



# End-of-Sale and **End-of-Life** Announcement for CiscoWorks for Windows

Cisco Systems® announces the end of life of CiscoWorks for Windows. The last day to order CiscoWorks for Windows is July 28, 2004. CiscoWorks for Windows includes the CiscoView and WhatsUp Gold (WUG) solution components, and these two products will continue to be offered as part of CiscoWorks Small Network Management Solution (SNMS). Customers will continue to receive support from the Cisco® Technical Assistance Center (TAC) until July 28, 2007. Table 1 describes the end-of-life milestones, definitions, and dates for CiscoWorks for Windows.

Existing CiscoWorks for Windows customers are encouraged to migrate to CiscoWorks Small Network Management Solution 1.5. CiscoWorks SNMS provides updated versions of CiscoView and WUG features combined with the core baseline manageability of CiscoWorks Resource Manager Essentials (RME). CiscoWorks SNMS provides improved integration and ease of use for approximately the same price as CiscoWorks for Windows. Information about CiscoWorks SNMS can be found at

<http://www.cisco.com/go/snms>

Tables 3 and 4 provide relevant ordering information for CiscoWorks SNMS.

**Table 1** End-of-Life Milestones and Dates for the CiscoWorks for Windows 6.1

| Milestone  | Definition  | Date               |
|--|---|--------------------|
| <b>End-of-life announcement date</b>             | The date the document that announces the end of sale and end of life of a product is distributed to the general public.   | January 28, 2004   |
| <b>End-of-sale date</b>                          | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.   | July 28, 2004      |
| <b>Last shipment date</b>                        | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.   | September 28, 2004 |
| <b>End of software maintenance releases date</b> | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | July 28, 2005      |
| <b>End of new service attachment date</b>        | For software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the software to an existing service-and-support contract.            | July 28, 2005      |
| <b>End of service contract renewal date</b>      | The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.   | July 28, 2006      |
| <b>Last date of support</b>                      | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.  | July 28, 2007      |



**Table 2** Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description  |
|---------------------------------|--|
| CWW-6.1-WIN                     | CiscoWorks for Windows 6.1 includes WUG 7.0 and CiscoView 5.4  |
| CWW-6.1-WIN-UP                  | Upgrade kit for CiscoWorks for Windows 5.0 customers who want to upgrade to CiscoWorks for Windows 6.1 |

### Product Migration Options

The recommended replacement for CiscoWorks for Windows 6.1 is CiscoWorks SNMS 1.5 (see Tables 3 and 4). CiscoWorks SNMS is a network management solution for small networks that meets the needs of both basic monitoring and advanced routing and switching management capabilities. SNMS provides a centralized management solution with the added functions of management inventory and software distribution capabilities for critical Cisco devices, as well as monitoring capabilities for non Cisco devices.

**Table 3** Product Comparisons

|  | CiscoWorks for Windows 6.1 | CiscoWorks SNMS 1.5 |
|--|----------------------------|---------------------|
| Common Desktop (WhatsUp Gold)            | 7.0                        | 8.0                 |
| Device Management (CiscoWorks CiscoView) | 5.4                        | 5.5                 |
| Inventory Management (CiscoWorks RME)    | –                          | 3.5                 |
| Software Distribution (CiscoWorks RME)   | –                          | 3.5                 |
| Part number                              | Refer to Table 2           | Refer to Table 4    |

**Table 4** Replacement Product Offering

| Part Number        | Description   |
|--------------------|---|
| CWSNM-1.5-K9       | Small Network Management Solution 1.5 for Windows; includes WhatsUp Gold 8.0, Resource Manager Essentials 3.5 (40 Cisco device restriction), CiscoView 6.0, Common Services 2.2 |
| CWSNM-1.5-WINMR-K9 | Minor update kit for existing Small Network Management Solution 1.X customers; Includes updates for WhatsUp Gold, Resource Manager Essentials, CiscoView, and Common Services   |
| CWSNM-1.5-WINUP-K9 | CiscoWorks Small NMS Solution upgrade for CWW 5.0, 6.0 and 6.1 customers  |

## Additional Information

Product information on the CiscoWorks Small Network Management Solution can be found here: [www.cisco.com/go/snms](http://www.cisco.com/go/snms).

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner, or send e-mail to [ciscoworks@cisco.com](mailto:ciscoworks@cisco.com)

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

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