



UCi2i

Maximizing your existing
infrastructure through VSaaS

Who is UCi2i?

UCi2i is a global and independent Video Managed Service Provider headquartered in London and Hong Kong. We help transform businesses by enabling them to use high definition video conferencing for reliable every day communications. Saving both time and money. Our goal is simple - to offer an all-in-one, affordable and fully supported service for every type of organisation.



UCi2i's Vision

At UCi2i we believe that by making telepresence the standard for communications in every company we will:

- ✓ Create a borderless world with more efficient and productive businesses
- ✓ Provide a real work-life balance for everyone by making “work” just something we do and no longer a place or a time



“To transform business by putting video communications at the heart of the modern workplace through high quality, fully supported, affordable, managed services.”



The Challenges

Many enterprises have invested large sums of money in video conferencing infrastructure and yet they don't really know how far those investments are going. How often are endpoints being used? For how long? By who?

Some infrastructure is maximized other infrastructure is under utilized ...

users are not tech savvy, don't know how to use the equipment and don't know the limitations ...



Costly infrastructure, lack of scalability & resiliency, complex deployments, interoperability...

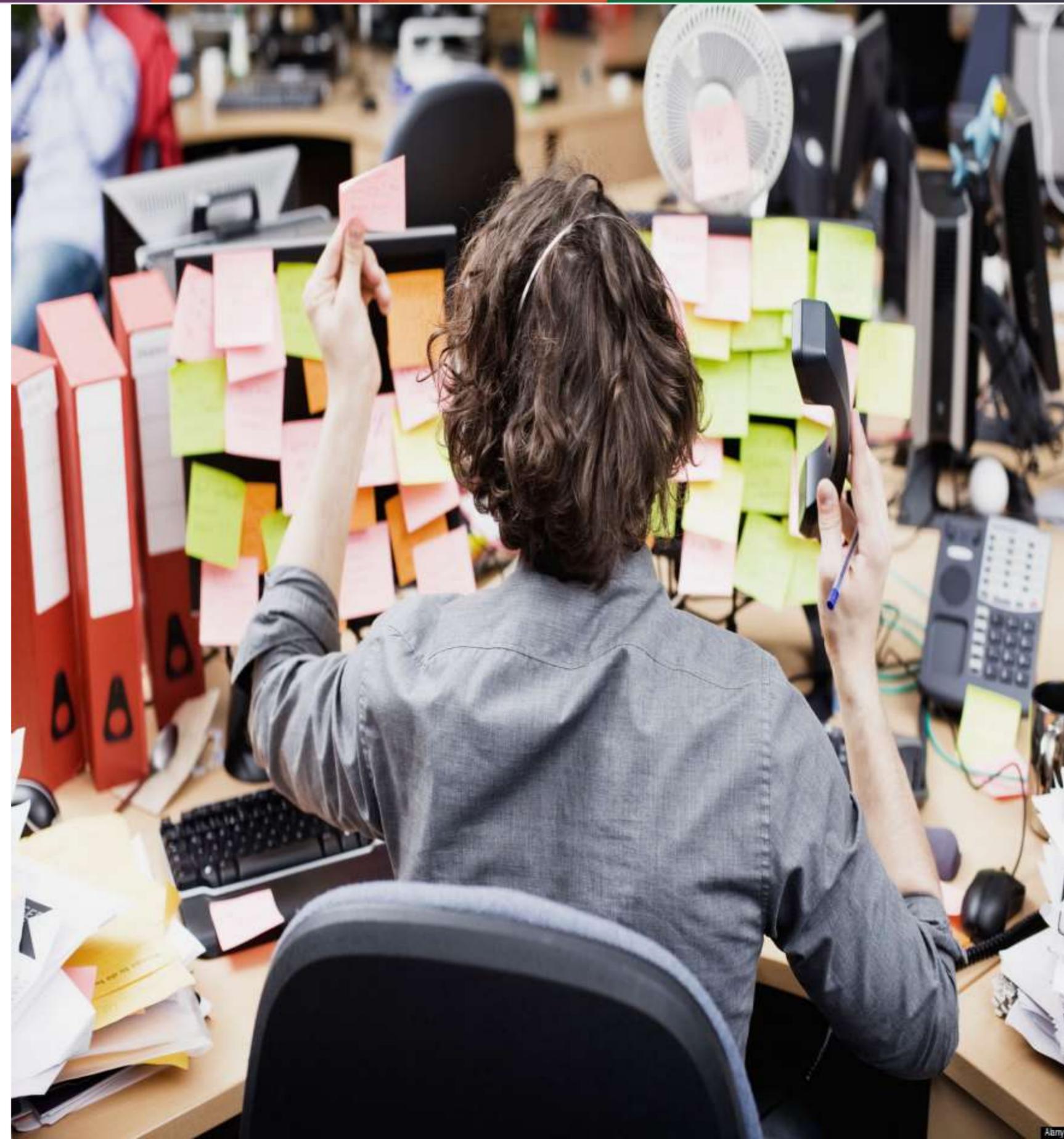
Confusion

All of these challenges lead to some pretty confused and frustrated users and sadly more often than not people end up falling back to audio conferencing because that's what they're familiar with and know how to use.



In-house Support

Some of the larger enterprises with literally thousands of users, place such a burden on their in-house video support teams with mundane tasks such as bridging assistance and VMR PIN no. changes etc that they don't have time to focus on more critical matters such as network or infrastructure optimization.



The solution

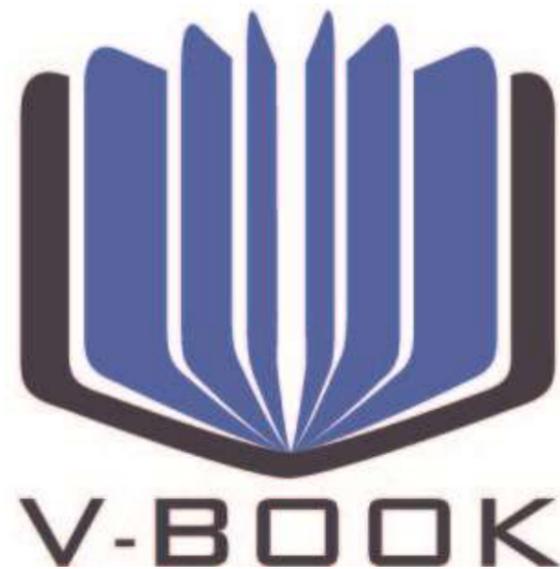
End user
empowerment,
admin tools for
support staff,
VSaaS



UCi2i Software

At UCi2i we have developed unique, elegant and intuitive tools for end users and admin users alike.

All of these software solutions are scripts that run on Cisco VCS' and solely on Cisco infrastructure. So at this point I should probably talk a little bit about why that is.





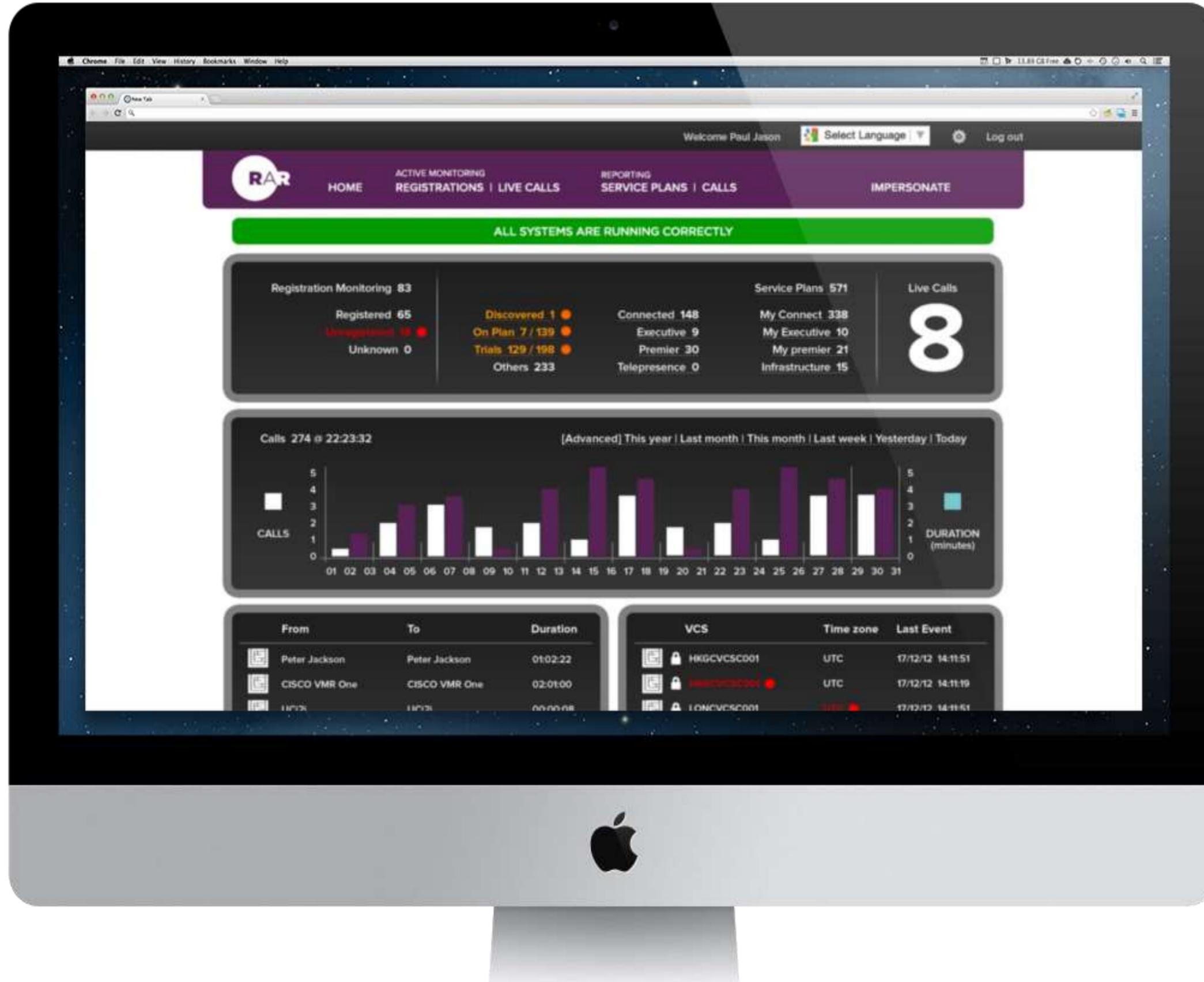
UCi2i we have built our own global video network based upon Cisco infrastructure. We selected Cisco because of the interoperability their video infrastructure provides. It is only with Cisco that we're able to bridge to any standard based video endpoint together in the same call. No matter what brand of endpoint is being used at each end.

Benefits

Plan and schedule calls, launch calls on the fly (both point-to-point *and* multi-point), manage VMR PIN codes and much more...



Benefits



Usage & Adoption,

Live statistics

Network connectivity monitoring

VCS & conductor back-ups



Benefits

Control company
VMRs

Add / remove parties
in multi-party calls

Manage
resources

Send discreet
messages



V-Control



What's down the road?

Increased functionality
Continual development

Summary

Costs are reduced,
Investments go further,
Productivity is increased
Happy users & support teams

