



Status Tool 簡易説明書

<http://apps.cisco.com/qtc/status/tool/action/LoadLandingScreen>

上記へアクセスすると下記画面が表示されますので、「Launch The Status Tool」をクリックします。

Status Tool - Windows Internet Explorer provided by Cisco

http://apps.cisco.com/qtc/status/tool/action/LoadLandingScreen

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Welcome to the Status Tool!

Use the Status Tool to view, print, download and email the status of your orders or returns with Cisco. The download function allows you to import your order into almost any format. For more information on the tool, use the Help link to the right. This area includes user guides and frequently asked questions.

Launch the Status Tool below to access the following options:

Basic Search: Check the status of a specific order. Launch the Status Tool below, and you will automatically be placed on the Basic Search tab.

Advanced Search: Run reports to get a summary of your Cisco orders and pinpoint results based on a variety of parameters. Launch the Status Tool below, and click the Advanced Search tab.

[Launch The Status Tool](#)

Related Tools

- [Print Shipping Documents](#)
- [Notification Tool](#)
- [Trade Tool](#)
- [Customer Service Case Management Tool](#)

Related Links

- [Ordering](#)
- [Contact Cisco Customer Service](#)
- [Customer Service Contacts](#)

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CISCO Status Tool

BASIC SEARCH | **ADVANCED SEARCH**

Search Parameters

Type of Query: Purchase Order (PO) [v]

Value*: []

Date Submitted: From [DD/MM/YYYY] [calendar icon]
dd/mm/yyyy

To: [DD/MM/YYYY] [calendar icon]
dd/mm/yyyy

Display With: Show Carton ID
 Show Serial Number
 Hide Zero Dollar Items

Show: Orders
 Returns

*Note: A 15-month archive of status information for completed orders is available. [Archive Tool](#)

User Delivery Information

Deliver Via: Screen [v]

Name: Ikuo Takayama

Email Address: itakayam@cisco.com

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すると、別ウィンドウで上記画面が出ます。必要に応じて「Type of Query」をプルダウンメニューから選択頂き、その「Value」(値)を記入します。その他の項目についても、必要に応じて選択、記入します。次に、「Search」ボタンをクリックします。