



# End-of-Sale Announcement for Cisco Intrusion Detection System 4220 Platform

## Introduction

Cisco Systems announces the end of sale (EOS) of the Cisco Intrusion Detection System (IDS) 4220 platform.

## Affected Part Numbers

This announcement affects product number Cisco IDS-4220-E.

## Product Substitution

The recommended replacement product for the Cisco IDS 4220 is the Cisco IDS 4210. This platform offers enhanced performance and a smaller form factor. The Cisco IDS 4210 has a one-rack-unit chassis and can monitor up to 45 Mbps of traffic. All Cisco IDS software release trains (2.5.0 and 3.0) support this platform, allowing customers to easily transition to the Cisco IDS 4210.

EOS Product	Replacement Product	Replacement Product Description
Cisco IDS-4220-E	Cisco IDS 4210	Cisco IDS 4210 Sensor Appliance-Supports up to 45 Mbps

For more information about the Cisco IDS product line, visit: <http://www.cisco.com/go/ids/>

## Upgrade Path

Cisco offers an aggressive upgrade path called the Technology Migration Program (TMP). This program enables Cisco customers to upgrade their existing Cisco or competitive network equipment. Contact your local Cisco sales representative or Cisco reseller for more information, or visit [http://www.cisco.com/offer/tic/TMP\\_PA.html](http://www.cisco.com/offer/tic/TMP_PA.html).

## Support

Cisco will continue to provide support through the Cisco SMARTnet™ service program. Customers with Cisco SMARTnet service contracts are entitled to 24-hour phone support through the Cisco Technical Assistance Center (TAC) and Advance Replacement of hardware. Cisco is committed to providing hardware support for this product for a period of five years after the EOS date.

## EOS Schedule

- EOS: July 31, 2002 (no longer available for purchase)
- End of software support: July 31, 2005
- End of hardware support: July 31, 2007 (hardware repairs or exchanges are no longer available)

If you have any questions regarding these changes, contact the Cisco TAC at [tac@cisco.com](mailto:tac@cisco.com).

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