

End of Sale for Digital Voice Port Adapters (PA-VXC-2TE1, PA-VXB-2TE1)

Introduction

Cisco Systems is announcing the end-of-sale (EOS) for the digital voice port adapters, PA-VXC-2TE1, PA-VXB-2TE1, for the Cisco 7200 series router effective October 2, 2000. For those port adapters already deployed in the field, the standard Cisco support programs remain in effect.

EOS Schedule

Products Affected	Last Order Date	Last Ship Date
PA-VXC-2TE1	October 2, 2000	October 31, 2000
PA-VXB-2TE1	October 2, 2000	October 31, 2000

Support Programs

End of sale refers to the time when certain products are no longer available for new purchases. It does not apply to the service and support programs for those products. Cisco will continue to support the PA-VXC-2TE1, PA-VXB-2TE1 port adapter through our SMARTnet and comprehensive maintenance programs. Customers with either of these service contracts are entitled to free software updates, 24 hour phone support through the Technical Assistance Center, and advanced replacement of hardware for repairs. Comprehensive maintenance customers also receive onsite service. Customers who do not have a maintenance contract can purchase software updates and hardware repair service from Cisco to meet specific requirements rather than full service coverage. Cisco is committed to providing software support for a minimum of two (2) years and providing hardware support for a period of 5 years after the End of Sale date.

Product Substitution

Port Adapter Substitution

End Of Sale Product	Replacement Product	Replacement Product Description	Advantages of Replacement Product
PA-VXC-2TE1	PA-VXC-2TE1+	2 Port T1, E1, High Capacity, Enhanced Digital Voice Port Adapter	Additional memory for support of enhanced voice and voice-band services in future
PA-VXB-2TE1	PA-VXB-2TE1+	2 Port T1, E1 Enhanced Digital Voice Port Adapter	Additional memory for support of enhanced voice and voice-band services in future

Note: IOS Releases 12.1(3)T and earlier are supported on digital voice port adapters PA-VXC-2TE1, PA-VXB-2TE1. IOS Releases 12.1(2)T and later are supported on the enhanced digital voice port adapters PA-VXC-2TE1+, PA-VXB-2TE1+.

End of Life Schedule

End of Sale (EOS) Announcement	August 28, 2000
End of Sale: PA-VXC-2TE1, PA-VXB-2TE1	October 2, 2000 After October 2, 2000, PA-VXC-2TE1, PA-VXB-2TE1 will no longer be orderable
End of shipment: PA-VXC-2TE1, PA-VXB-2TE1	Approximately end of October, 2000 (lead times may vary)
End of Hardware Maintenance	October 2, 2005; After October 2, 2005, no hardware repairs or exchanges will be available for PA-VXC-2TE1, PA-VXB-2TE1

For additional information, please contact Harbans Kaur, Product Manger, WAN Edge Business Unit, at harbkaur@cisco.com



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