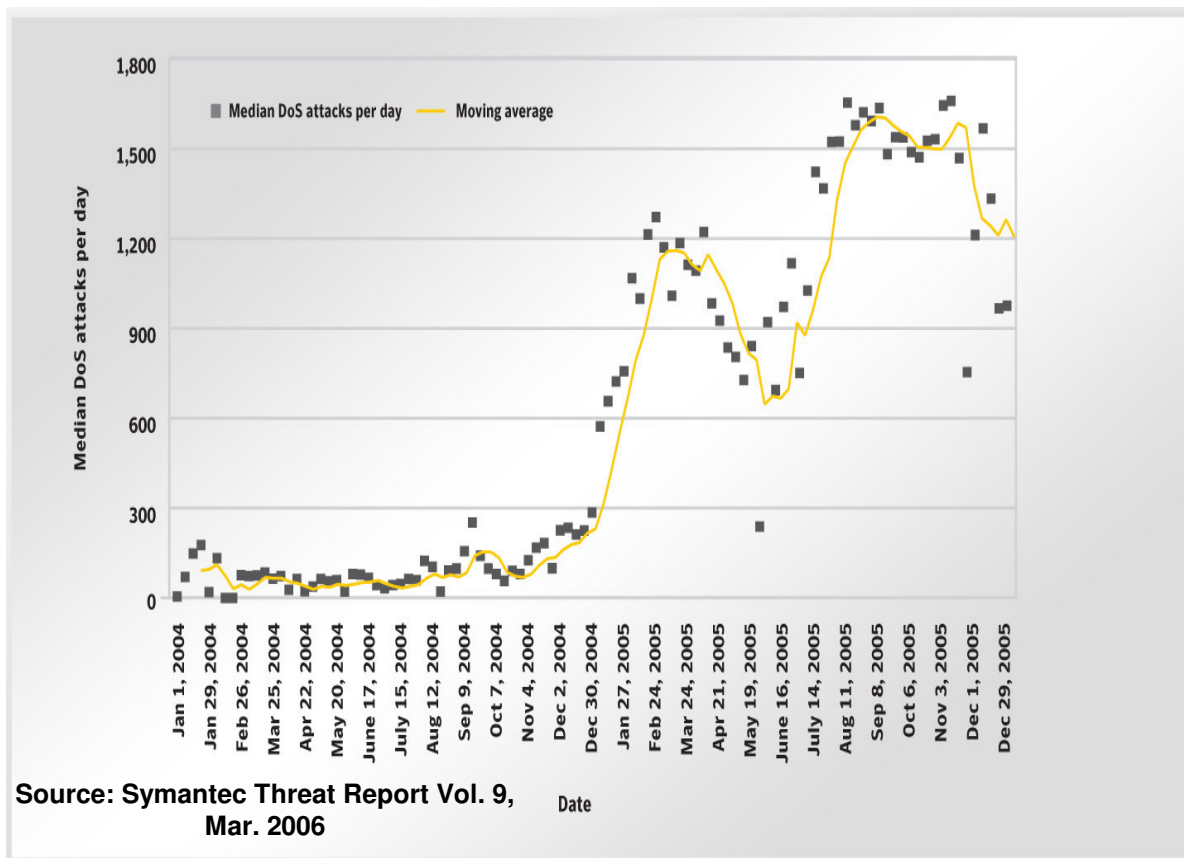
2 for 1 Special



## BOTNETs for Rent!

- A BOTNET is comprised of computers that have been broken into and planted with programs (zombies) that can be directed to launch attacks from a central controller computer
- BOTNETs allow for all the types of DDOS attacks: ICMP Attacks, TCP Attacks, and UDP Attacks, http overload
- Options for deploying BOTNETs are extensive and new tools are created to exploit the latest system vulnerabilities
- A relatively small BOTNET with only 1000 zombies can cause a great deal of damage.
- For Example: 1000 home PCs with an average upstream bandwidth of 128KBit/s can offer more than 100MBit/s
- Size of attacks are ever increasing and independent of last mile bandwidth

# BOTNETS GROWING TOO FAST



- 10,000+ new bots added everyday
- DoS attacks grow five-fold in 12 months: Dec. 1, 2004-2005
- Large % of DDoS attacks are motivated by extortion demands

CNN: Over 75 Million computers are infected with BOTNET software

<http://www.cnn.com/2006/TECH/internet/01/31/furst/>

# What is Cisco protecting from DDoS Attacks?

- Revenue stream - 93% of revenue booked online via [www.cisco.com](http://www.cisco.com) & related systems.

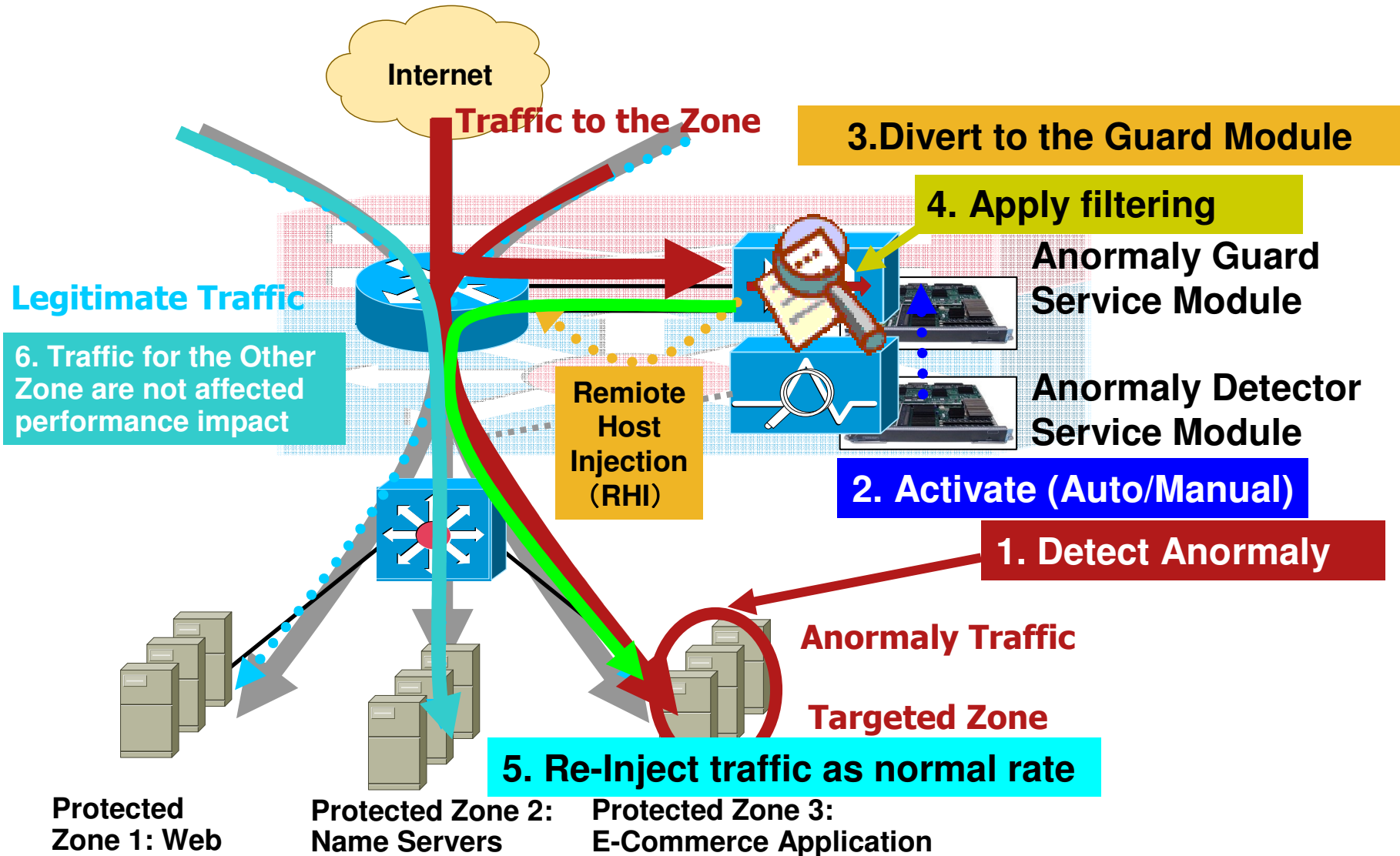
If there were a DDoS attack, Cisco would lose an average of \$43,005.05 per minute.

- Customer support - 80% of TAC cases opened via [www.cisco.com](http://www.cisco.com)

If there were a DDoS attack, Cisco could not receive the TAC case

**What is the cost of your Data Centre downtime?**

# Internal Diversion (Integrated Model, Inline Network Configuration)

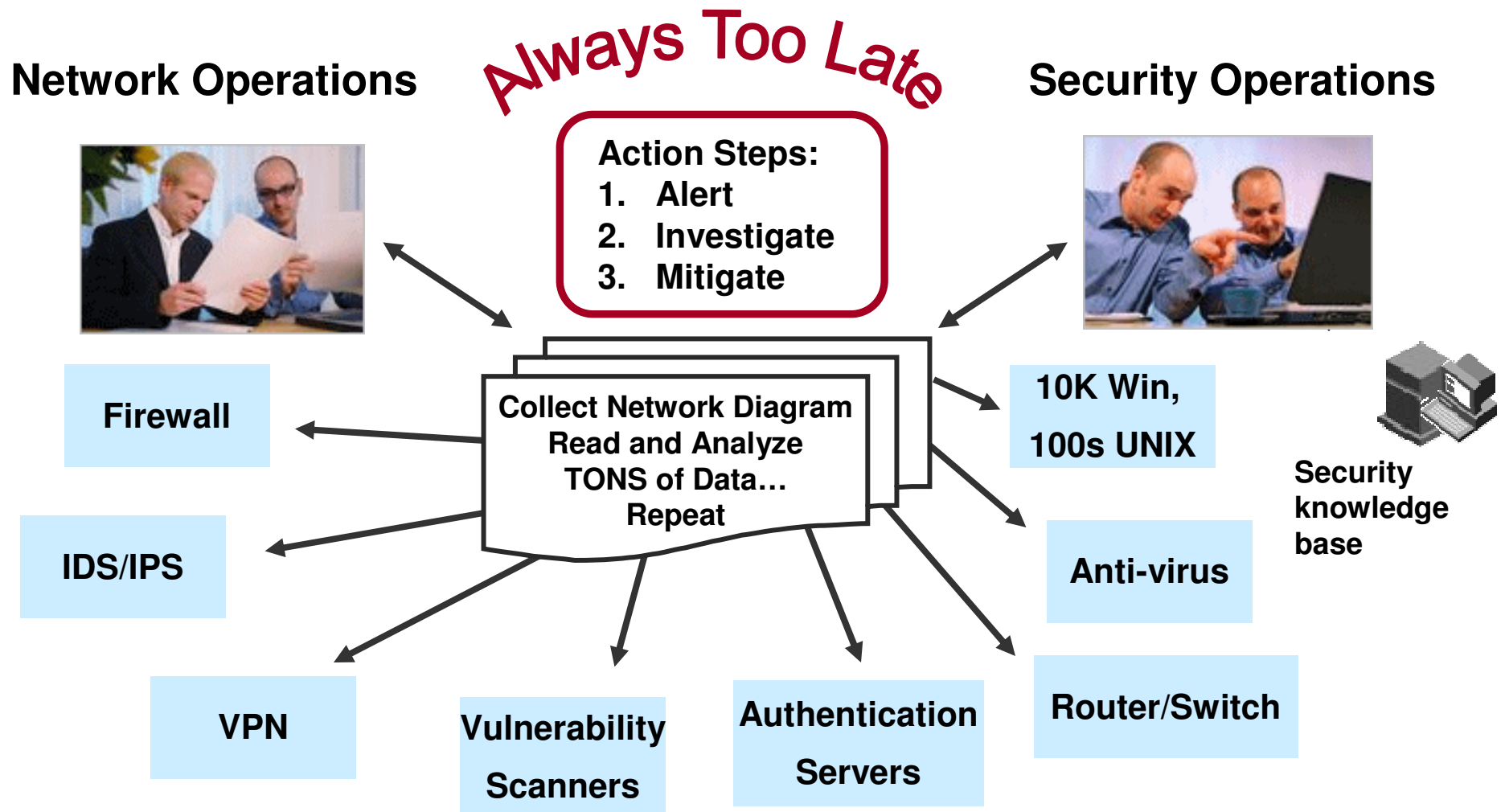


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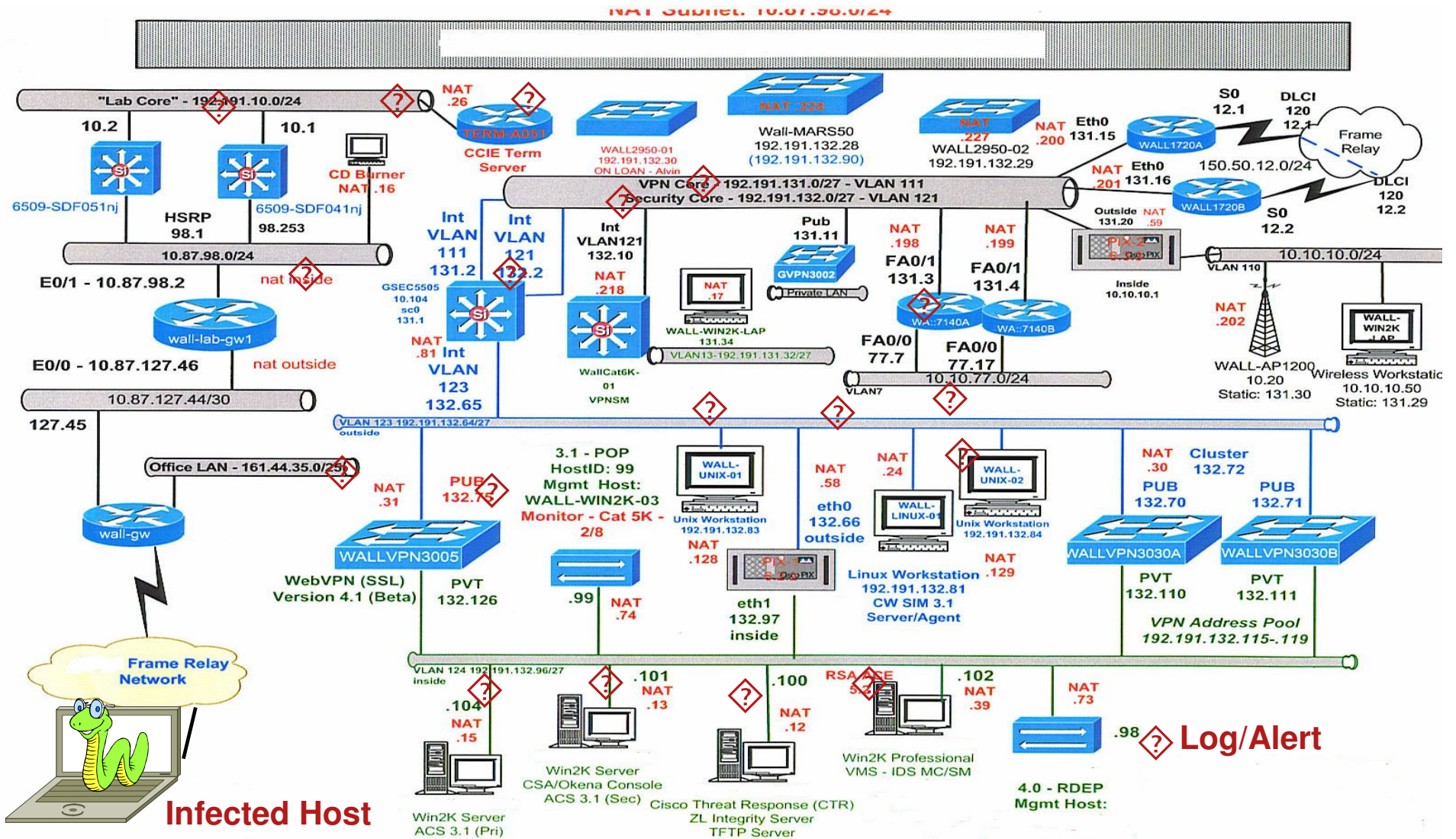


**BUSINESS  
READY DATA  
CENTER**

# Security Operations / Reactions Today



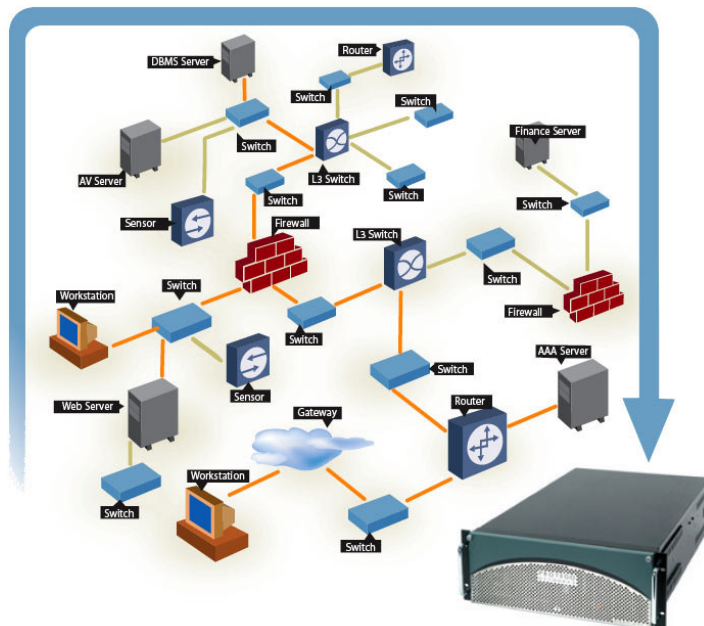
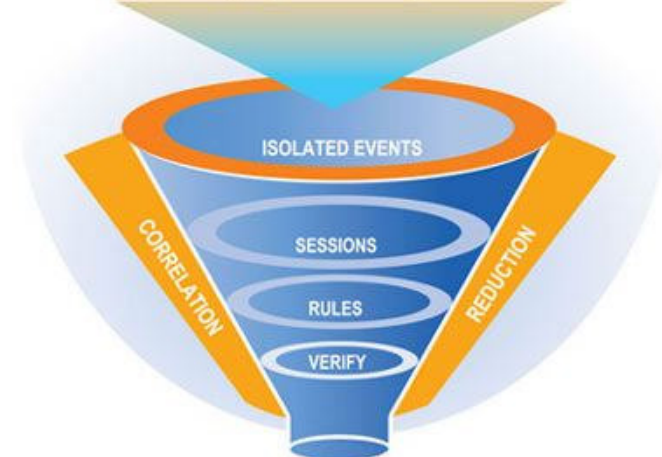
# Defense-In-Depth = Complexity



# Mitigation, Analysis, and Response System (MARS) Next Generation SIM/STM

- Leverage YOUR existing investment to build “pervasive security”
- Correlate data from across the Enterprise  
NIDS, Firewalls, Routers, Switches, CSA  
Syslog, SNMP, RDEP, SDEE, NetFlow, Endpoint event logs, Multi-Vendor
- Rapidly locate and mitigate attacks

|              |               |            |
|--------------|---------------|------------|
| Firewall Log | IDS Event     | Server Log |
| Switch Log   | Firewall Cfg. | AV Alert   |
| Switch Cfg.  | NAT Cfg.      | App Log    |
| Router Cfg.  | Netflow       | VA Scanner |



## ■ Key Features

Determines security *incidents* based on device *messages, events, and “sessions”*

*Incidents* are topologically aware for visualization and replay

Mitigation on L2 ports and L3 chokepoints

Efficiently scales for real-time use across the Enterprise

Onboard **Nessus** – Verification of Vulnerability

# CS-MARS Device Support

- Networking
  - Cisco IOS 11.x and 12.x, Catalyst OS 6.x
  - NetFlow v5/v7
  - NAC ACS 3.x
  - Extreme Extremeware 6.x
- Firewall/VPN
  - Cisco PIX 6.x, 7.x, ASA, IOS Firewall/IPS, FWSM 1.x, 2.3, 3.1 VPN Concentrator 4.x
  - CheckPoint Firewall-1 NG FPx, VPN-1
  - NetScreen Firewall 4.x, 5.x
  - Nokia Firewall
- IDS
  - Cisco NIDS 4.x, 5.x, IDSM 4.x, 5.x
  - Enterasys Dragon NIDS 6.x
  - ISS RealSecure Network Sensor 6.5, 7.0
  - Snort NIDS 2.x
  - McAfee Intrushield NIDS 1.x
  - NetScreen IDP 2.x
  - Symantec ManHunt 3.x
- Vulnerability Assessment
  - eEye REM 1.x
  - Foundstone FoundScan 3.x
  - Qualys Guard
- Host Security
  - Cisco Security Agent (CSA) 4.x
  - McAfee Enterecept 2.5, 4.x
  - ISS RealSecure Host Sensor 6.5, 7.0
  - Symantec AnitVirus 9.x
- Host Log
  - Windows NT, 2000, 2003 (agent/agent-less)
  - Solaris
  - Linux
- Syslog
  - Universal device support**
- Applications
  - Web servers (IIS, iPlanet, Apache)
  - Oracle 9i, 10i database audit logs
  - Network Appliance NetCache

# CS-MARS

## “Command and Control”

SUMMARY | INCIDENTS | QUERY / REPORTS | RULES | MANAGEMENT | ADMIN | HELP

Dashboard | Network Status | My Reports (Trending)

📖 SUMMARY | Version: 2.5 Login: Administrator, Administrator (padmin) :: Logout :: Sep 8, 2004 12:50:43 PM PDT :: Activate

**Page Refresh Rate**

15 minutes

---

**24 Hour Events**

|                |         |
|----------------|---------|
| Netflow        | 38,112  |
| Events         | 669,661 |
| Sessions       | 384,514 |
| Data Reduction | 42%     |

---

**24 Hour Incidents**

|              |            |             |
|--------------|------------|-------------|
| High         | 185        | 25%         |
| Medium       | 102        | 14%         |
| Low          | 440        | 60%         |
| <b>Total</b> | <b>727</b> | <b>100%</b> |

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**All False Positives**

|                   |                |             |
|-------------------|----------------|-------------|
| To be confirmed   | 376,003        | 55%         |
| System determined | 300,620        | 44%         |
| Logged            | 37             | 0%          |
| Dropped           | 0              | 0%          |
| <b>Total</b>      | <b>676,660</b> | <b>100%</b> |
| User confirmed    | 2,051          |             |

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**To-do List**

No Escalated Incidents

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**My Reports**

- Activity: All Sessions - Top Destination Ports by Bytes (Normal)
- Activity: All Sessions - Top Destinations by Bytes (Normal)
- Activity: Denies - Top Destination Ports (Trend)

**Recent Incidents** All Severities

| Incident ID | Event Type  | Matched Rule   | Action | Time  | Path |
|-------------|---|--|--------|---|------|
| I:426539035 | Deny packet due to security policy  | System Rule: Network Errors - Likely Routing Related |        | Sep 8, 2004 12:40:37 PM PDT - Sep 8, 2004 12:50:15 PM PDT |      |
| I:426539033 | Deny packet due to security policy, Built/teardown/permited IP connection                             | System Rule: Worm Propagation - Attempt              |        | Sep 8, 2004 12:37:52 PM PDT - Sep 8, 2004 12:47:41 PM PDT |      |
| I:426539031 | Deny packet due to security policy  | System Rule: Network Errors - Likely Routing Related |        | Sep 8, 2004 12:30:22 PM PDT - Sep 8, 2004 12:40:04 PM PDT |      |
| I:426539028 | Deny packet due to security policy, Deny connection - no xlate, Built/teardown/permited IP connection | System Rule: Worm Propagation - Attempt              |        | Sep 8, 2004 12:28:00 PM PDT - Sep 8, 2004 12:37:11 PM PDT |      |
| I:426539030 | Deny packet due to security policy, Deny connection - no xlate, Built/teardown/permited IP connection | TEST   |        | Sep 8, 2004 12:32:52 PM PDT - Sep 8, 2004 12:32:56 PM PDT |      |

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**HotSpot Graph**

Full Topo Graph | Large Graph | Help

**Attack Diagram**

Large Graph | Help

# CS-MARS

## “The Battlefield”

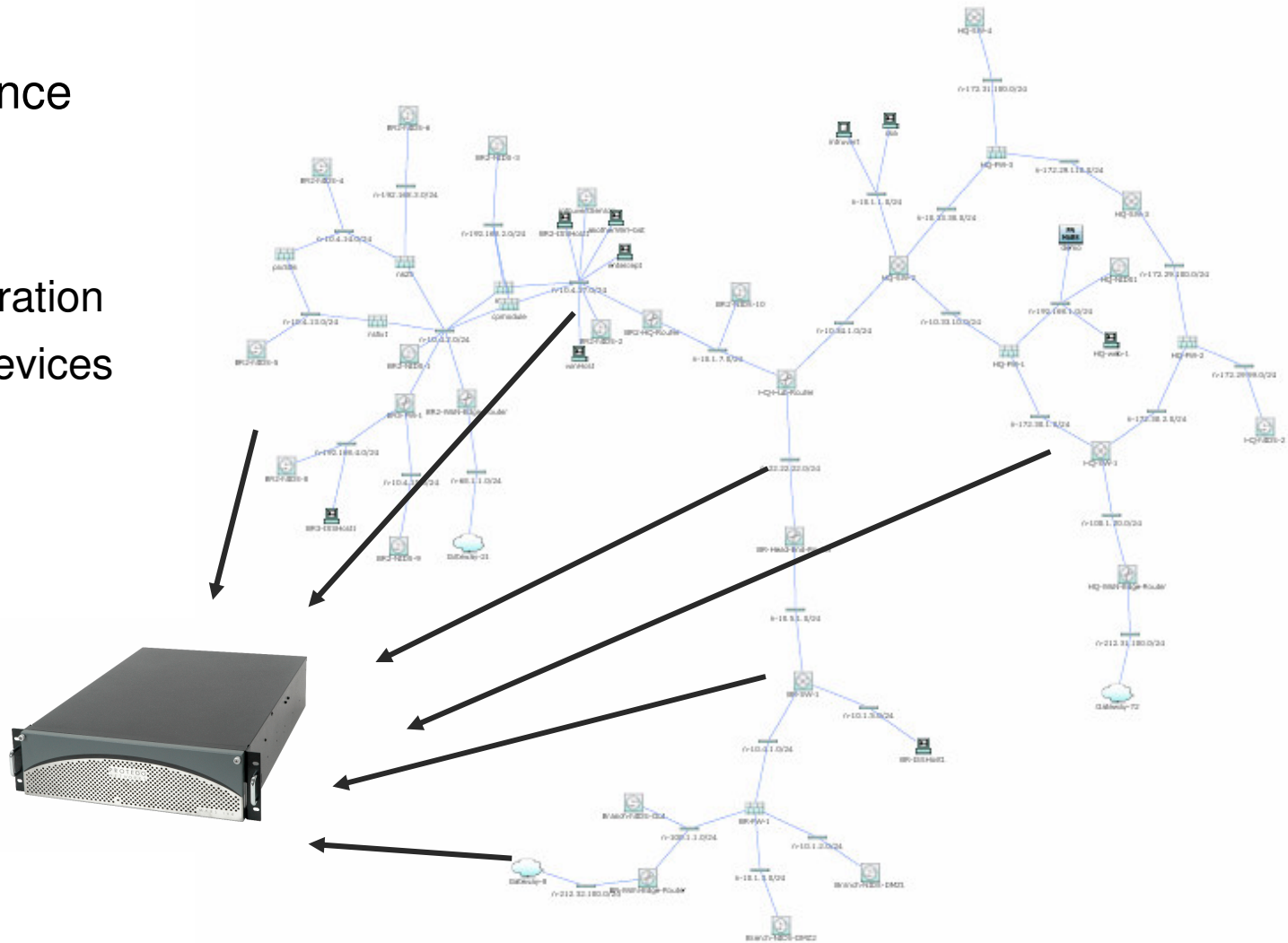
- Network Intelligence

Topology

Traffic Flow

Device Configuration

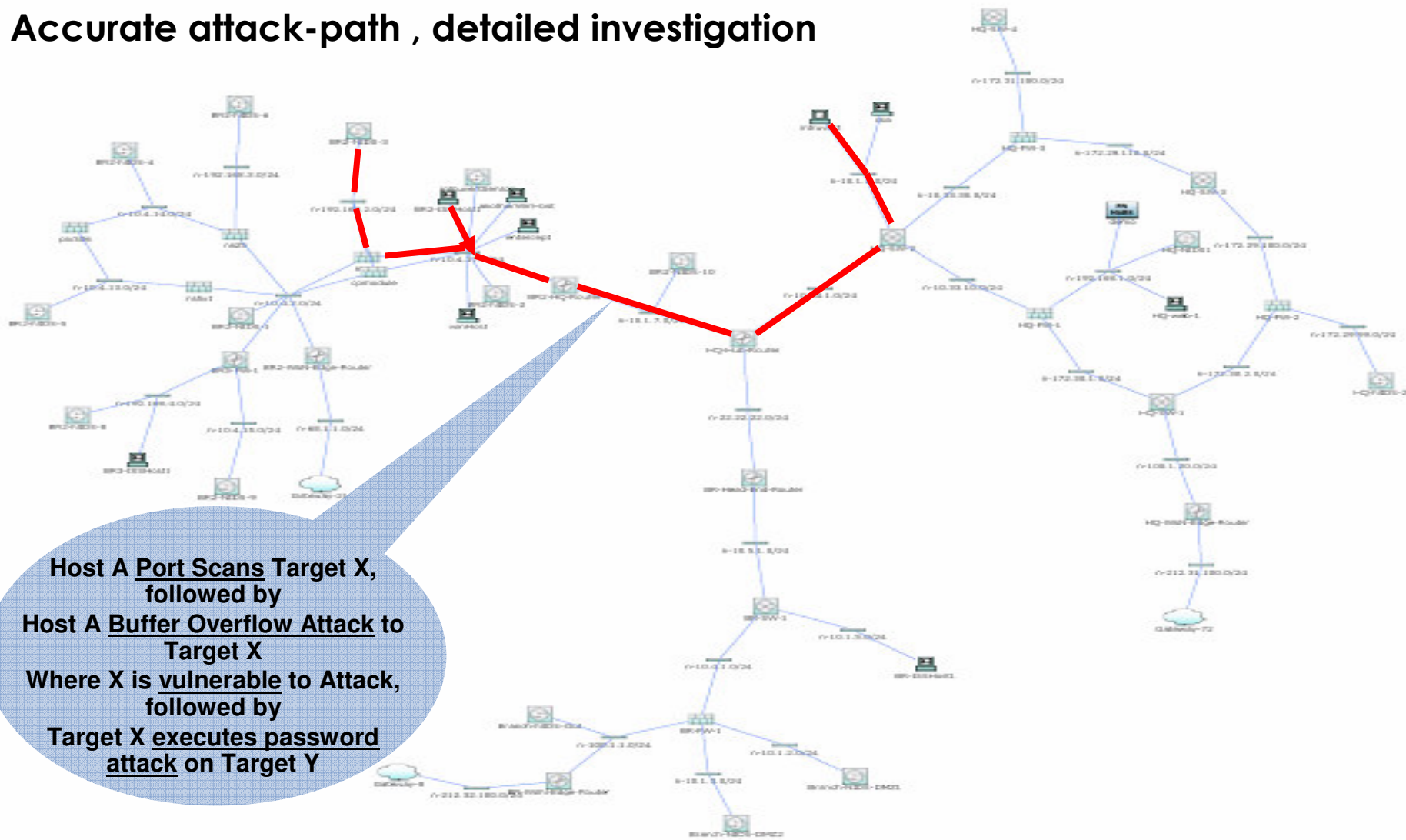
Enforcement Devices



# CS-MARS

## “Connect the Dots”

Accurate attack-path , detailed investigation



# CS-MARS in Action: Sasser-D in a Northeast University

































































# Incident that Pops Up in the Dashboard

**Named Rule:** System Rule: Sudden Traffic Increase To Port  
**Description:** This rule detects scans statistically significant increase in traffic to a particular port.

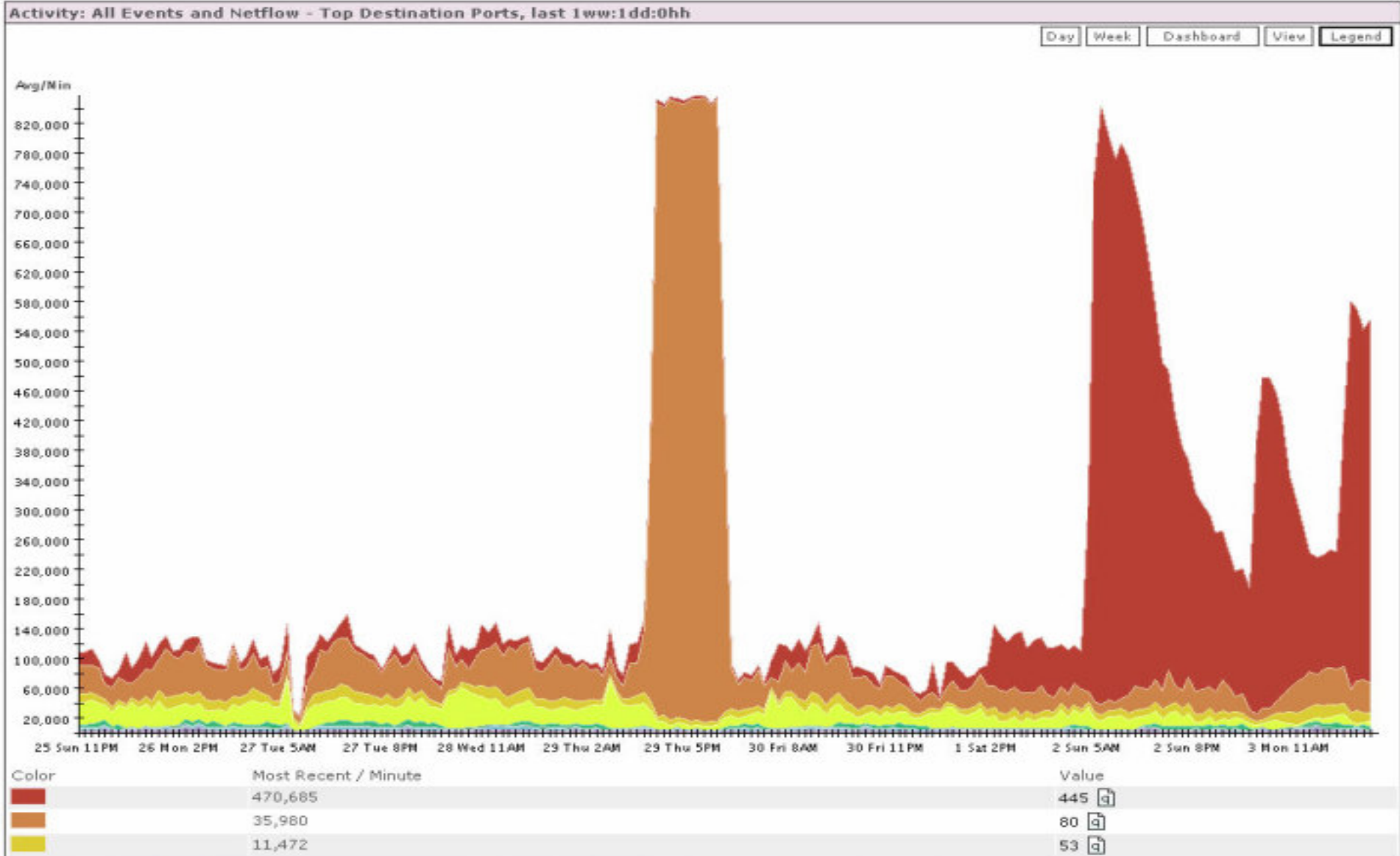
| Open | Source IP | Destination IP | Service Name | Event  | Device | Severity | Counts | Zone | Close | Action/Operation | Time-range   |
|------|-----------|----------------|--------------|--|--------|----------|--------|------|-------|------------------|--------------|
|      | ANY       | ANY            | ANY          | System Rule: Sudden Traffic Increase To Port | ANY    | ANY      | 1      | NJIT |       |                  | 0hh:10mm:0ss |

#473601390   

[Escalate](#) [Expand All](#) [Collapse All](#)

| ID         | Event Type  | Source IP/Port  | Destination IP/Port  | Protocol   | Time  | Zone  | Reporting Device  | Graph   | False Positive  | Mitigate  |      |          |
|------------|---|---|--|--|---|---|---|---|---|---|------|----------|
| #473601390 | Sudden increase of traffic to a port                      | 0.0.0.0                  | 0       | 0.0.0.0               | 445    | IP     | May 3, 2004 6:00:03 AM EDT                              |    | deimos          |    | Tune | Mitigate |
|            | AAA authorization denied due to no prior authentication    | [-] Total: 25   |  |  |   |   |   |   |   |   |      |          |
|            | AAA authorization denied due to no prior authentication    | [REDACTED].130.120       |  | [+] Total: 3   |   |   |   |   |   |   |      |          |
|            | AAA authorization denied due to no prior authentication    | [REDACTED].131.142       |  | [+] Total: 2   |   |   |   |   |   |   |      |          |
| #473601390 | AAA authorization denied due to no prior authentication   | [REDACTED].136.85        | 4049    | [REDACTED].55.128    | 445    | N/A    | May 3, 2004 5:40:05 AM EDT                              |    | cerberus2       |    | Tune | Mitigate |
|            | AAA authorization denied due to no prior authentication    | [REDACTED].135.136.104  |  | [+] Total: 3   |   |   |   |   |   |   |      |          |
|            | AAA authorization denied due to no prior authentication    | [REDACTED].136.205     |  | [+] Total: 2   |   |   |   |   |   |   |      |          |
|            | AAA authorization denied due to no prior authentication    | [REDACTED].138.132     |  | [+] Total: 2   |   |   |   |   |   |   |      |          |
|            | AAA authorization denied due to no prior authentication    | [REDACTED].138.174     |  | [+] Total: 3   |   |   |   |   |   |   |      |          |
|            | AAA authorization denied due to no prior authentication    | [REDACTED].139.89      |  | [+] Total: 6   |   |   |   |   |   |   |      |          |
|            | AAA authorization denied due to no prior authentication    | [REDACTED].140.95      |  | [+] Total: 3   |   |   |   |   |   |   |      |          |
| #473601390 | Built/teardown/permitted IP connection                | [REDACTED].135.93.70   | 2503  | [REDACTED].72.164  | 445  | TCP  | May 3, 2004 5:40:05 AM EDT - May 3, 2004 5:42:07 AM EDT |  | cerberus1   |  | Tune | Mitigate |
|            | Denied packet - no translation group   | [-] Total: 4  |  |  |   |   |   |   |   |   |      |          |
| #473601390 | Denied packet - no translation group                  | [REDACTED].136.85      | 4050  | [REDACTED].730.35  | 445  | TCP  | May 3, 2004 5:40:05 AM EDT                              |  | cerberus2   |  | Tune | Mitigate |

# Graph Says It All



# Example of Compromised Hosts

| Rank | Count (# of Sessions) | Raw Source IP      | Defined Hosts |
|------|-----------------------|--------------------|---------------|
| 1    | 102572                | [REDACTED].130.160 |               |
| 2    | 40339                 | [REDACTED].132.44  |               |
| 3    | 36881                 | [REDACTED].203.82  | dhcp-203-82   |
| 4    | 36595                 | [REDACTED].202.66  | dhcp-202-66   |
| 5    | 35827                 | [REDACTED].134.196 |               |
| 6    | 35622                 | [REDACTED].134.75  |               |
| 7    | 35428                 | [REDACTED].133.80  |               |
| 8    | 35307                 | [REDACTED].134.199 |               |
| 9    | 35167                 | [REDACTED].138.196 |               |
| 10   | 34070                 | [REDACTED].136.118 |               |
| 11   | 33376                 | [REDACTED].136.205 |               |
| 12   | 32931                 | [REDACTED].203.42  | dhcp-203-42   |
| 13   | 30390                 | [REDACTED].133.16  |               |
| 14   | 27682                 | [REDACTED].80.120  |               |
| 15   | 22031                 | [REDACTED].138.166 |               |
| 16   | 19681                 | [REDACTED].140.154 |               |
| 17   | 19135                 | [REDACTED].130.82  |               |
| 18   | 18229                 | [REDACTED].140.5   |               |

# Q&A



