

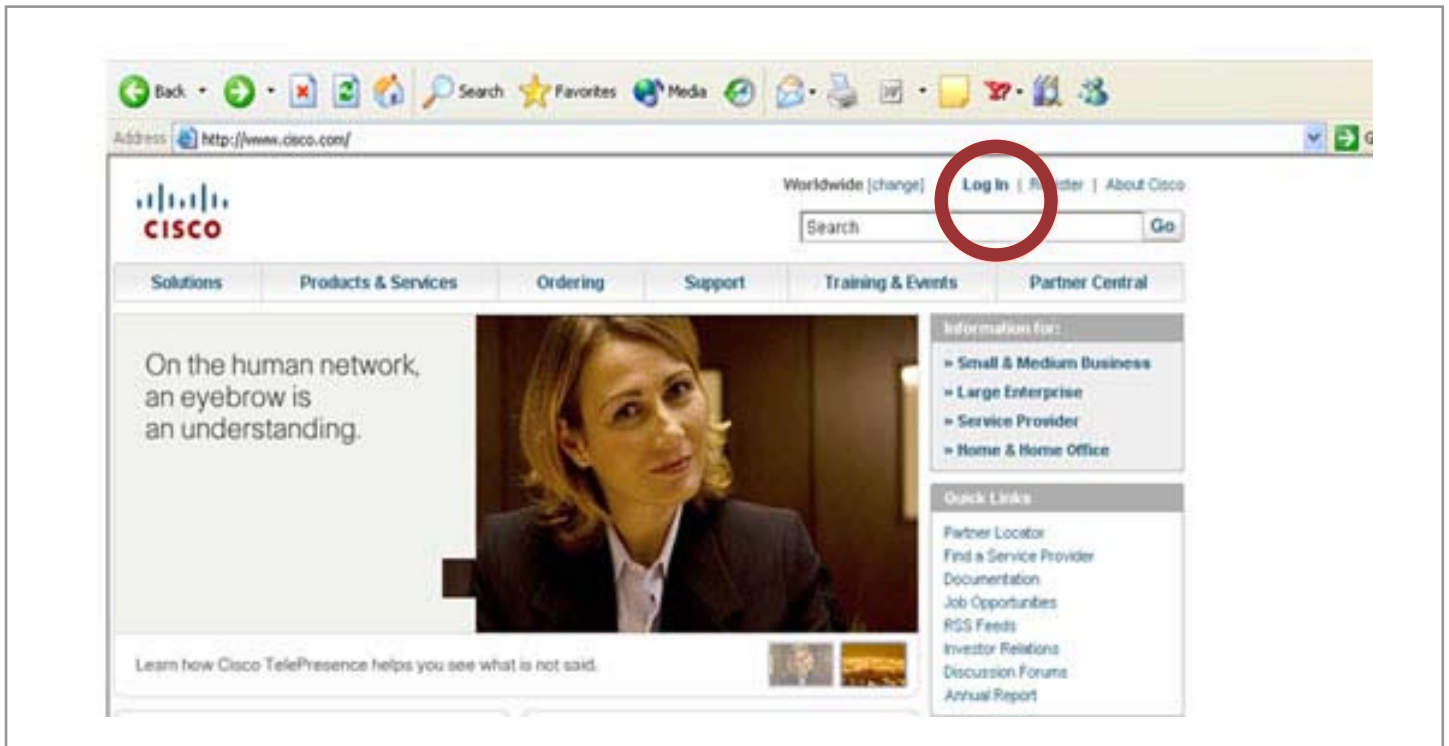


How to view and/or update your CCO profile

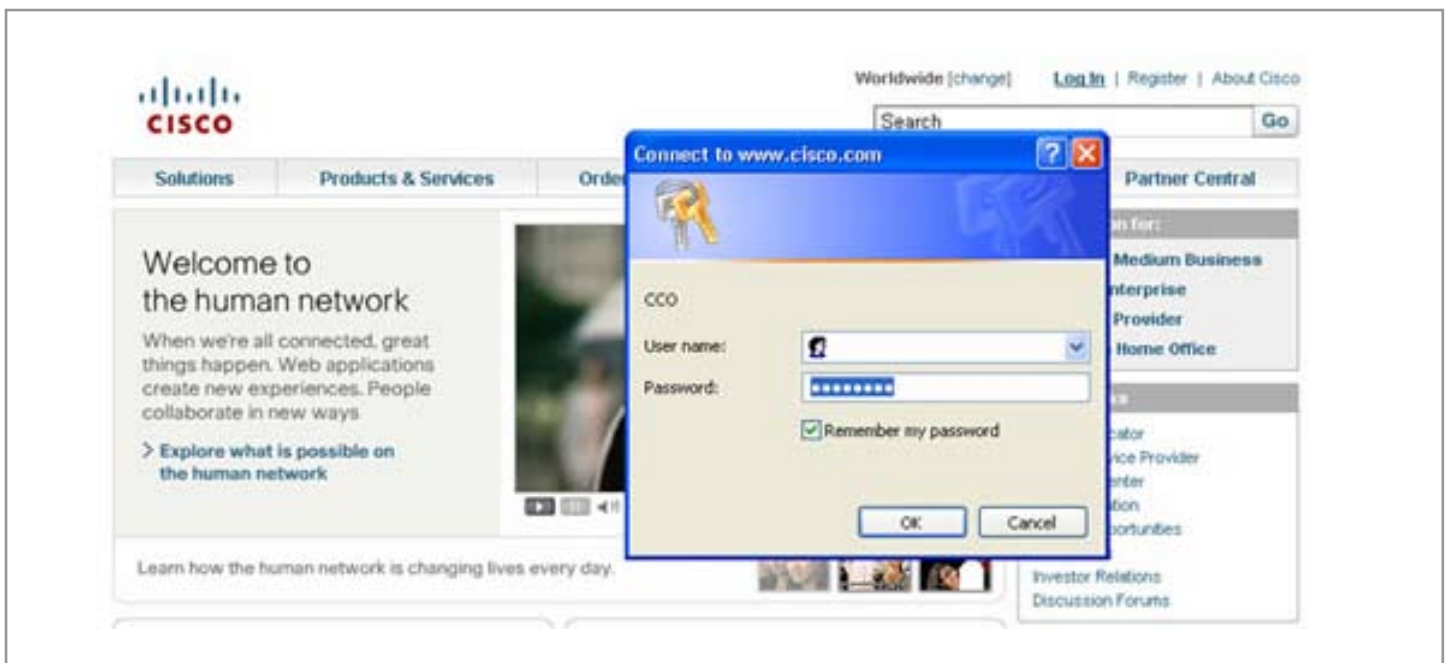
If you have a **Cisco Connection On-line (CCO)** user ID and password and need to review, change and/or update your profile, please follow these simple steps.

If you still don't have a CCO user ID and password, please refer to the **“How to get you CCO password”** user guide.

→ How to view and/or update your cco profile

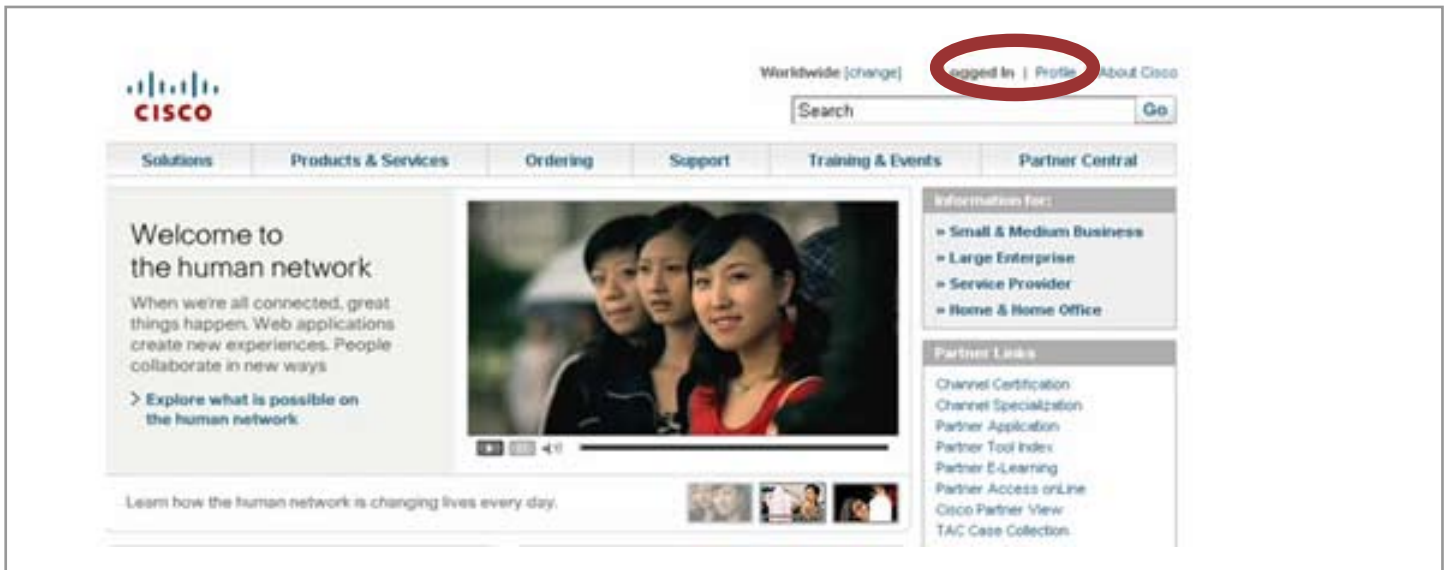


1 Visit www.cisco.com. Click on “Log In”

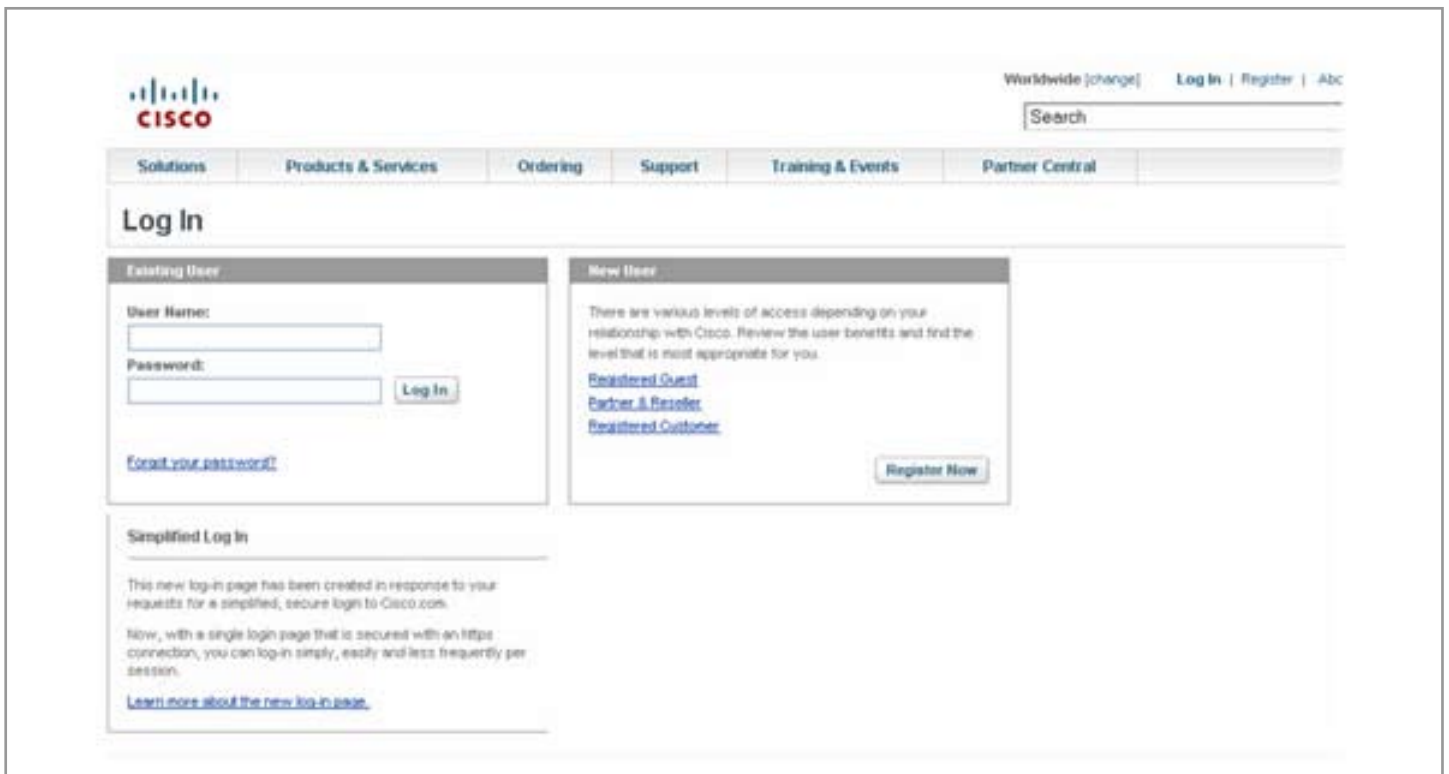


2 A screen will appear asking for your **CCO** user Name and password. Provide the information to gain access

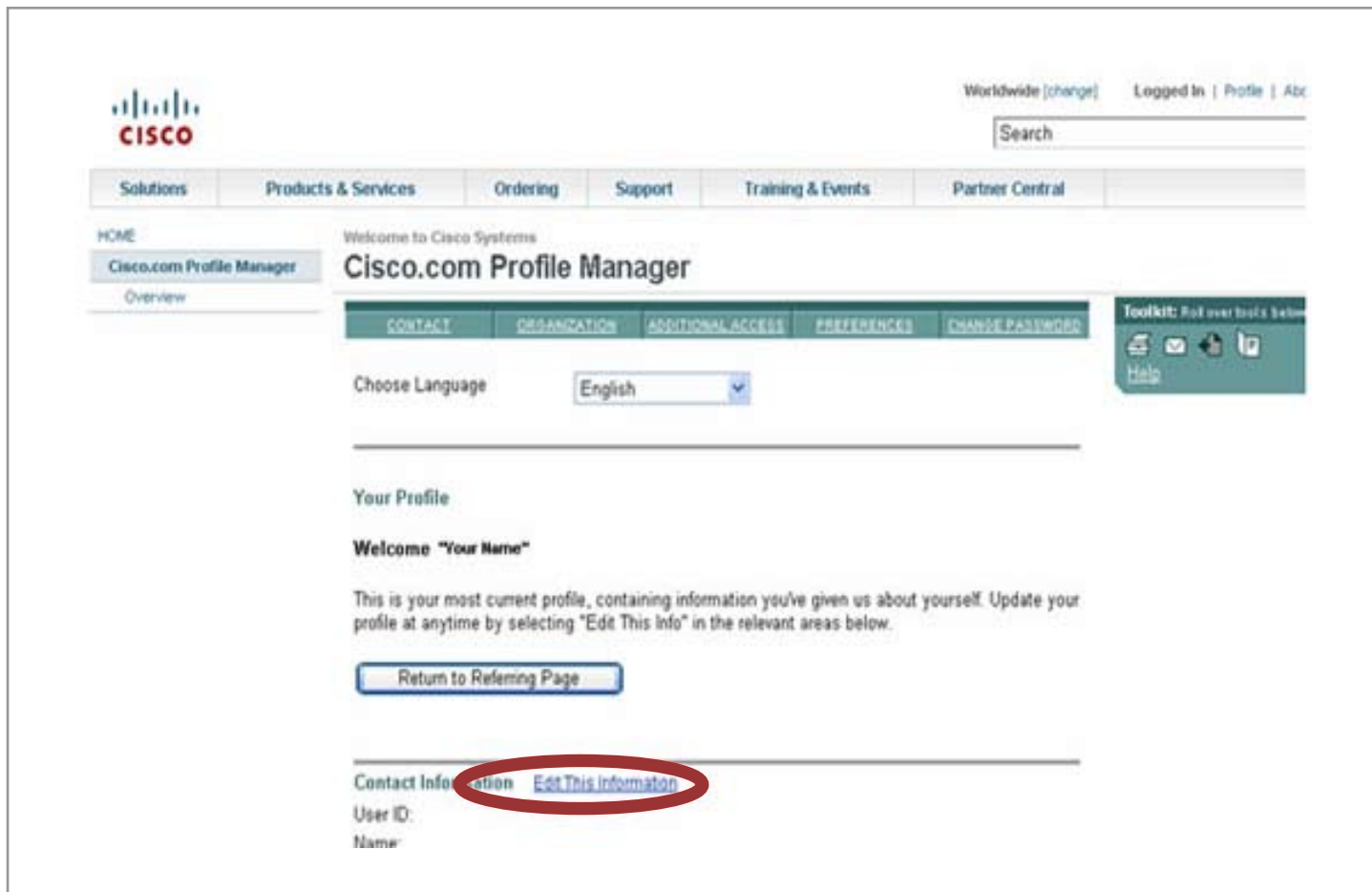
→ How to view and/or update your cco profile



3 Your status will change to “**Logged In**”, as shown on the screen. Next, click on “**Profile**”



4 You will be requested to Log In Again. Use your **CCO User ID** and **password**



- 5 Next, a "Cisco.com Profile Manager" screen will appear. You can change your language preference –if needed. Scroll down to see your current information and click "Edit this Information" if you need to change it. A form will appear next. Complete all the changes needed and Click "Submit"

Alternate Phone Number:
Fax Number: **+93 305 7182619**
Mobile Phone Number:
Home Address:

Organization Information [Edit This Information](#)
Job Role:
Job Title:
Job Level:

Additional Access [Edit This Information](#)
Subscription Services: [Personal Updates Newsletter](#)

Interests & Preferences [Edit This Information](#)
Language Preference:
Spoken Language:
Display number of Search Results:
Display Results with Highlighting:
Display Summary with Results:

Change Password [Edit This Information](#)

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- 6 If you need to associate Cisco Services Contracts with your profile, scroll down to the section named **“Additional Access”**. Click on **“Edit this Information”**.
Complete the information requested on the form and click **“Submit”**

If you experience any problems send an email to cco-locksmith@cisco.com