

CISCO.COM – OPEN YOUR BUSINESS WITH CISCO.NOW



REGISTERING FOR CISCO.COM PROVIDES THE FOUNDATION FOR A SUITE OF INTERACTIVE, NETWORKED SERVICES THAT PROVIDE IMMEDIATE, OPEN ACCESS TO CISCO INFORMATION AND RESOURCES 24 HOURS A DAY, 7 DAYS A WEEK, FROM ANYWHERE IN THE WORLD, TO FACILITATE BUSINESS PROCESSES FOR ITS CONSTITUENTS. THIS HIGHLY INTEGRATED INTERNET APPLICATION IS A POWERFUL, EASY-TO-USE TOOL FOR DOING BUSINESS WITH CISCO.

To have full access to all of the resources within SMB Engage you will need to obtain a Cisco.com password. It is easy to do and will open up your business for Cisco Systems® sales.now.,

Cisco.com Registered User Benefits

The benefits that you can receive by registering for a Cisco.com login are:

- Saves time and increases user self-sufficiency by offering a wealth of information on products, promotions, services, and support
- Enables users to enhance their skills through specialised training, certification programs, and online skill assessment
- Delivers immediate access to information about Cisco and its networking solutions, services, and programmes
- Enhances network capabilities by allowing users to download and test selected software packages
- Increases knowledge and awareness by providing access to technical documentation and information about online support services
- Cisco.com's industry-leading Technical Assistance Centre (TAC) Website offers online knowledge bases, tools, and software to assist in the resolution of technical problems

without the wait sometimes associated with a phone call. Provides immediate, online access to Cisco event calendars, enabling users to stay informed about upcoming conferences and trade shows in which Cisco participates

- Ensures network uptime and reliability by delivering immediate access to a variety of online support services
- Provides immediate, online access to Cisco event calendars, saving users time and enabling them to stay informed about training programs
- Keeps users informed by allowing them to register to receive timely information, press announcements, new Cisco publication releases and more

How to obtain password access to Cisco.com

Before being able to access many resources on Cisco.com you must have a cisco.com User ID and password and your company must be a Cisco Channel Partner in one of the following categories:

- Cisco Authorised Reseller
- Premier Certified Reseller
- Silver Certified Reseller
- Gold Certified Reseller

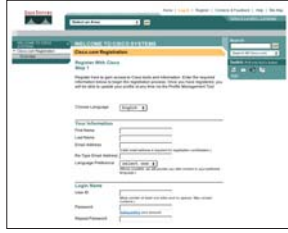
Skip to step two if you already have a cisco.com User ID and password but you want to register your company as a Cisco Channel Partner.

Skip to step three if you already have a cisco.com User ID and your company is already registered as a Cisco Channel Partner but you want to update your company association to access the Webvoucher tool.

STEP 1

How to get an individual cisco.com User ID and password

- 1 Go to User Registration @ <http://tools.cisco.com/RPF/register/register.do> where you have to complete the form with your personal details, company details and job description.
- 2 You will be asked to create a user name and password.
- 3 An e-mail will be sent to your address instantly. Please open your mail and click on the URL link to go back to your browser.
- 4 You will be asked to link your cisco.com User ID with your company.



STEP 2

Registering your company as a Cisco Channel Partner
(Learn more about becoming a Cisco Channel Partner @ http://www.cisco.com/en/US/partners/pr46/pr194/partners_pgm_concept_home.html)

- 1 You can apply to make your company an authorised reseller at Partner registration @ <http://tools.cisco.com/WWChannels/IPA/welcome.do>
- 2 Register with your Cisco.com User ID and password and fill out the online Channel Partner Application form.
- 3 Applications will take five days to process. Once your company is registered anyone within the company can create their own individual cisco.com User ID by following step three.



STEP 3

How to update your company association in the event of an error message

- 1 Go to Associate Myself with a company @ <http://tools.cisco.com/WWChannels/GETLOG/login.do;jsessionid=1io2pzjx11.GETLOGa>
- 2 Click on the link "Associate Myself with a Company" under "Manage Access".
- 3 Select your "Country" from the dropdown menu and enter your company name in the "Partner name" field - Click on Next - Your company name is displayed.
- 4 Select your company by clicking the radio button available next to it - Click on Next.
- 5 Select the company "Location" from the dropdown menu - Click on Submit.
- 6 Application will take 48 hours to process.



Registration Help & Information

If you need help with or have questions about the Cisco.com Registration process, please visit the Cisco.com Registration Help Page for more information on:

- Cisco.com Registration Help
- Cisco.com Registration FAQ's
- Cisco.com Registration Benefits

NOTE: (Registration Help is also accessible from the "Help" link in the Site Wide Toolkit, located in the upper right hand corner of every Cisco.com Registration page).



Corporate Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 526-4100

European Headquarters
Cisco Systems International BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: 31 0 20 357 1000
Fax: 31 0 20 357 1100

Americas Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-7660
Fax: 408 527-0883

Asia Pacific Headquarters
Cisco Systems, Inc.
Capital Tower
168 Robinson Road
#22-01 to #29-01
Singapore 068912
www.cisco.com
Tel: +65 6317 7777
Fax: +65 6317 7799

Cisco Systems has more than 200 offices in the following countries and regions. Addresses, phone numbers, and fax numbers are listed on the **Cisco.com Web site at www.cisco.com/go/offices.**

Copyright 2003 Cisco Systems, Inc. All rights reserved. Cisco, Cisco Systems, the Cisco Systems logo are registered trademarks or trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries. All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0304R)