

Upgrade Firmware of SPA9xx Series Phone

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Questions

Introduction

How do I upgrade my SPA9XX Series Phone firmware?

Related Information

Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products (formerly Linksys Business Series).

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Q. How do I upgrade my SPA9XX Series Phone firmware?

A. The latest firmware file(s) for the SPA9xx Series Phone can be downloaded from here (registered customers only) . Firmware files are packaged in zip compressed format. Each file contains a windows binary EXE file, a raw firmware BIN file, a recovery tool EXE file, and a TXT file of the release notes.

There are two ways to upgrade the firmware:

1. Run the windows executable from a Microsoft Windows PC.
2. Load the firmware through a TFTP server.

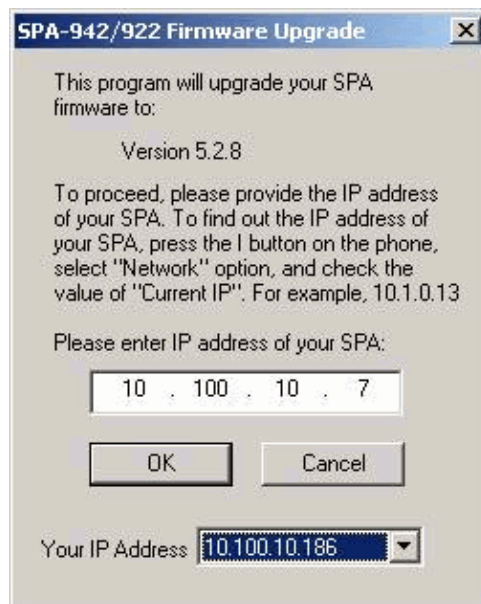
Run the Windows Executable from a Windows PC

Complete these steps:

1. Run the Windows executable file on your PC.
 - a. Double click the **.exe** file.
 - b. Read the warning instruction.
 - c. Click **Continue** if you want to continue the firmware upgrade.

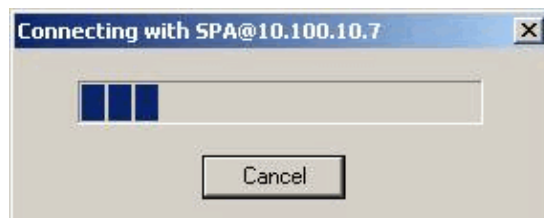


2. Enter the IP address of your SPA9XX phone, and click **OK**.



Note: Do not power off the SPA9XX during this process.

3. A progress bar appears that indicates the upgrade process. Click **OK** after it confirms the firmware loaded successfully.



Load the Firmware through a TFTP Server

You can also place the **spa.bin** raw firmware image on a reachable TFTP server. Open your web browser, and type **http://spa-ip-address/upgrade?tftp://tftp-server-ip/spa.bin**.

Note: Do not power off the SPA device during this procedure.

The SPA device can use HTTP in place of the TFTP method.



Related Information

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