

Changing the Nature of Work: Key Findings from the Cisco Connected World Report

Important Note: Global results are on the far-left column and the Australian findings are in the far-right column in each of the below charts

Cisco recently issued a global report on "[The Connected World](#)" that examines the needs and expectations of an increasingly mobile and distributed workforce. The report, which involved surveys of 2,600 workers in 13 countries, includes information on Australia.

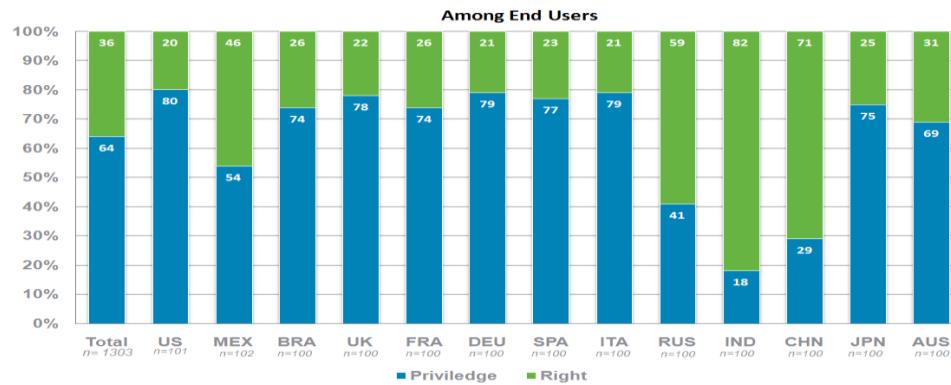
- About 4 in 10 employees surveyed globally (43% and about same in Australia) indicate that it is necessary for them to physically be 'in the office' in order to make decisions more effectively and efficiently – nothing replaces daily in-person interaction.

Office Presence & Productivity

Among End Users %	Total (n=1303)	US (n=101)	MEX (n=102)	BRA (n=100)	UK (n=100)	FRA (n=100)	DEU (n=100)	SPA (n=100)	ITA (n=100)	RUS (n=100)	IND (n=100)	CHN (n=100)	JPN (n=100)	AUS (n=100)
Yes, it's necessary for me to make decisions more effectively and efficiently - nothing replaces daily in-person interaction	39	41	41	23	45	44	57	42	53	39	7	19	56	43
Sometimes, it's important for special meetings, but unnecessary for my everyday job routines.	24	25	22	34	21	19	16	25	25	20	14	44	21	27
No, I can be more productive with my time by working from home/remotely	8	7	4	10	12	7	6	2	5	10	35	1	5	6
No, it's unnecessary to be confined to an office - technology allows me to be more mobile and flexible	28	28	33	33	22	30	21	31	17	31	44	36	18	24

- More than 6 in 10 End Users surveyed globally (closer to 7 in 10 in Australia) indicate that being able to work remotely is a privilege in today's world, however more than one third consider it a right.

Remote Access: A Right or a Privilege?



- Given a scenario where End Users surveyed globally have to choose between a job opportunity with a slightly higher salary (+10%) that restricts remote access and an opportunity with a slightly lower salary (-10%) that allows flexible access, most would take the lower offer.

- More than 6 in 10 End Users indicate flexibility is more important than extra salary, driven by significant proportions in Brazil, Spain, India, Mexico and Australia.

Value of Remote Access

Among End Users %	Total (n=1303)	US (n=101)	MEX (n=102)	BRA (n=100)	UK (n=100)	FRA (n=100)	DEU (n=100)	SPA (n=100)	ITA (n=100)	RUS (n=100)	IND (n=100)	CHN (n=100)	JPN (n=100)	AUS (n=100)
The higher offer: Salary is more important to me than working remotely and having device freedom.	34	48	27	17	44	37	52	22	32	30	22	31	50	27
The lower offer: Flexibility is more important to me - I would sacrifice the extra salary for the opportunity to work wherever I am most productive and happiest.	66	52	73	83	56	63	48	78	68	70	78	69	50	73

- Nearly half (45%) of End Users surveyed globally from the total sample, driven by significantly large proportions in India and China, work an extra 2-3 hours per day because they are able to work remotely.
- Further, 1 in 10 globally indicate that they are always online and work throughout their waking hours.

Working “Extra” Hours Outside of the Office

Among End Users Who Have Remote Access %	Total (n=1303)	US (n=61)	MEX (n=64)	BRA (n=69)	UK (n=69)	FRA (n=33*)	DEU (n=33*)	SPA (n=63)	ITA (n=57)	RUS (n=49*)	IND (n=78)	CHN (n=60)	JPN (n=38*)	AUS (n=65)
Up to 1 hour	29	49	23	31	34	41	42	27	21	17	12	28	39	32
2 - 3 hours	45	28	44	41	35	38	27	40	46	54	66	60	50	45
4 hours or more	15	11	17	22	19	16	30	14	18	13	13	7	11	12
I am always online and work throughout my waking hours	10	11	16	6	12	5	0	19	15	15	9	5	0	11

- About 6 in 10 End Users surveyed globally (about same in Australia) expect to be able to access their corporate network or work applications on a home computer in the future.

Future Access Expectations

Among End Users %	Total (n=1303)	US (n=101)	MEX (n=102)	BRA (n=100)	UK (n=100)	FRA (n=100)	DEU (n=100)	SPA (n=100)	ITA (n=100)	RUS (n=100)	IND (n=100)	CHN (n=100)	JPN (n=100)	AUS (n=100)
Home computer	59	70	48	54	64	63	63	42	49	75	58	73	45	61
Personal mobile devices	45	42	44	42	49	26	31	31	46	54	57	75	44	49
Any phone (work-issued or home device)	34	33	39	28	38	31	19	41	28	38	51	32	28	33
Any publicly available device (e.g. a PC in a library, coffee shop, etc.)	34	26	46	38	34	18	16	45	35	40	59	42	22	23
Car navigation screens	20	14	29	32	21	7	7	18	13	17	41	24	14	19
On airplanes in seatback screen consoles	18	16	24	23	19	3	4	19	15	17	41	21	10	19
TVs	16	15	19	17	24	5	2	17	21	8	20	15	23	16