



Cisco® Borderless Networks allow organizations to securely connect to anyone, anywhere, any time, using any device. Securing the Borderless Network has never been more important because new attacks and vulnerabilities constantly threaten data integrity, information confidentiality, and business-critical applications.

Cisco Remote Monitoring Service Portal

Our web portal gives you secure access to your managed security service and the Cisco Security Operations Center (SOC) engineers monitoring your network around the clock. The portal lets you “look over our shoulder” at the events and alarms generated from your managed service, as well as the reporting and actions being taken by Cisco engineers and analysts. Through the portal, you can:

- Customize your homepage to show you the most important information first
- View the detailed status of all current and historic events/tickets
- View your security data trends or geography
- Contact our analysts using centralized, simple-to-use automatic change/add requests
- Run reports whenever you need them

These comprehensive reports—for executives who need to observe security incident threats or engineers who need to take action to mitigate those threats—provide a real-time view of the current security risks as well as the devices from which they were generated.

Reports include:

- Performance analysis
- Exceptions
- Security event response time
- Fault event response time
- Security events
- Daily threat exposure
- Monthly threat exposure
- Top 10 types of attacks
- Top 10 attacked hosts
- Top 10 sources of attacks
- Firewall audit log
- Custom reports

Meeting Always-On Security Challenges

Cisco Remote Monitoring Services for Security provide always-on remote surveillance for today’s multivendor networks to protect them from sophisticated attacks and vulnerabilities.

Protecting corporate data from security threats and unauthorized access requires persistent, constant attention to the network. Identifying and responding to real-time network security issues is critical to keeping the network up and corporate assets protected. To prevent security gaps through which outsiders can gain access (or through which insiders can accidentally or intentionally compromise business resources), organizations must perform continuous, holistic incident monitoring across the entire business network.

Cisco Remote Monitoring Services for Security

Cisco Remote Monitoring Services for Security use a proven methodology based on the IT Infrastructure Library (ITIL®). Cisco security teams collaborate with you to support business continuity, while you retain ultimate control of your network.

Actionable, Multitiered Security Intelligence and Correlation

- Provide automated, actionable intelligence about security threats and vulnerabilities, based on globally and locally aggregated, correlated data
- Monitor security technologies from the most popular vendors to give you a robust network coverage that increases your ability to proactively mitigate attacks and vulnerabilities
- Through the innovative Cisco Remote Monitoring Service portal, provide you with complete visibility into security status and network health

How Cisco Remote Monitoring Services Work

Cisco security experts and analysts are one part of an ecosystem of Cisco teams, products, and technologies working together to deliver real-world, real-time, customized protection for your network. We deliver this multidynamic security perspective through collaborative sources including:

- **Cisco Security Intelligence Operations:** Proactively mitigate Internet threats by providing a cloud-based security service, covering an ever-increasing set of Cisco devices. Cisco provides continuous protection by collecting global intelligence on real-time threats, distilling the information into actionable security rules, and then “pushing” the rules back to security devices around the world to provide continuous protection.
- **Multitiered correlation capabilities:** Identify suspicious patterns based on multidimensional data and tie together security activities across your network. By addressing multistate rules, vulnerability correlation, and statistical algorithms with historical correlation, we can identify repeating patterns of attacks, automated slow attacks, anomalous event patterns, and potential threats to high-value assets and can apply conditional logic to uncover likely attack scenarios.
- **Cisco Monitoring Application Platform:** Provides a powerful, robust, and highly scalable architecture for identifying, correlating, and reporting threats and attacks with superior accuracy. When Cisco Remote Monitoring Services are coupled with the Cisco Security Intelligence Operations framework, you receive optimum security response and mitigation guidance.



Benefits

- Reduce capital expenses by outtasking your security monitoring platform
- Lower your operating expense by increasing the productivity of your IT team
- Improve attack remediation response
- Proactively protect your network through automated tools

Cisco and Partner Expertise

Cisco security engineers and Cisco Security Specialized Partners are among the industry's elite in providing integrated, collaborative, adaptive solutions. Cisco security engineers typically hold one or more Cisco and security certifications and have deployed, secured, operated, and optimized the performance of many of the largest and most successful networks in the world. Cisco Security Specialized Partners are recognized for their expertise in designing, installing, and supporting comprehensive, integrated network security solutions.

Cisco Borderless Networks are changing the network landscape, allowing organizations to expand geographically, embrace new business models, and promote business innovation, delivering connectivity to anyone, anywhere, any time, using any device. Securing the Borderless Network has never been more important, and Cisco Security Services help you plan, build, and run borderless networks that support the collaboration businesses require, while helping to keep networks and network assets safe from emerging threats. Cisco Remote Monitoring Services for Security offer you unique access to guidance from Cisco Security analysts and engineers while you retain complete control on your network.

Cisco Remote Management Services are available globally. Service delivery details may vary by region. For more information about this and other Cisco Remote Operations Services, visit www.cisco.com/go/ros or contact your local account representative.

