



Tele Health Event Fact Sheet

About The Australian Centre for Health Innovation (CHI)

The Australian Centre for Health Innovation (CHI) actively develops partnerships between clinicians, researchers and industry to improve the quality and safety of healthcare. The purpose built simulation and test bed facility at The Alfred Hospital gives health providers the opportunity to experience and evaluate the latest technologies, and gives innovators the resources to demonstrate technological solutions that improve patient care.

The fully-isolated medical-grade network at CHI is the first of its kind in Australia, enabling advanced equipment, software implementation and evaluation in a full health environment, without any risk to patient safety or critical hospital systems.

An independent non-for-profit initiative of Alfred Health, La Trobe University, Monash University and the Baker IDI Heart and Diabetes Institute, CHI was established with assistance from the State Government of Victoria. A wide range of local and international companies, including Cisco, IBM, Intel, Medtronic, Stryker, SDE, Medcraft Hill-Rom, Draeger, Magellan, Rauland, Panasonic and iSoft demonstrate their solutions in the realistic health environment at CHI.

Since opening in May 2007 over 24,000 thousand clinicians, administrators, CEOs, CIOs, government agencies, politicians, and vendors have visited CHI, and this is growing at 50% a year As a result:

- companies have worked together to better integrate their solutions;
- workshops have enabled clinicians to better understand the technology available and how it can support their workflows;
- health providers have been able to find innovative technologies to support their models of care; and
- vendors have been able to gain links and direct feedback from potential customers.

About the Moderator:

Dr. Brendan Lovelock, PhD, AFAIM, MRACI
Health Industry Practice Lead, Cisco Australia

Brendan Lovelock is the Health Industry Practice Lead for Cisco Australia. In this role, Brendan is responsible for developing transformative technology solutions and services that help facilitate communication and collaboration among healthcare professionals and staff to deliver safe, affordable and accessible healthcare.

Prior to this role, Brendan was the CEO of the Health Informatics Society of Australia, where he had a focus on consumer health technologies and the changing care processes in Australia. This work included chairing the HealthBeyond consumer eHealth conference and special interest groups. Brendan has an extensive background in business management and technology commercialisation, having held senior executive positions with Telstra and Eastman Kodak, both in Australia and internationally. He has also managed a number of smaller Australian software companies, delivering



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reporting and business management systems into the telecommunications and technology services markets.

Brendan chaired the Digital Hospital Design Workshop at the 2010 Health Informatics Conference (HIC), which looked at the interactions between information technology and the built environment. He is currently the Chair of the Digital Hospital Design Special Interest Group within the Health Informatics Society of Australia (HISA) and has previously sat on the advisory board of Melbourne University's Centre for Global Innovation Management.

About the Panellists:

Catherine Steele

General Manager, Centre for Health Innovation

Cathie is the successful initiator and founding General Manager of the Australian Centre for Health Innovation, a unique partnership between Alfred Health, Monash and LaTrobe Universities, with support from technology companies and the Victorian Government.

Cathie has had many years of experience in health executive and management roles and has a background in quality, patient safety, risk management, strategic planning and clinical work in both regional and metropolitan health care organisations. This breadth of experience places her in an ideal position to support the development and uptake of effective telehealth services.

Gayle Boschert

Clever Health Project Manager, Grampians Rural Health Alliance

Gayle is the TeleHealth Program Manager in the Grampians Rural Health Alliance. Gayle has a clinical background and has worked extensively in health services across the Grampians region, spent time working as a project manager in the Divisions of General Practice working with GPs to support changes in clinical practice and the implementation of practice nurses in GPs practices across the region.

Gayle worked for the Department of Health and Ageing eHealth Strategies Branch as the Field Test Manager for the MediConnect trials in Ballarat and Launceston as well as working with the Branch on the HealthConnect trials and the role out of the broadband subsidies for GPs and Pharmacies across Australia.

Gayle has been responsible for the project management and implementation of the successful Clever Health project within the Grampians region from its inception and has worked closely with the clinicians to increase the uptake and utilisation of the videoconference network for the purposes of clinical service provision, mentoring, e-learning, professional development and supervision.



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David Ryan

Chief Information Officer, Grampians Rural Health Alliance

The Executive Officer/CIO role for the Grampians Rural Health Alliance supports the directions of each member health agency to plan, deliver and manage an integrated program of ICT investment. In particular, David is responsible for the IT strategy, improving the yield from current IT investment, reducing the costs of quality initiative delivery, and encouraging innovation.

David joined the Alliance after a career leading the health and community services sectors in IT reforms, previously working in the Victorian HealthSMART program at DHS, leading the HealthConnect project in Victoria and representing Victoria on State and National e-health initiatives.

David has come on board recently from another senior leadership role within Victorian government as Director Information Management and Technology for Community Services with responsibilities covering the Children, Youth and Families and Disability Services portfolios at the Department of Human Services. Prior to that, David fulfilled several roles within the health sector and had responsibilities covering CIO, ICT Strategy, Systems Integration, ICT Management and Architecture.

David has a passion for the use of technology to support the changing environment of supporting staff and clients across health and community service sectors.

Steve Pascoe

Chief Information Officer, NSW Health Cochlear Implant Centre

Steve holds a BSci (Computer Science), Electrical Engineering Certificate and Grad Certificate in Management. He has over 20 years experience in the IT industry, predominantly in the Government sector, where he worked for the Defence Science and Technology Organisation (DSTO).

At the DSTO, he held an executive level position and was responsible for delivery of IT services to the DSTO's regional sites in Sydney, Perth and Canberra. He has extensive experience in managing small to medium size projects where team members are geographically dispersed. Steve has a keen interest in the use of collaboration technologies and more recently how they can be applied to telemedicine applications.

He joined SCIC as the CIO in 2010, but has been associated with the organisation for over 14 years through his support of their IT systems, representation on the SCIC Board and sector representation on numerous state and federal government committees.