



Cisco Services Price Changes

Supplemental Notification for the April 1, 2012 General Announcement

Post–Last Day of Support Technical Services Price Increase for Cisco Catalyst 6500 Non-E Series Chassis

On April 1, the price change announcement included a price increase for the post–last day of support Technical Service requests for the Cisco® Catalyst® 6500 non-E Series chassis. Last day of support is November 30, 2012 for these products. The announcement identified the affected services programs as described in the following:

Service Programs Affected

Collaborative TS, Cisco Shared Support Program, Network Optimization Services (NOS), Cisco SMARTnet® Services, Standard Shared Support, Partner Support Service, and SP Base Services service levels will be adjusted to the new service prices.

In the price change report, some of the NOS service SKUs were inadvertently omitted. The associated product IDs and NOS service SKUs are now listed in the April 2012 supplemental price change report. Refer to the C6000 tab for this change. To access the report, go to www.cisco.com/en/US/partner/services/ps2827/ps2978/Price_Change_Report_April_2012.xls.

You can also paste this URL into your web browser by going to Select Text at the top of the PDF file, highlighting the URL, pressing the Ctrl-C keys, and pasting it into the browser. The price change report posting to this URL will be available by May 1, 2012.



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