

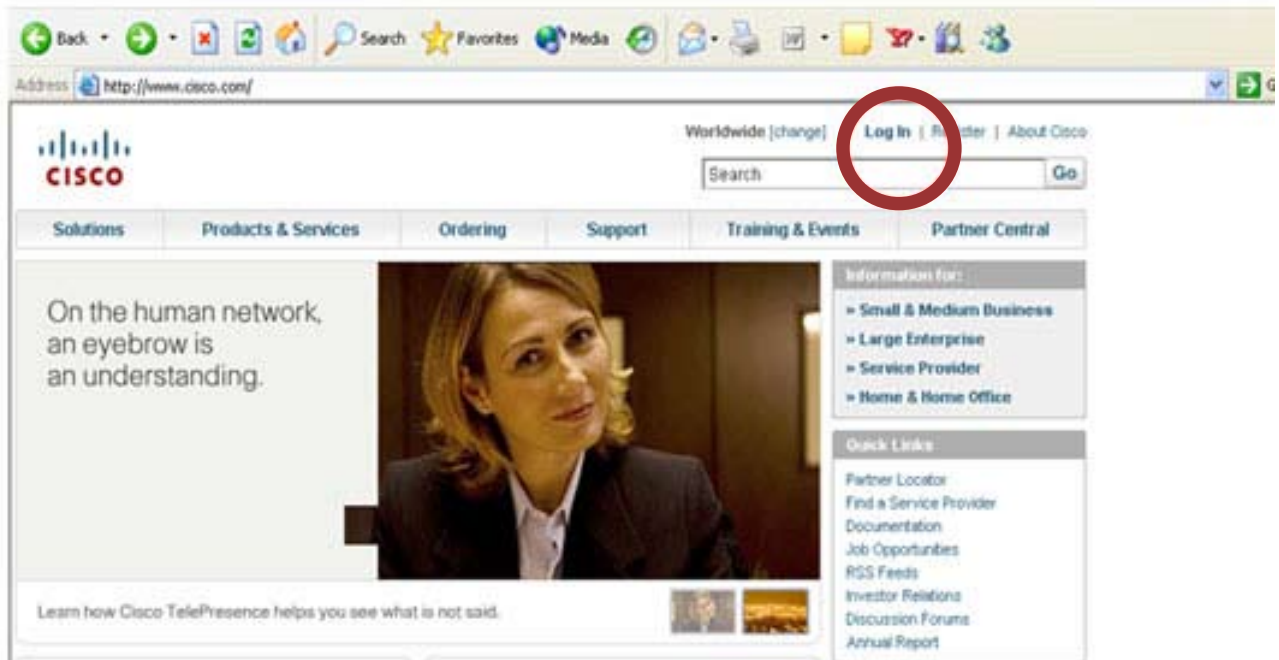


How to change your CCO password

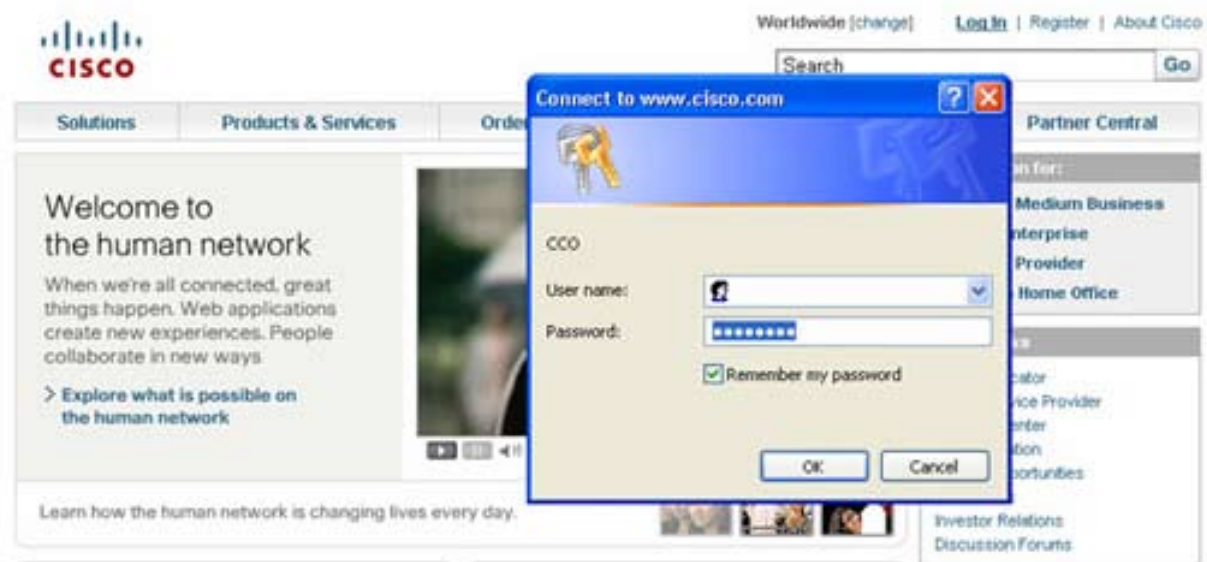
If you have a Cisco Connection On-line (**CCO**) user ID and **password** and need to change your current password, please follow these simple steps.

If you still don't have a CCO user ID and password, please refer to the "**How to get you CCO password**" user guide.

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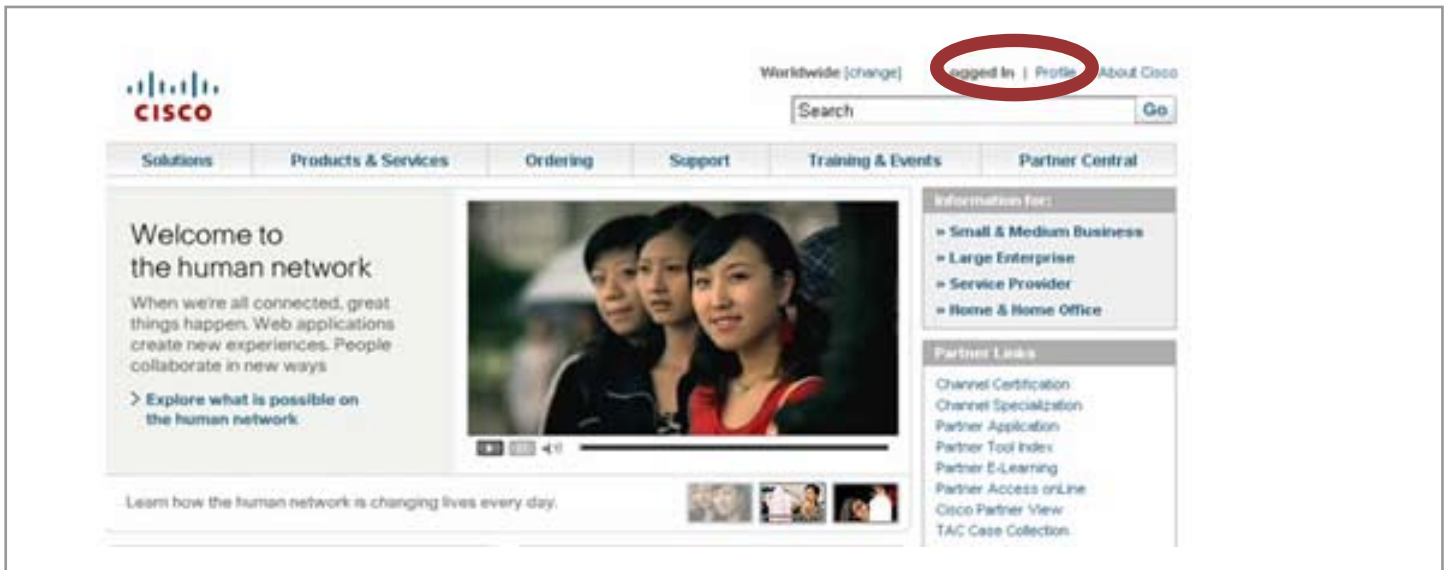


1 Visit www.cisco.com. Click on “Log In”

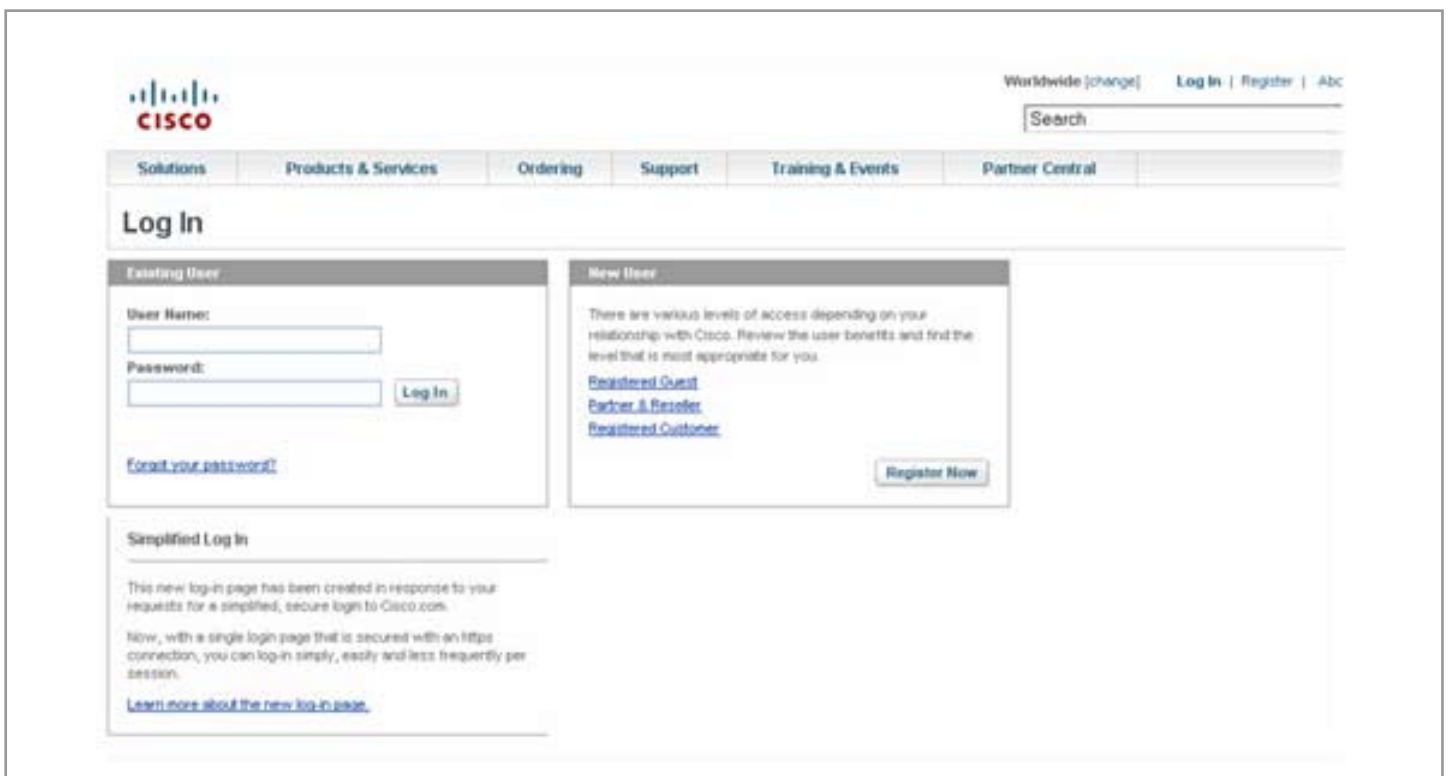


2 A screen will appear asking for your **CCO** user Name and password. Provide the information to gain access

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3 Your status will change to “**Logged In**”, as shown on the screen. Next, click on “**Profile**”



4 You will be requested to Log In again. Use your **CCO User ID** and **password**

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Worldwide [change] Logged In | Profile | Abc

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HOME

Cisco.com Profile Manager Overview

Welcome to Cisco Systems

Cisco.com Profile Manager

CONTACT ORGANIZATION **ADDITIONAL ACCESS** PREFERENCES CHANGE PASSWORD

Choose Language English

Toolkit: Roll over tools below

Help

Your Profile

Welcome "Your Name"

This is your most current profile, containing information you've given us about yourself. Update your profile at anytime by selecting "Edit This Info" in the relevant areas below.

Return to Referring Page

Contact Information [Edit This Information](#)

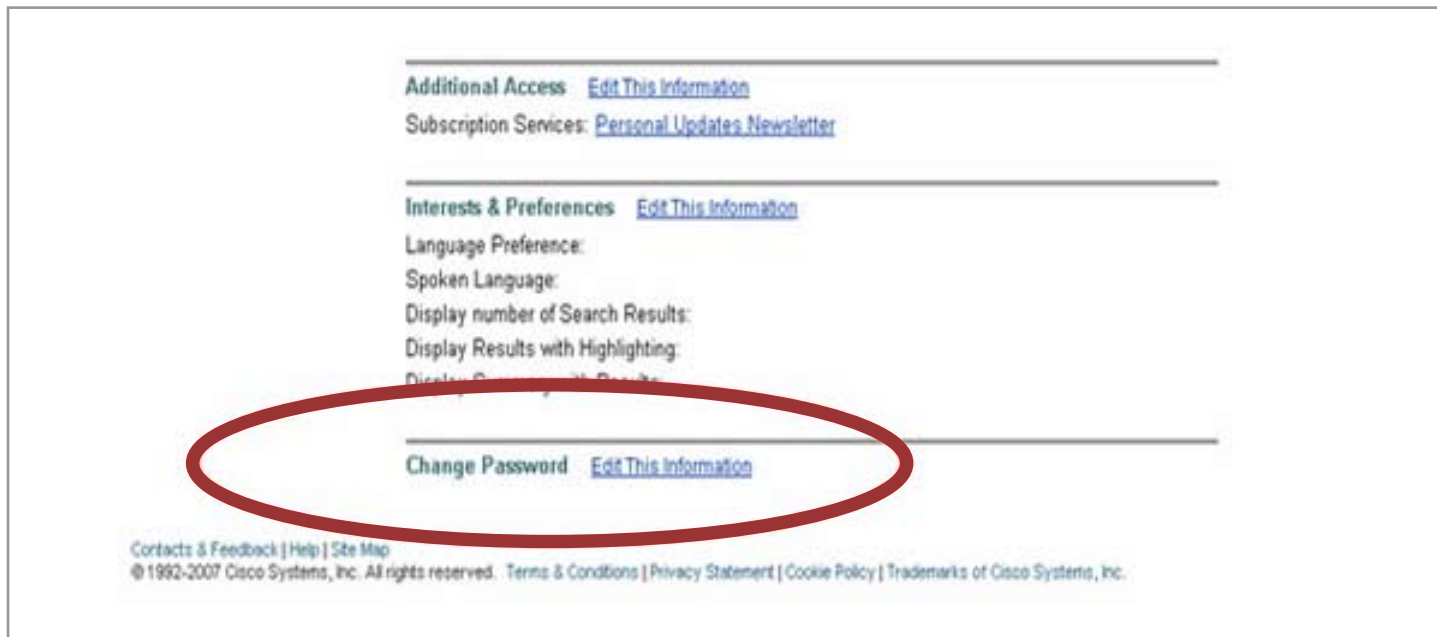
User ID:

Name:

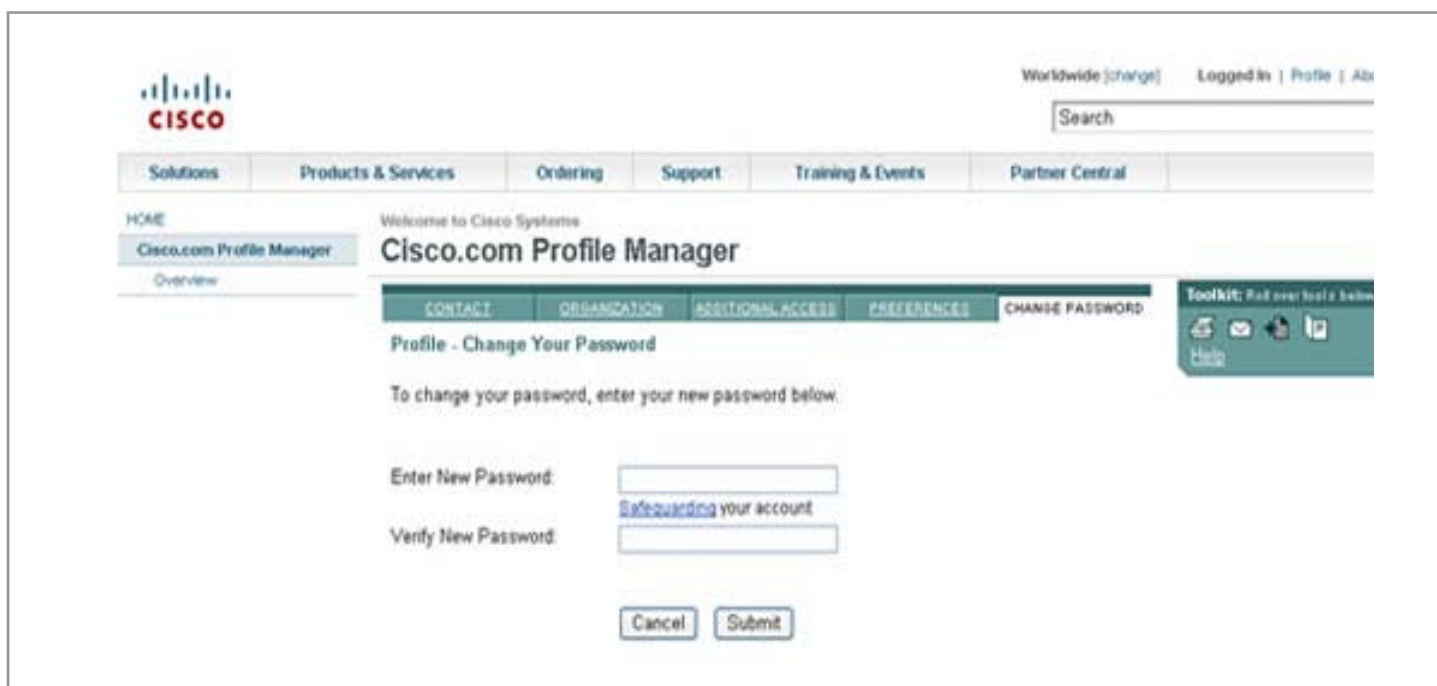


5 Next, a "Cisco.com Profile Manager" screen will appear. You can change your language preference –if needed.

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6 Scroll down to “Change Password” and click on “Edit this Information”



7 A “Profile – Change your Password” screen will give you the opportunity of changing your password. After completed, click “Submit”

If you experience any problems with your password, send an email to cco-locksmith@cisco.com