

# End-of-Sale Announcement for PA-2JT2

## Introduction

Cisco Systems is announcing the end-of-sale (EoS) for the PA-2JT2 (2-Port JT2 6.3Mb/s Serial Port Adapter) for the Cisco 7200 and 7500 series routers effective September 30, 2000. For those interfaces already deployed in the field, the standard Cisco support programs remain in effect.

## Support Programs

End of Sale refers to the time when certain products are no longer available for new purchases. It does not apply to the service and support programs for those products. Cisco will continue to support the PA-2JT2 port adapter through our SMARTnet and comprehensive maintenance programs. Customers with either of these service contracts are entitled to free software updates, 24-hour phone support through the Technical Assistance Center, and advanced replacement of hardware for repairs.

Comprehensive maintenance customers also receive onsite service. Customers who do not have a maintenance contract can purchase software updates and hardware repair services from Cisco to meet specific requirements rather than full service coverage. Cisco is committed to providing software support for a minimum of two (2) years and providing hardware support for a period of five (5) years after the End of Sale date.

## Product Substitution

There is no product substitution for this product.

## End of Life Schedule

End of Sale (EoS) Announcement	July 31, 2000
EoS	September 30, 2000 This product will no longer be orderable after the date specified.
End of Shipment	Approximately October, 2000 (depending on size of final orders and resultant lead times)
End of Software Maintenance	End of software maintenance is not being announced at this time.
End of Hardware Maintenance	October 1, 2005 After Oct 28, 2005, no hardware repairs or exchanges will be available for the PA-2JT2.



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