



## **Cisco® Learning Credits Program Participating EMEA, U.S. and Canadian Cisco Learning Partners and Cisco Learning Solutions Partners**

### **EMEA**

#### **Algol Spa — Italy**

Algol, the leading Italian Network Computing distributor, places at its clients' disposal all its knowledge and experience derived from a long working relationship with network computing products and technologies. AlgolCollege is the Algol division committed to training courses and seminars that works in close co-operation with networking manufacturers. The training it offers is highly qualified and always up to date. Since Algol has a complete and always up to date range of networking solutions at its disposal, it is able to offer the widest and most qualified choice of certification and training courses on a theoretical basis with practical laboratory support. For Algol's courses only original software, literature, and equipment supplied by the manufacturers is used.

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#### **Azlan — Germany**

Azlan's training line of business currently operates one of the largest certified independent training organizations in Europe. Having 186 training rooms at 31 sites in 13 countries, Azlan is well equipped to serve as one of the largest training companies in Europe for Cisco. Azlan's training business employs some 200 qualified trainers specializing in authorized technical network training for leading IT manufacturers in 20 languages. In addition, Azlan provides customized training, learning consultancy and full outsource solutions to major corporate, government and IT clients.

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## Azlan — Sweden

Azlan is a pan-European solutions group operating in the networking communications sector. Functioning in 15 European countries, Azlan offers specialist technical network training, distributes networking products with excellent sales and technical support and offers network services incorporating design, installation, management, support and consultancy. Azlan Scandinavia AB is the local office in Sweden.

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## Azlan Limited — Finland

Azlan is a pan-European solutions group operating in the networking communications sector. Functioning in 15 European countries, it offers specialist technical network training, distributes networking products with excellent sales and technical support and offers network services incorporating design, installation, management, support and consultancy.

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## Azlan Limited — Netherlands

Azlan's training line of business currently operates one of the largest certified independent training organizations in Europe specializing in authorized technical network training for leading IT manufacturers, with 186 training rooms at 31 sites in 13 countries. The training business employs some 200 qualified trainers who are able to deliver training in 20 languages and is one of the largest training companies in Europe for Cisco. In addition, Azlan provides customized training, learning consultancy and full outsource solutions to major corporate, government and IT clients.

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## Comstor Ltd. — United Kingdom

Comstor is unique within the IT Training Industry, offering a purely Cisco focused curriculum to Cisco Partners and their customers. In addition to Comstor's Cisco Learning Solutions Partner (CLSP) Status, Comstor is one of Europe's most successful and dynamic networking distributors. It is a leading value-added distributor of Cisco networking technologies to markets in the UK, Europe, Asia-Pacific, the Far East and the USA.

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## Dimension Data Learning Solutions AG & Co. — Germany

Dimension Data builds and manages the IT infrastructures that enable companies to collaborate like market leaders. Our company's unique combination of specialist skills - in managed services, network infrastructure, application integration and e-Business services - means we can provide the solutions our customers need to partner seamlessly.

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## Dimension Data Learning Solutions — Netherlands

For years Dimension Data has offered certified IT-Training as an important Professional Service. Known as DDLS (Dimension Data Learning Solutions) we have become one of the leading IT Training Centers in Europe, with centers in Belgium, Netherlands, Luxembourg, Germany, Switzerland and the UK. By offering high-end Training and Service, DDLS achieved for EMEA the highest status within Cisco; Cisco Learning Solutions Partner (CLSP).

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## Fast Lane Institute for Knowledge Transfer GmbH — Austria

Specializing in internetworking projects and the development of the relevant professional internetworking qualifications, Fast Lane has been a Cisco Learning Solutions Partner for many years. Founded in 1996 in Dubai, Fast Lane grew swiftly and has expanded its operation into Austria, Germany and Switzerland in 2002. Today Fast Lane is offering the complete Cisco Career Certifications program, including all Cisco specialization classes as well as customized project oriented training.

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## Fast Lane Institute for Knowledge Transfer GmbH — Germany

A specialist for advanced networking projects and a Cisco Learning Solutions Partner for many years, Fast Lane offers consulting and qualification programs as well as a comprehensive range of services. The training offering comprises Fast Lane courses as well as the standard range of Cisco Network Support, Network Design, and Service Provider courses, and the latest Cisco Qualified Specialist courses in Security, IP Telephony, Network Management, and Wireless LAN.

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## Global Knowledge — Austria

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## Global Knowledge Network — Netherlands

Founded in 1995, Global Knowledge, Inc. is a worldwide leader of IT education and training solutions as well as certification programs. Global Knowledge offers more than 700 courses taught in 15 languages in more than 20 countries. Global Knowledge's blended IT education solutions combine vendor-authorized and proprietary content with Global Knowledge-developed curricula, delivered through the right mix of intensive hands-on classroom training and interactive e-learning. The company offers complete IT education program management solutions including enrollment, assessment, progress tracking and certification. The company's blended IT education solutions are delivered via Instructor-led Classroom (c-learning), Virtual Classroom Learning (VCeL), Self-Paced e-Learning (SpeL), and e-Learning tools.

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## Global Knowledge — UK

Global Knowledge UK is part of the world's largest provider of authorized Cisco training. We offer an extensive public schedule of instructor led courses at locations around the UK as well as an impressive range of self paced e-learning courses. We can provide courses in basic and advanced Cisco technologies fully customized to your particular requirements.

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## Informacy S.A. — Greece

New Horizons is recognized as the World's Largest computer training company - IDC's report of the Top 15 Worldwide IT Training Providers - May 2002.

**Web Site:** [www.newhorizons.gr](http://www.newhorizons.gr) (Greek site) or [www.newhorizons.com](http://www.newhorizons.com) (international site)

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## Ingram Micro — Netherlands

Ingram Micro Netherlands is the largest distributor in the country, delivering an end-to-end IT Solution portfolio from desktop, servers, infrastructure solutions and telecom, including services and training. The training activities are carried out by Ingram Micro Networking Services. Ingram Micro Networking Services is a division completely set up to service the resellers with an A-brand value added portfolio with vendors such as Cisco, HP, IBM, Computer Associates, Veritas, Network Associates, categorized in 'networking', 'servers & storage' software & security' and training & services.

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## PRES s.r.l. — Italy

Pres is a leading company in the sectors of networking and system integration in Italy. Pres offers advanced projecting, network management and remote monitoring services as well as certified education services as a Cisco Learning Partner.

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## IBM — Netherlands

IBM offers a comprehensive portfolio of technical training and education services designed for individuals, companies, and public organizations to acquire, maintain, and optimize their IT skills.

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## Synergy — Spain

SPS offers the broadest geographic coverage by one ICT services company in the region. Clients' training and technical certification needs are addressed through a dedicated Education & Training Business Division operating to the highest international standards. Services of this division are offered to assess the ICT professionals' understanding of various technologies, design educational programs and professional tracks, and conduct standard educational programs on a regular basis. The Education & Training Business Division's goal is to teach professionals how to use products to their fullest functionality.

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## U.S. and Canada

### ANI Training — San Jose, CA

Advanced Network Information, Inc., is the premier certified Cisco Learning Solutions Partner delivering the latest training on IP Telephony solutions. ANI's Cisco certified instructors are recognized nationwide as experts in Voice, Security, and other networking technologies. For over 9 years, ANI has been the training partner of choice for many Fortune 500 companies, as well as many Cisco business units and internal departments.

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### Ascolta — Irvine, CA

As a leading inter-networking firm, our systems engineers and IT professionals designed and supported complex enterprise-wide networks and trained customers how to become self-sufficient. If your organization is seeking Cisco Career Certifications or education in a variety of specialty areas such as Security and IP Telephony, learn from the best. We invite you to see why our instruction is consistently rated above the industry average.

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## Automated Research Systems, Ltd. (ARS) — Alexandria, VA

Automation Research Systems, Ltd. (ARS) is an ISO 9001 certified information technology (IT) solutions firm that is also a Cisco Learning Partner. With headquarters in Alexandria, VA, ARS provides a full-suite of Cisco courses to include the core certification tracks as well as specializations such as security. In addition, ARS complements its instructor-led offerings with E-learning and remote labs.

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## Convergent Communications Inc. (CCI) — Silver Spring, MD

CCI focuses on the technologies of IP Telephony/Convergence, Storage Area Networking, Optical Networking, and MPLS. We have designed and developed over 30 courses for Cisco Systems during the last eight years including four out of the seven courses that make up the Cisco CCIE Voice recommended training curriculum. We provide technical expertise to our courseware delivery and have developed the tools and processes to provide our customers flexible, customized solutions to meet their specific training needs. Our customers are deploying mission-critical highly technical solutions and they trust us to ensure that deployment is done properly by providing just in time, high quality training services to support those deployments.

**Web Site:** [www.ccittraining.net](http://www.ccittraining.net)

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## CTT USA — Miami, FL

CTT has developed a set of education services to specially support the process of training and developing professionals from channel partners and distributors to end users of Cisco technology products and services. Accelerated programs for professional certification, instructional programs for specialization in communications service support, development of business profiles, E-learning and sales of technology services are some of the products that CTT provides.

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## Element K — Rochester, NY

Element K is a leading provider of training solutions for information technology and business skills serving Fortune 1000 companies, universities, government organizations and individuals. Element K's integrated training solutions feature instructor-led courses, self-paced tutorials, vLabs®, a comprehensive reference library, professional certifications, and dynamic interaction with experts and peers. Through a broad network of Sponsored Organizations, Element K can deliver Authorized Cisco curriculum on the Web and in the classroom, wherever or whenever you need it.

**Web Site:** [www.elementkcourseware.com/certification/cisco\\_so.jsp](http://www.elementkcourseware.com/certification/cisco_so.jsp)

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## GigaWave Technologies — San Antonio, TX

**Telephone:** 1-800-434-3466 ext.8820

GigaWave Technologies is an authorized Cisco Learning Partner that provides training services on the Cisco Aironet Wireless product set. GigaWave Technologies offers innovative wireless networking workshops for IT professionals who want to know how to design, install, sell and secure high performance Wireless Local Area Network (WLAN) and bridging technologies.

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## Global Knowledge — Canada — Ottawa and Toronto, Ontario

Global Knowledge Canada is the country's largest Cisco Learning Solutions Partner, offering a full suite of Cisco certification and specialization courses. Our Blended Learning Solutions™ provide Cisco authorized and verified curricula, complemented by our proprietary IT courses and delivered through live instructor-led learning both in a traditional classroom and over the Internet, as well as through self-paced E-learning and Live labs. Global Knowledge Canada also offers onsite training with courses customized to meet your immediate business needs.

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## Global Knowledge — United States — Cary, NC

Global Knowledge's Blended Learning Solutions™ combine vendor-authorized and customer proprietary content with Global Knowledge-developed curricula delivered through virtual classroom E-Learning, self-paced E-learning and traditional hands-on classroom learning. The company offers complete IT education program management solutions, including enrollment, assessment, progress tracking and certification. The company's software products division offers an extensive portfolio of E-learning performance support and training development tools.

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## IBM Education Services — Atlanta, GA

IBM IT Education Services, a business unit of IBM Global Services, is an authorized Cisco Learning Solutions Partner. Specific to authorized Cisco training solutions, we offer a wide range of custom, integrated learning solutions – from classroom to E-learning with remote lab capabilities – enabling customers to optimize utilization of their Cisco networking technology. Our global offerings include not only education on Cisco routers and switches, but very focused specialization in areas such as IP Telephony, Security, Wireless, Storage Area Networking, and other emerging Cisco networking technologies.

**Web Site:** [www-3.ibm.com/services/learning/](http://www-3.ibm.com/services/learning/)

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International: Web site will direct individuals to local registration information globally.

## Information Management Systems, Inc. (IMS) — Atlanta, GA

Information Management Services, Inc. blends practical, real-life experiences into the classroom curriculum to enhance a training environment lead by some of the most recognized and respected instructors in the industry. The company's Systems Integration and Consulting Services complements the Training Services as IMS instructors have consulting and training experience.

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## KnowledgeNet — Scottsdale, AZ

KnowledgeNet provides a complete E-learning offering for Cisco's Associate, Professional, and Expert certification program featuring award-winning E-learning expert-led and self-paced training products. Additionally, KnowledgeNet provides a full offering of Cisco Specialization courses (provided in our unique E-learning formats) for telephony and security products. KnowledgeNet's proven E-learning offerings have been used to train thousands of Cisco and Cisco Partner System Engineers.

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## SmartCertify Direct — Clearwater, FL

SmartCertify's self-paced courses for Cisco certification include 24-hour online mentoring, hands-on exercises, Test Prep exams, and a certification GUARANTEE! SmartCertify is a division of SkillSoft, a Cisco Learning Solutions Partner.

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## Sunset Learning/CCTI — Denver, CO

CCTI is a premiere provider of high-end technical training classes for IT professionals. We have over 10 years of experience delivering authorized training to clients around the world. We offer the full curriculum of Cisco Enterprise courses in support of CCNA® and CCNP® certifications as well as the Cisco Security and Cisco Voice over IP courses. CCTI has gained recognition as a specialist in IT security and Voice over IP deployment. Our staff are experienced and highly credentialed with over 50% of our instructors being CCIE®s. Our experience is a key factor in turning your potential into performance.

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Tech 2000, Inc. is an authorized Cisco Learning Solutions Partner that is focused on interactive content and blended delivery training. We have been creating and customizing training programs and products for our customers for more than a decade. Tech 2000 will work with you to identify your specific business requirements, translate them into learning objectives for your workforce, and customize the program to meet and achieve those requirements. As part of our continuing mission to meet the diverse needs of an ever expanding industry, Tech 2000 is pleased to be one of the first CLSPs to offer the Sponsored Organization program, bringing Cisco authorized training to more customers, on more advanced platforms, every day.

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ToolWire — Pleasanton, CA

ToolWire (formerly Logilent Learning Systems) is the leader in live hands-on training for Cisco technologies. ToolWire provides over one hundred 90-minute hands-on lab scenarios that access live equipment in a self-paced anyone, anytime, anywhere format. Enterprises and learning organizations use LiveLabs OnDemand in 109 countries to build IT skills faster and less expensively in both E-Learning and ILT environments. ToolWire is an authorized Cisco Learning Solutions Partner (CLSP) and offers LiveLabs for the complete Cisco CCNA v2.1 and CCNP v2.0 certification suites.

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