



The Cisco Networking Academy NetRiders 2011 Latin America and The Caribbean Competition Terms and Conditions

The Cisco Networking Academy NetRiders 2011 Latin America and The Caribbean Competition (the “Competition”) begins August 15, 2011 at 6:00 a.m. and ends October 25, 2011 at 6:00 p.m. (“Competition Period”). All times listed in these official rules are set in Buenos Aires, Argentina time (UTC/GMT -3 hours). The Competition is sponsored by Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134, United States of America (“Sponsor”).

Contestants must receive an enrolment key from their Networking Academy Instructor (“Instructor”), pre-register and may be required to download certain software in order to compete in the Competition. See the “How to Participate” instructions in Section 2 below.

The relevant Competition time periods are:

Registration Period	August 15, 2011 at 6:00 a.m. to September 15, 2011 at 11:59 p.m.
Practice Test Period	August 15, 2011 at 6:00 a.m. to September 16, 2011 at 11:59 p.m.
Phase One Competition Period	August 29, 2011 at 6:00 a.m. to September 17, 2010 at 11:59 p.m.
Phase Two Competition Period	October 1, 2011 at 6:00 a.m. to October 8, 2011 at 11:59 p.m.
Phase Three Competition Period	October 25, 2011 at 2:00 p.m. to 6:00 p.m.* (GMT/UTC-3 hours) *Everyone competes at the same time regardless of the time zone they are in. It is the responsibility of each competitor to know their own time zone. GMT/UTC-4 hours compete October 25, 2011 from 1:00 p.m. – 5:00 p.m. GMT/UTC-5 hours compete October 25, 2011 from 12:00 p.m. – 4:00 p.m. GMT/UTC-6 hours compete October 25, 2011 from 11:00 a.m. – 3:00 p.m. GMT/UTC-7 hours compete October 25, 2011 from 10:00 a.m. – 2:00 p.m.

This Competition is offered in English, Portuguese and Spanish. All Contestants are given the choice to participate in the competition in **one** of the following languages: English, Portuguese, or Spanish. Contestants may sign up for **only one language** competition to participate in. The content of the competition is the same regardless of which language you select. Please note that there is some text in Packet Tracer that will be in English only regardless of which language is selected.

Phases Two and Three require proctoring by a Cisco Networking Academy Instructor. Failure to be proctored in Phases Two and Three is cause for disqualification. Each competitor is responsible to arrange their own proctoring and to inform the Sponsors by completing a task on the Competition page on www.academynetriders.com. Details on how to complete this task will be sent to Phase Two competitors via email when they are notified that they advance to Phase Two.

1. Eligibility. The Competition is open to any individual who: (a) is a currently, validly enrolled Cisco Networking Academy student or former Cisco Networking Academy student who

was validly enrolled in a CCNA Discovery or CCNA Exploration course within the 9 months prior to the Competition start date; (b) is at least 18 years of age by December 31, 2011; (c) provides a valid Academy Connection username when registering; (d) has network access that supports participation; and (e) is a resident of or currently enrolled in a Cisco Networking Academy in a country in Latin America and the Caribbean on the list below (“Contestants”).

Argentina	Dominican Republic	Nicaragua
Bahamas	Ecuador	Panama
Belize	El Salvador	Paraguay
Bolivia	Guatemala	Peru
Brazil	Haiti	Puerto Rico
Chile	Honduras	Trinidad & Tobago
Colombia	Jamaica	Uruguay
Costa Rica	Mexico	Venezuela

The following are not eligible to participate: (i) **Academy Instructors**; (ii) previous NetRiders Trip Prize winners; (iii) employees and internally contracted vendors of Sponsor and Sponsor’s parents, subsidiaries, agents, promotion partners, and affiliates (which entities collectively with Sponsor are the “Competition Entities”); (iv) employees and internally contracted vendors of competitors of Cisco (as defined by Cisco in its sole and absolute discretion); (v) employees and contractors of government-affiliated companies or organizations; (vi) and each and every of these persons’ respective immediate families and household members.

The Competition is void where prohibited or restricted by law. Sponsor reserves the right to limit, or restrict upon notice, participation in the Competition to any person at any time for any reason in its sole discretion.

2. How to Enter.

Pre-registration: During the Competition Registration Period:

- Obtain an enrolment key from your instructor. You must have an enrolment key to participate.
- Go to www.academynetriders.com (“Competition Site”) and select the Login link at the upper right corner of the page.
- Login using your Academy Connection username and password.
- If new to the site, create a new account by reviewing the pre-populated information and submitting all required information as instructed.
- Select NetRiders Latin America 2011 and then select **one** of the following language versions:
 - Latin America NetRiders 2011 in English
 - Latin America NetRiders 2011 in Portuguese
 - Latin America NetRiders 2011 in Spanish
- Agree to these Terms and Conditions.

- Type in your enrolment key.
- You will now be enrolled in the Competition.
- During the Practice Test period, participate in a practice exam (the “Practice Test”). Sign in for the Practice Test using your login and password (described below).
- The computer on which you are competing must have Packet Tracer 5.3.2 installed. You can download Packet Tracer 5.3.2 by logging into the Academy Connection website at www.cisco.com/go/netacad.
- You will need to return to the Competition Site on your Phase One assigned date and time (“Assigned Phase One Exam Period”) and then take the Exam (described below). Only selected contestants will advance to Phase Two and Phase Three.

Practice Test. During the Practice Test Period (between August 15, 2011 at 6:00 am and September 16, 2011 at 11:59 pm), we strongly encourage each Contestant to complete the Practice Test, consisting of 15 online questions, in not more than 15 minutes. To participate in the Practice Test, login into the Competition Site anytime between the above dates and select NetRiders Latin America 2011 and then select the competition language page that you enrolled in. Under the main info box, there will be a box about the Practice Test. Follow the directions to complete the Practice Test.

Note: Practice Test scores are not included in Competition scoring. The purpose of this Practice Test is solely to familiarize Contestants with the Competition site and format prior to the Competition Exam Period. The Practice Test does include the use of Packet Tracer 5.3.2 which will be needed to complete the Competition Phase.

Practice Site. During the Registration Period, we strongly encourage each Contestant to complete a Theoretical Exam and a Packet Tracer Activity Exam on the Practice Site. The Practice Site is accessible from the bottom of the home page post-login. Under the Competition Categories there is a link titled Practice Sites. The enrolment key is available in the summary block on that page.

The Practice Site has two exam samples that can be accessed and taken. The first is a Practice Theoretical Exam with multiple choice, fill-in, and matching questions. It also includes a Packet Tracer file that will have to be downloaded and opened in Packet Tracer 5.3.2 but does not require configuration. The second exam is a Practice PT Activity Exam where participants download Packet Tracer files and complete configurations using Packet Tracer 5.3.2 and then return to the Competition Site to answer the questions.

Note: Practice Site scores are not included in Competition scoring. The purpose of this Practice Site is solely to familiarize Contestants with the Competition site and format prior to the Competition Exam Period.

3. Competition Phases

The Competition consists of three Phases. Phase One is open to all Contestants. Based on scores, Selected Contestants will be invited to participate in Phases Two and Three. Confirm you can participate in all Phases prior to registering for the Competition. All Competition tests or other submissions must occur at the times and locations indicated by Cisco to be eligible.

During the Competition Exam Period, Contestants participate in up to three phases of exams and practical activities (each, a “Phase”) as described below.

Phase One - Qualifier

Contestants must complete Phase One between August 29, 2011 at 6:00 am and September 17, 2011 at 11:59 pm (“Assigned Phase One Exam Period”). We strongly encourage all Contestants for Phase One to be proctored by your individual Instructor during the Phase One Competition Period.

Phase One will consist of the following:

- A 60 minute online exam (“Phase One Exam”) that includes 70 theoretical exam questions and 10 questions based on a Packet Tracer 5.3.2 activity (“Phase One PT Activity”). The Phase One PT Activity is embedded within the Phase One Exam and Contestants must complete both the activity and all 80 questions within the 60 minute timeframe.

Contestants must sign into the Competition Site using their Academy Connection login credentials to complete the Phase One Exam in the allotted time. Each Contestant will receive a single score for the Phase One Exam. Once the exam is open, the time begins and the Contestant may not pause that exam.

Subject to the requirements set forth in Section 4 (“Judging and Notification”), the top scores in each country as noted below in Section 4 among the qualifying submissions will be deemed the Selected Phase One Contestants.

Contestants must have Packet Tracer 5.3.2 installed on the computer being used for all three Phases. You can download Packet Tracer 5.3.2 at no cost by logging into the Academy Connection website at www.cisco.com/go/netacad.

Phase Two - Nationals

Phase Two must be proctored by a Cisco Networking Academy Instructor. For Phase Two of the Competition the Selected Phase One Contestants must report at the time and place (classroom, e.g.) determined and proctored by your individual Instructor beginning October 1, 2011 at 6:00 am through October 8, 2011 at 11:59 pm GMT/UTC -3 hours (“Assigned Phase Two Exam Period”).

Phase Two consists of:

- An online exam featuring 100 questions to be completed in 60 minutes (“Phase Two Exam”), and
- A practical skills Packet Tracer 5.3.2 activity which contestants will download from the Competition Site (“Phase Two PT Activity”), complete the PT Activity and then take a PT Activity Exam featuring 15 questions (“Phase Two PT Activity Exam”). The PT Activity and the PT Activity Exam must both be completed in 60 minutes. The time will begin once you access the PT Activity Exam. The PT Activity will be embedded within the PT Activity Exam.

During your Assigned Phase Two Exam Period, go to the Competition Site, login and take the Phase Two Exam, Phase Two PT Activity, and Phase Two PT Activity Exam. **You can complete these activities only during the Assigned Phase Two Exam Period.** If Selected Contestant is unable to participate in or accept the opportunity to participate in the Competition for any reason, Sponsor shall have no further obligation to the Contestant.

Subject to the requirements set forth in Section 4 below, the top scores in among the qualifying Phase Two Contestants as set out in Section 4 below will be deemed the Selected Phase Two Contestants and be invited to participate in Phase Three. In addition to the Selected Phase Two Contestants, the top score from each participating country will be deemed the National Winner for that country and will be eligible for the prize listed in Section 5.

Phase Three – International Finals

Phase Three of the Competition shall take place from 2:00 pm – 6:00 pm GMT/UTC -3 hours on October 25, 2011 (“Assigned Phase Three Exam Period”). **All Phase Three Contestants must participate in Phase Three at the same time regardless of the time zone and must be proctored by a Cisco Networking Academy Instructor.** Phase Three shall consist of the following:

- An online exam featuring 100 questions to be completed in 60 minutes (“Exam”), and
- A practical skills PT Activity Exam (“PT Activity Exam”) featuring 20 questions based on a Packet Tracer activity which the Contestants must download from the Competition Site (“PT Activity”) and complete. The PT Activity and the PT Activity Exam must both be completed in 90 minutes. The time will begin once you access the PT Activity Exam. The PT Activity will be embedded within the PT Activity Exam.

Subject to the requirements set forth below in Section 4, the top score from each region listed in Section 4 among the qualifying Phase Three Contestants will be deemed the International Winners (“Final Selected Contestants”) and will be invited to attend a study trip in San Jose, California from January 8 to January 14, 2012.

General

The Exams, PT Activities and PT Activity Exams (“Exams”) are only available online. Should the Exams not be able to be administered for any reason, Contestants may not have an opportunity to take the exam using any other method and may not have an opportunity to participate in the International Competition. In the event of a dispute over the validity of a question or the corresponding answer in Phase One, Phase Two or Phase Three, and in Cisco’s sole discretion, all Contestants will be credited with the full point value of the question or the question will be removed from the Competition. Contestants may submit any disputes, questions or comments to netriders_latam@external.cisco.com. **Disputes must be submitted within two hours of Exam/Activity completion. Sponsor’s and judges’ decisions regarding disputes are final.**

Submissions must be received according to Sponsor’s time no later than the dates and times listed in these Official Rules or in notifications received by Contestants. Sponsor’s clock shall be the official time keeping device of this Contest. No mail, hand or e-mail deliveries will be accepted, except as expressly set forth in these Official Rules.

None of the Contest Entities are responsible for late, lost, delayed, damaged, misdirected, incomplete, void, corrupted, garbled, illegible, and/or unintelligible entries, or for any problems or malfunctions Contestants may encounter when submitting their entries or scores. Only complete, valid entries and score reports (collectively “submissions”) will be accepted. Sponsor will not verify receipt of submissions. Incomplete, garbled, corrupted or otherwise illegible submissions are void and will not be accepted. Sponsor reserves the right to disqualify false submissions or submissions suspected of being false. All submissions submitted become the sole property of Sponsor and will not be acknowledged or returned. In the event of a dispute as to the identity of a winner, the winner will be deemed to be the authorized account holder of the valid Academy Connection student ID number used to participate in the Contest.

4. Judging and Notification.

Phase One Judging

The Phase One Exam is 80 questions and 70 questions are valued at 1 point and the 10 questions based on the PT Activity are valued at 2 points for a total of 90 possible points. Phase One will be automatically scored on the Competition Site and sent to the Competition judges for validation. Subject to the requirements of these Terms and Conditions, the Contestants in the top 5 scores with a score of 60% or higher from each academy will be deemed the Phase One Selected Contestants and will be invited to continue on to participate in Phase Two (“Phase Two Contestants”). If there are less than five (5) Contestants in a participating academy who have scores of 60% or higher, then less than five (5) students from that academy will advance to Phase Two. If there are not any students from a participating academy who have scores of 60% or higher, then no students from that academy will advance to Phase Two.

Phase One Tie-Breaker Procedure

In the event of a tie score between two or more Contestants, the Contestant who reached the score in the faster time will be deemed the higher ranking Contestant as between tied Contestants.

Phase One Winner Notification Process

The Phase One Selected Contestants will be notified via email by Sponsor by September 23, 2011, and will be required to respond (as directed in the email) by completing a confirmation task (“Confirmation Task”) on the Competition site confirming their acceptance and desire to compete in Phase Two. In addition, they will complete a second proctor task (“Proctor Task”) identifying who their proctoring instructor will be for Phase Two. Both of these tasks must be completed by September 29, 2011 on the specific competition page for the language they are competing in. The failure to respond timely to the notification may result in forfeiture of the right to advance to Phase Two; and, in such case, Sponsor may choose the next highest score from among the remaining eligible scores.

Should Phase One Selected Contestant be unwilling or otherwise unable to complete the Confirmation Task or the Proctor Task by September 29, 2011 or otherwise cannot accept or receive the prize for any reason, a Contestant with the next highest score will be chosen from the remaining entries until one who is able to meet all requirements can be selected.

Selected Contestant’s full name, academy and hometown may be announced and posted on www.academynetriders.com and any Cisco or partner affiliated web sites.

Once they have been confirmed, the Phase One Selected Contestants will become a Phase Two Contestant and will need to coordinate with their Cisco Networking Academy Instructor a specific date and time to take the Phase Two exams between October 1 and October 8, 2011. Instructors must proctor Phase Two Contestants.

Phase Two Judging

The Phase Two Exam is 100 questions and each question is valued at 1 point for a total of 100 points. The Phase Two PT Activity Exam is 15 questions and each question is valued at 6 points for a total of 90 points. The Phase Two Exam and Phase Two PT Activity Exam will be automatically scored on the Competition Site. Scores will be tallied on the Competition Site and automatically sent to the Competition judges for validation.

The Exam score and PT Activity Exam score will be added together to reach an overall Performance Score.

Subject to the requirements of these Terms and Conditions, the Phase Two Contestant with the top Phase Two Performance Score in each participating country will be deemed

the National Winner for their country and will be eligible for the Phase Two Prize listed in Section 5.

Subject to the requirements of these Terms and Conditions, the Phase Two Contestants with the top Phase Two Performance Score in the top 25 scoring academies (not counting the academy from which the National Winner is selected) in each Region listed below will be selected to continue on to Phase Three along with the National Winners from all participating countries combined (“Phase Three Contestants”). If any region does not have 26 participating academies in Phase Two, Sponsors will not substitute with additional students from the same academy. That region will not have all spots filled for Phase Three. Up to 124 Contestants will be deemed the Phase Three Contestants.

Phase Two Regions	National Winners	Number of Phase Two Selected Contestants (one from top-scoring academies)
Brazil	1	25
CANSAC* (see complete list below)	18	25
Mexico	1	25
Southern Cone (Argentina, Chile, Paraguay, Uruguay)	4	25

The following countries are those that fall into the CANSAC Region:

Bahamas	Ecuador	Nicaragua
Belize	El Salvador	Panama
Bolivia	Guatemala	Peru
Colombia	Haiti	Puerto Rico
Costa Rica	Honduras	Trinidad & Tobago
Dominican Republic	Jamaica	Venezuela

Phase Two Tie-Breaker Procedure

In the event of a Phase Two Performance Score tie between two or more Phase Two Contestants, judges will apply the following tie-breaking criteria in the following order:

1. The Contestant with the higher Phase Two PT Activity Exam score will be deemed the higher ranking Contestant as between tied Contestants; then
2. The Contestant which reached the Phase Two Exam score in the faster time will be deemed the higher ranking Contestant as between tied Contestants.

Phase Two Winner Notification Procedure

The Phase Two Selected Contestants will be notified by Sponsor on October 10, 2011, and will be required to respond (as directed) to the e-mail notification within 72 hours of attempted notification. The response will be completed by confirming their participation in Phase Three using the Confirmation Task on the competition page. The failure to

respond timely to the notification may result in forfeiture of the prize; and, in such case, Sponsor may choose the next highest score from among the remaining eligible scores. Unless restricted by law, the National Winners will be required to sign and return the following documents (“Documents”) for receipt by Cisco within the time set forth in the Documents:

- Eligibility, Publicity and Liability Release
 - **NOTE:** This document must be executed by Selected Contestant’s parent/guardian on his/her behalf if Selected Contestant is a minor.

Phase Two Selected Contestant’s full name, academy and hometown may be announced and posted on www.academynetriders.com and any Cisco or partner affiliated web sites.

Should Phase Two Selected Contestant (or their parent/guardian, as applicable) be unwilling or otherwise unable to provide such permissions and or Documents or otherwise cannot accept or receive the prize for any reason, a Contestant with the next highest score will be chosen from the remaining entries until one who is able to meet all requirements can be selected.

Once they have been confirmed, the Phase Two Selected Contestants will become a Phase Three Contestant and will need to coordinate with their Cisco Networking Academy Instructor to proctor them on October 25, 2011 from 2:00 pm – 6:00 pm GMT/UTC -3 hours. **NOTE:** Contestants are responsible to know what time this will be within their actual time zone.

Phase Three Judging

The Phase Three Exam is 100 questions and each question is valued at 1 point for a total of 100 points. The Phase Three PT Activity Exam is 20 questions and each question is valued at 5 points for a total of 100 points. The Phase Three Exam and Phase Three PT Activity Exam will be automatically scored on the Competition Site. Scores will be tallied on the Competition Site and automatically sent to the Competition judges for validation.

The Exam score and PT Activity Exam score will be added together to reach an overall Performance Score.

Subject to the requirements of these Terms and Conditions, the Phase Three Contestant with the top Phase Three Performance Score in each participating region listed below will be deemed the International Winner and will win a Study Trip to San Jose, California the week of January 8 – 14, 2012.

Phase Three Regions	International Winners
Brazil	1
CANSAC* (see complete list below)	1

Mexico	1
Southern Cone (Argentina, Chile, Paraguay, Uruguay)	1

The following countries are those that fall into the CANSAC Region:

Bahamas	Ecuador	Nicaragua
Belize	El Salvador	Panama
Bolivia	Guatemala	Peru
Colombia	Haiti	Puerto Rico
Costa Rica	Honduras	Trinidad & Tobago
Dominican Republic	Jamaica	Venezuela

Phase Three Tie-Breaker Procedure

In the event of a Phase Three Performance Score tie between two or more Phase Three Contestants, judges will apply the following tie-breaking criteria in the following order:

1. The Contestant with the higher Phase Three PT Activity Exam score will be deemed the higher ranking Contestant as between tied Contestants; then
2. The Contestant which reached the Phase Three Exam score in the faster time will be deemed the higher ranking Contestant as between tied Contestants.

Phase Three Winner Notification Process

Phase Three International Winners will be determined and announced on October 26, 2011.

Unless restricted by law, each Selected Contestant will be required to sign, notarize and return the following documents (“Documents”) for receipt by Cisco within the time set forth in the Documents:

- Affidavit of Eligibility, Publicity and Liability Release
 - **NOTE:** This document must be executed by Selected Contestant’s parent/guardian on his/her behalf if Selected Contestant is a minor.

If Final Selected Contestant be unwilling or otherwise unable to provide such permissions and or Documents or otherwise cannot accept or receive the prize for any reason, a Contestant with the next highest score will be chosen from the remaining entries until one who is able to meet all requirements can be selected.

All Phase Three Contestants’ full name, academy, and hometown may be announced and posted on <https://www.academynetriders.com> and any Cisco or Competition affiliated web sites.

5. Prizes.

Phase One Prizes.

There are not any prizes granted for Phase One.

Phase Two Prizes.

Subject to applicable terms and conditions, the top score from each participating country will receive a USD \$50 Visa Gift Card. Gift cards will be imprinted with the winner's name and will be mailed approximately 10 weeks after Sponsor has received the signed Declaration form.

Phase Three Prizes.

Subject to applicable terms and conditions, the Phase Three Selected Contestants with the top Performance Score from each region will win a Study Trip to San Jose, California, USA, from January 8-14, 2012 ("Study Trip Prize").

The Study Trip Prize includes the following for each Selected Contestant: (1) round trip, economy airfare from the major airport closest to Contestant's hometown; (2) ground transportation to and from the designated arrival airport in California to hotel, from hotel to Cisco offices and for all Excursions (defined below); (3) single occupancy standard hotel accommodations for 6 nights (January 8-13, 2012); (4) meals as follows: dinner January 8, 2012; and breakfast, lunch and dinner January 9-13, 2012; and (5) the following excursions ("Excursions"): tour of Stanford University; visit to Cisco Systems, Inc. campus; visit to campus of another Silicon Valley technology company; sight-seeing visit to San Francisco. All Excursions subject to availability.

The approximate retail value of the Study Trip Prize is estimated at USD \$3,000.00.

Selected Contestants are solely responsible for any unspecified expenses related to the Prize, including without limitation transportation, gratuities, optional or outside tours and excursions, gift-shop snack foods and beverages; incidental purchases, telephone, fax, and Internet-access charges, medical services, video and photo services, transfers, excess baggage charges, upgrades and any and all federal, state, and local taxes on prize, including special airport taxes and fees. Compliance with any government requirements and travel documentation including, without limitation, visas, passports, and travel insurance and any extras of a personal nature (including without limitation tips, telephone, and laundry charges) are the responsibility of the Selected Contestant.

Travel arrangements will be made through Cisco's designated booking agent. Once hotel reservations and tickets have been issued, they shall not be changed, re-sold, endorsed, exchanged, transferred or in any other manner modified by Selected Contestant.

Selected Contestants are not entitled to any surplus between actual retail value of prize and stated ARV and any difference between stated ARV and actual value of the prize will not be awarded. No substitution, transfer, or cash redemption of prize, provided however that Sponsor reserves the right to substitute a prize with another prize of equal or greater value should the advertised prize become unavailable for any reason. Prize may be awarded in the form of voucher(s), coupon(s) and/or gift card(s) in Sponsor's sole discretion. If Selected Contestant is unable to participate in or accept the prize or any portion of the prize for any reason, Sponsor shall have no further obligation to the Contestants. Neither Sponsor nor any of its prize suppliers will replace any lost or stolen certificates. In no event will Sponsor be responsible for awarding more than the stated number of prizes.

Sponsor has no liability for costs or expenses associated with the Contest or with any prize which are not expressly stated to be included in the prize, including, without limitation, travel expenses, meals, medical, living expenses, service charges, phone calls, insurance and transfers.

5. Reasons for Disqualification.

The Sponsor reserves the right to disqualify any Contestant for any breach of the Terms and Conditions. In particular, Contestants should note the following reasons disqualification may occur:

- Failure to meet all eligibility requirements
- Failure to be currently or recently enrolled in a CCNA Exploration or CCNA Discovery course as outlined in Section 1 above
- Failure to be proctored during Competition Phase Two and Phase Three Periods
- Failure to complete Confirmation Task if advancing to Phase Two or Phase Three
- Failure to complete Proctor Task if advancing to Phase Two or Phase Three
- Holds an Instructor Academy Connection ID number or Instructor role in Academy Connection
- Has previously won a NetRiders Study Trip Prize

6. General Conditions.

This Competition is void where prohibited or otherwise restricted by law, and is subject to all applicable federal, state, and local laws.

By participating, Contestants agree: (i) to be bound by these Terms and Conditions (as they may be amended from time to time at Sponsor's sole discretion) and all decisions of Cisco and any judges it appoints for purposes of the Competition, which shall be final and binding; and (ii) to waive any right to claim ambiguity in the Competition or these Terms and Conditions, except where prohibited by law.

All submissions required to be made by Contestants hereunder must be received according to the deadlines set by Cisco. Cisco's clock shall be the official time keeping device for the Competition. No mail, hand or similar deliveries will be accepted, except as expressly set forth in these Terms and Conditions.

Cisco and its agents or suppliers are not liable for late, lost, delayed, damaged, misdirected, incomplete, void, corrupted, garbled, illegible, and/or unintelligible entries, or for any problems, or malfunctions Contestants may encounter when submitting their entries or scores. Only complete, valid entries and score reports (collectively "submissions") will be accepted. Cisco is not required to verify receipt of entries or scores. Incomplete, garbled, corrupted or otherwise illegible submissions are void and will not be accepted. Sponsor reserves the right to disqualify false submissions or submissions suspected of being false. All submissions submitted become the sole property of Sponsor and will not be acknowledged or returned. In the event of a dispute as to the identity of a winner, the winner will be deemed to be the authorized account holder of the profile used to participate in the Competition.

Taxes, if any, are the sole responsibility of Selected Contestant, and Selected Contestants may be issued appropriate tax documentation for the ARV of any awarded prize.

Except as limited by applicable law, Contestants agree to release and hold harmless Cisco Systems, Inc. and its affiliates together with the respective directors, employees, internally contracted vendors, officers, licensees, licensors and agents, and respective advertising and promotion entities and any person or entity associated with the production, judging, or administration of the Competition, (collectively, the "Releasees") from and against any and all rights, claims and causes of action whatsoever that Contestant may have, or which may arise, against any of them for any liability for any matter, cause or thing whatsoever, including but not limited to any injury, loss, damage, whether direct, compensatory, incidental or consequential, to person, including death, personal injury and damage to property, arising in whole or in part, directly or indirectly, from their acceptance, possession, use or misuse of any prize associated with the Competition, or Contestant's participation in the Competition and/or in any Competition or prize related activity.

None of the Releasees are responsible for: (a) lost, late, misdirected, undeliverable, incomplete or indecipherable entries due to system errors or failures, or faulty transmissions or other telecommunications malfunctions and/or entries; (b) technical failures of any kinds; (c) failures of any of the equipment or programming associated with or utilized in the Competition; (d) unauthorized human and/or mechanical intervention in any part of the submission process or the Competition; or (e) technical or human error which may occur in the administration of the Competition or the processing of entries.

Releasees shall not be liable to the Selected Contestants for failure to supply any Prize or any part thereof, by reason of any acts of God, any action(s), regulation(s), order(s) or

request(s) by any governmental or quasi-governmental entity (whether or not the action(s), regulations(s), order(s) or request(s) prove(s) to be invalid), equipment failure, threatened terrorist acts, terrorist acts, air raid, blackout, act of public enemy, earthquake, war (declared or undeclared), fire, flood, epidemic, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal), labor or material shortage, transportation interruption of any kind, work slow-down, civil disturbance, insurrection, riot, or any other similar or dissimilar cause beyond any of the Releasees' control.

Each Selected Contestant acknowledges that Releasees have neither made, nor are in any manner responsible or liable for, any warranty, representation or guarantee, expressed or implied, in fact or in law, relative to any prize or the Competition. All warranties are hereby disclaimed, and each Selected Contestant will accept the prize "as is".

Sponsor reserves the right to disqualify any Contestant it finds to be violating these Terms and Conditions. Sponsor reserves the right to cancel or suspend the Competition in whole or in part, in its sole discretion, should it receive fewer than 2,000 entries in Phase One or due to circumstances beyond its control, including natural disasters.

Sponsor may, in its sole discretion, cancel, modify or suspend the Competition should a virus, bug, computer problem, unauthorized intervention or other causes beyond Sponsor's control, corrupt the administration, security or proper play of the Competition. Sponsor may prohibit a Contestant from participating in the Competition or winning a prize if, in its sole discretion, it determines such Contestant is attempting to undermine the legitimate operation of the Competition by cheating, plagiarizing, engaging in any deception, or any other unfair playing practices of intending to annoy, abuse, threaten, undermine or harass any other Contestants or Sponsor representatives.

These Terms and Conditions govern participation in the Competition. Cisco may, in its sole but good faith discretion, amend or supplement these Terms and Conditions at any time, which change shall be effective as to Contestants three business days after posting notice of such change on the Competition Site.

Disputes regarding these Terms and Conditions and/or this Competition will be governed by the internal laws of California.

CAUTION: ANY ATTEMPT TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THE COMPETITION MAY BE IN VIOLATION OF CRIMINAL AND CIVIL LAWS AND WILL RESULT IN DISQUALIFICATION FROM PARTICIPATION IN THE COMPETITION. SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK REMEDIES AND DAMAGES (INCLUDING ATTORNEY FEES) TO THE FULLEST EXTENT OF THE LAW, INCLUDING CRIMINAL PROSECUTION.

7. Publicity. Sponsor reserves the right to use submissions and the Selected Contestants' names, ranking, likenesses in photos or video, academy and hometown names for publicity purposes in connection with the Competition. Each Selected Contestant understands and agrees that all or part of Selected Contestant's submission may potentially be posted or published by any of the Competition Entities for purposes of promoting the Competition, with or without credit to Selected Contestant's name.

8. Privacy. Any personal information collected by Sponsor may be used for administrative, marketing or promotion purposes and will be used, stored and otherwise handled in accordance with the AcademyNetSpace.com Privacy Policy. Any questions regarding privacy matters should be directed to the address set out below. Please refer to Sponsor's privacy policy located at <http://www.cisco.com/web/learning/netacad/landing/netspace/netspacePrivacy.html> for important information regarding the collection, use and disclosure of personal information by Sponsor.

9. Official Rules and Winner's List. For a copy of these Terms and Conditions or the names of Selected Contestants, send your specific request by email to netriders_latam@external.cisco.com for receipt by December 25, 2011 or checking <http://www.cisco.com/web/LA/netacad/netriders/ranking.html> for a list of Selected Contestant's names and their hometown.