

## CISCOWORKS QoS POLICY MANAGER 3.2

Cisco Systems<sup>®</sup> announces the availability of CiscoWorks QoS Policy Manager (QPM) 3.2. CiscoWorks QPM enables end-to-end quality of service (QoS) for converged data, voice, and video networks. As part of the CiscoWorks solution family, CiscoWorks QPM 3.2 combines traffic monitoring and configuration of Differentiated Services (DiffServ) across the IP infrastructure by using the QoS mechanisms built into Cisco<sup>®</sup> routers and switches.

The following features are new in CiscoWorks QoS Policy Manager 3.2:

- Enhanced QoS management reliability and performance
- Uses CiscoWorks Common Services 2.2 for graphical, web-based management
- Additional device support, including: Cisco Catalyst<sup>®</sup> 3750 and Catalyst 6500 Policy Feature Card 3 (PFC3) and Multilayer Switch Feature Card 3 (MSFC3) switch support
- More Cisco IOS<sup>®</sup> Software feature support, including Cisco IOS Software Release 12.3 and QoS on tunnel interfaces
- Added support for Japanese-OS based Windows

Refer to the CiscoWorks QPM 3.2 data sheet for additional detailed information.

### AVAILABILITY

CiscoWorks QPM 3.2 20-device restricted license and unrestricted device license products will begin shipping February 13, 2004. Customers who want to purchase these products can place orders through their normal sales channels beginning January 30, 2004. Existing CiscoWorks QPM 3.0 or 3.1 20-device restricted license and unrestricted device usage license customers with current Cisco Software Application Support (SAS) contracts can request the CiscoWorks QPM 3.2 20-device restricted usage license or unrestricted device usage license update kits using their service contract number at <http://www.cisco.com/upgrade> beginning January 30, 2004.

### ORDERING INFORMATION

Table 1 contains part numbers commonly used to order CiscoWorks QPM 3.2. This product includes strong encryption technologies, which are restricted for some types of U.S. export.

**Table 1** Ordering Information

Part Number	Description
CWQPM-3.2-UR-K9	CiscoWorks QoS Policy Manager 3.2 for Windows; unrestricted device usage license; 1 server installation license, includes CiscoWorks QPM 3.2 and CiscoWorks Common Services 2.2 with Cisco View 5.5
CWQPM-3.2-R-K9	CiscoWorks QoS Policy Manager 3.2 for Windows; 20-device restricted usage license; 1 server installation license; includes QPM 3.2 and Common Services 2.2 with Cisco View 5.5
CWQPM-3.2-URUP-K9	Major upgrade kit for existing CiscoWorks QPM unrestricted versions 1.x and 2.x and 20-device restricted usage versions 3.0, 3.1 and 3.2 to CiscoWorks QPM unrestricted version 3.2. Customers with QPM 3.0 or 3.1 restricted or unrestricted device usage licenses that do not have a Software Application Support contract need to order the CiscoWorks QPM 3.2 minor update kit using part numbers CWQPM-3.2-R-MR-K9 or CWQPM-3.2-UR-MR-K9 respectively.
CWQPM-3.2-UR-MR-K9	Minor update kit for existing CiscoWorks QPM 3.X unrestricted device usage customers; includes updates to existing components
CWQPM-3.2-R-MR-K9	Minor update kit for existing CiscoWorks QPM 3.X restricted device usage customers; includes to existing components
CON-SAS-CWQPMUR3	Cisco Software Application Support for CiscoWorks QPM 3.X for (Windows) unrestricted device usage license; provides Cisco Technical Assistance Center (TAC) support, Cisco.com Software Center access, and minor updates
CON-SAS-CWQPMR3	Cisco Software Application Support for CiscoWorks QPM 3.X 20-device restricted usage license; provides Cisco TAC support, Cisco.com Software Center access, and minor updates

**EXISTING PRODUCTS AFFECTED**

With the availability of CiscoWorks QPM 3.2, Cisco is announcing the end of sale for the products listed in Table 2. Cisco will continue to offer extended support contracts for older versions, as indicated in the table.

**Table 2** Product End-of-Sale Dates

Part Number	Description	End of Sale	End of Support
CWQPM-3.1-WINUR-K9	CiscoWorks QPM 3.1 for Windows; unrestricted device usage; 1 server installation license	February 13, 2004	February 2007 <sup>a</sup>
CWQPM-3.1-WINR-K9	CiscoWorks QPM 3.1 for Windows; 20-device restricted usage; 1 server installation license	February 13, 2004	February 2007 <sup>1</sup>
CWQPM-3.1-URUP-K9	Upgrade CiscoWorks QPM 1.X or 2.X to CiscoWorks QPM 3.1 unrestricted device usage; 1 server installation license	February 13, 2004	February 2007 <sup>1</sup>
CWQPM-3.1-URC-K9	Conversion of a CiscoWorks QPM 3.1; 20-device restricted usage license to unrestricted device usage license	February 13, 2004	February 2007 <sup>1</sup>

a.Support may require customers to move to a later product version for resolution.

## PRODUCT INFORMATION

For additional product information, visit: <http://www.cisco.com/go/qpm/>.

## ADDITIONAL INFORMATION

For additional information or questions, send e-mail to the product marketing group at [ciscoworks@cisco.com](mailto:ciscoworks@cisco.com).



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