

# DC Directory: Modify the Default User PIN and Password Length

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## Introduction

The default minimum length of the password and user PIN required for the DC Directory in a Cisco CallManager is five characters and five digits. This document describes how you can customize the minimum length of the password and user PIN.

## Prerequisites

### Requirements

There are no specific requirements for this document.

### Components Used

This document was created using Cisco CallManager 4.0.

The information in this document is relevant to Cisco CallManager 3.3 and 4.0.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

### Conventions

Refer to the Cisco Technical Tips Conventions for more information on document conventions.

## Background Information

The default length of the password in the global directory is a minimum of five characters and a maximum of twenty characters.

The user PIN requires a minimum of five digits.

# Modify the Default User PIN and Password Length

Complete these steps to change the password and PIN length for DC Directory:

1. Select **Start > Programs > DC Directory Administrator** (do not select DC Directory Administration).

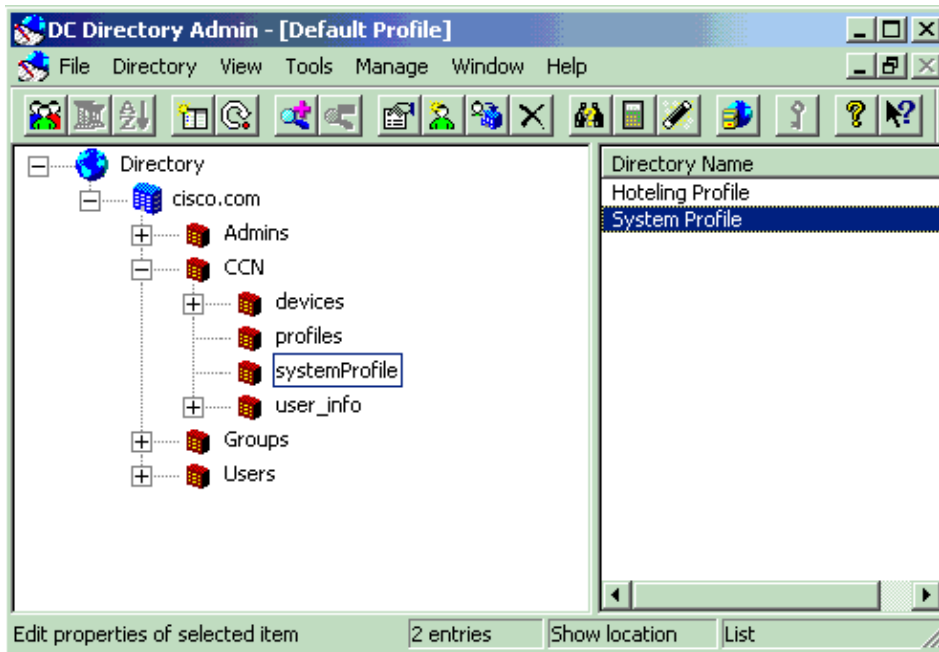


2. Use the Default Profile and click **Next**.

The user name should be Directory Manager. Choose a password (the default password is ciscocisco). Click **Finish** to login. Refer to How to Change the DC Directory Password if you want to change the DC Directory Manager password.

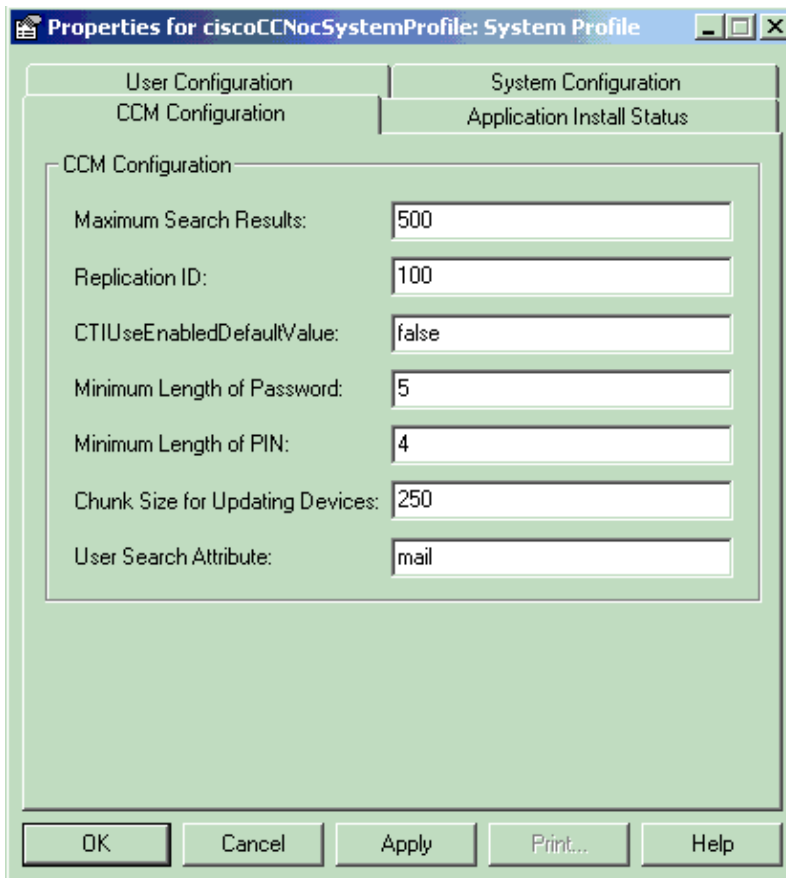


3. Select **Directory** > **cisco.com** > **CCN** and double-click **System Profile**.



4. Choose the CCM Configuration tab and click **Modify**.

This allows you to change the password and user PIN minimum length value. The value field is grayed out until you click **Modify**.



5. Select **Start** > **Programs** > **Administrative Tools** > **Services**, choose **World Wide Web Publishing Service**, and click **Restart Service** to make the new password length be in effect.

## Verify

Change the password or PIN with the minimum length based on the changes you made in order to verify this procedure. Logon to the Cisco CallManager Administrator page and select a user and change the length of the password. Verify if Cisco CallManager accepts the changes with the minimum password or user PIN length.

You can search for any user from the Cisco CallManager Administration page and modify the password length and user PIN length.

## Troubleshoot

There is currently no specific troubleshooting information available for this configuration.

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## Related Information

- [Fixing Problems with DC Directory](#)
  - [How to Change the DC Directory Password](#)
  - [Voice Technology Support](#)
  - [Voice and Unified Communications Product Support](#)
  - [Troubleshooting Cisco IP Telephony](#)
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