



Announcing Cisco Personal Assistant 1.4 Update

Cisco Systems announces availability of the next version of Cisco Personal Assistant 1.4. Cisco Personal Assistant 1.4 helps busy professionals stay connected with dedicated administrative assistance that's easy to use, customize, and—together with Cisco Unity—delivers feature-rich Unified Communications to the enterprise.

Key features of Cisco Personal Assistant 1.4 are:

- An optional enhanced text-to-speech interface for speaking names out of corporate directory and reciting call routing rules
- Create call pickup timeouts for each destination within a destination group
- Proxy access for managing others users call routing rules
- Users can synchronize their locale preference with the locale preference set in Cisco Unity or Cisco CallManager when using Cisco Personal Assistant 1.4 for the first time
- Specify authentication using Cisco Unity subscriber phone password or Cisco CallManager pin
- Ability for the system administrator to create system wide call routing rules
- Ability for the system administrator to disable rules processing when a call is placed to user's personal destination

Availability

The Cisco Personal Assistant 1.4 begins shipping August 13, 2003. Customers interested in purchasing Cisco Personal Assistant 1.4 can place orders through their normal sales channels (see below for ordering information) beginning July 30, 2003.

Existing Cisco Personal Assistant 1.1, 1.2, and 1.3 customers with current Software Application Support (SAS) or Software Application Service Upgrade (SASU) contracts can upgrade via the Cisco Product Upgrade Tool (PUT) at: <http://www.cisco.com/upgrade> beginning August 6, 2003.

For customers who do not have a SAS or SASU contract, customers can upgrade by ordering part number SW-PASR-UPG= via the Cisco ordering tool at: <http://www.cisco.com> beginning August 6, 2003. Customers are required to purchase one software kit for every Cisco Personal Assistant server.



Ordering Information

The following table provides part number information for ordering Cisco Personal Assistant 1.4:

Part Number	Description
PASR-BUNDLE	Cisco Personal Assistant Bundle
SW-PASR1.4-SVR2S=	Cisco Personal Assistant 1.4 Server Software with Speech Recognition, Single language
SW-PASR1.4-SVR2M=	Cisco Personal Assistant 1.4 Server Software with Speech Recognition, Multiple language
SW-PASR1-USR=	Cisco Personal Assistant User License
SW-PASR1-USR10=	Cisco Personal Assistant 10 User License
SW-PASR1-KXS= <i>Various Session Combinations Available</i>	Cisco Personal Assistant 1.4, Expansion Speech Recognition Sessions, Single language
SW-PASR1-KXM= <i>Various Session Combinations Available</i>	Cisco Personal Assistant 1.4, Expansion Speech Recognition Sessions, Multiple language
SW-PASR-TX= <i>Various Session Combinations Available</i>	Cisco Personal Assistant 1.4 enhanced TTS sessions, all languages inclusive

For the most current hardware supported and capacity, refer to the Cisco Personal Assistant Supported Platforms List at: http://www.cisco.com/en/US/products/sw/voicesw/ps2026/products_data_sheets_list.html.

Existing Products Effected

With the availability of Cisco Personal Assistant 1.4, Cisco is announcing the End of Sale for the following products:

Part Number	Description	End of Sale Date
SW-PASR1.3-SVR2S=	Cisco Personal Assistant 1.3 Server software, Single Language	July 29, 2003
SW-PASR1.3-SVR2M=	Cisco Personal Assistant 1.3 Server Software, Multiple Language	July 29, 2003

For more information or questions regarding end of sale date milestones, support, or product ordering, please contact your Cisco account representative.

Product Information

For product literature, please refer to:

http://www.cisco.com/en/US/products/sw/voicesw/ps2026/prod_literature.html

For technical documentation, please refer to:

http://www.cisco.com/en/US/products/sw/voicesw/ps2026/tsd_products_support_series_home.html.



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