

End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Version 6.1

EOL7083

Cisco announces the end-of-sale and end-of life dates for the Cisco® Unified Communications Manager Version 6.1. The last day to order the affected product(s) is September 3, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Cisco Unified Communications Manager is the call-processing component of the Cisco Unified Communications System. This scalable, distributable, highly available enterprise-class system delivers voice, video, mobility, and presence services. It connects up to 60,000 users of IP phones, media-processing devices, VoIP gateways, mobile devices, and multimedia applications. Customers on the Version 6.1 platform or earlier may upgrade to Version 8.0. The new features in Version 8.0 include the Cisco Intercompany Media Network, which delivers boundaryless communications between business partners. Version 8.0 reduces deployment time, realizes quicker ROI, reduces ongoing operational costs, and improves business continuity through advertising and the discovery of number ranges through Service Advertisement Framework Call Control Discovery.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Version 6.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	March 5, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 3, 2010
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 2, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 3, 2011
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	September 3, 2011
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 3, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	November 29, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 29, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2015

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CM6.1-K9-320G5P	SW Only, Unified CM 6.1 For HP DL320-G5P, 1000 Users	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-380G4	SW Only, Unified CM 6.1 For HP DL380-G4 /1CPU or 7835-H1	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-380G4D	SW Only, Unified CM 6.1 For HP DL380-G4 /2CPU or 7845-H1	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-380G5	SW Only, Unified CM 6.1 For HP DL380-G5 /1CPU or 7835-H2	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-380G5D	SW Only, Unified CM 6.1 For HP DL380-G5 /2CPU or 7845-H2	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-380G6A	SW only, Unified CM 6.1 for MCS 7835	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-380G6B	SW only, Unified CM 6.1 for MCS 7845	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-DEMO	SW Unified CM 6.1 Appliance - Not For Resale	CM8.0-K9-LAB	SW CM 8.0 Appliance, 100 DLUs, Lab Only
CM6.1-K9-DL320G4	SW Only, Unified CM 6.1 For HP DL320-G4 or 7825-H2	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-DL320G5	SW Only, Unified CM 6.1 For DL 320-G5 or 7825-H3	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-LAB	SW Unified CM 6.1 Appliance, 100 DLUs, Lab System Only	CM8.0-K9-LAB	SW CM 8.0 Appliance, 100 DLUs, Lab Only
CM6.1-K9-MIG0=	SW Unified CM 6.1 Same Server Class Migration	There is currently no replacement product available for this product.	
CM6.1-K9-MIG10=	SW Unified CM 6.1 Migration 7835 to 7845	There is currently no replacement product available for this product.	
CM6.1-K9-MIG1=	SW Unified CM 6.1 Migration 7815SE to 781X	There is currently no replacement product available for this product.	
CM6.1-K9-MIG2=	SW Unified CM 6.1 Migration 7815SE to 7825	There is currently no replacement product available for this product.	
CM6.1-K9-MIG3=	SW Unified CM 6.1 Migration 7815SE to 7835	There is currently no replacement product available for this product.	
CM6.1-K9-MIG4=	SW Unified CM 6.1 Migration 7815SE to 7845	There is currently no replacement product available for this product.	
CM6.1-K9-MIG5=	SW Unified CM 6.1 Migration 781X to 7825	There is currently no replacement product available for this product.	
CM6.1-K9-MIG6=	SW Unified CM 6.1 Migration 781X to 7835	There is currently no replacement product available for this product.	
CM6.1-K9-MIG7=	SW Unified CM 6.1 Migration 781X to 7845	There is currently no replacement product available for this product.	
CM6.1-K9-MIG8=	SW Unified CM 6.1 Migration 7825 to 7835	There is currently no replacement product available for this product.	
CM6.1-K9-MIG9=	SW Unified CM 6.1 Migration 7825 to 7845	There is currently no replacement product available for this product.	
CM6.1-K9-NFR	SW Unified CM 6.1 Appliance Not For Resale	CM8.0-K9-NFR	SW CM 8.0 Appliance Not For Resale
CM6.1-K9-NFR-TRNG	SW Unified CM 6.1 Appl Not For Resale-Training Partners Only	CM8.0-K9-NFR	SW CM 8.0 Appliance Not For Resale
CM6.1-K9-PE2950D	SW Only, Unified CM 6.1 For Dell PE2950 /2CPU	There is currently no replacement product available for this product.	
CM6.1-K9-SUP=	SW Upgrade CM 5.0/5.1 to 6.1 for Cisco SMARTnet?	There is currently no replacement product available for this product.	
CM6.1-K9-UPG=	SW Upgrade CM 5.0/5.1 to 6.1 for SASU or UCSS	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-K9-X306M	SW Only, Unified CM 6.1 For IBM X306M, 8849-G2Y or 7825-I2	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-X3250	SW Only, Unified CM 6.1 For IBM X3250 or 7825-I3	CUCM-USR-LIC	Top Level Sku For User License

CM6.1-K9-X3250M2	S/W Only, Unified CM 6.1 For IBM X3250-M2, 1000 Users	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-X346D	SW Only, Unified CM 6.1, IBM X346 8840-3RY/2CPU or 7845-I1	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-X346R	SW Only, Unified CM 6.1, IBM X346 8840-3RY/1CPU or 7835-I1	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-X3650	SW Only, Unified CM 6.1 IBM X3650, 7979-5AY/1CPU or 7835-I2	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-X3650-M2A	SW Only, Unified CM6.1 for MCS 7835 I3	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-X3650-M2B	SW Only, Unified CM6.1 for MCS 7845 I3	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-K9-X3650D	SW Only, Unified CM 6.1, IBM X3650D 7979-5AY/2CPU or 7845-I2	CUCM-USR-LIC	Top Level Sku For User License
CM6.1-U-K9-7815SE=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 7815SE	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-7825=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 7825	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-7825SE=	SW Upgrade CM 5.0/5.1 to CM 6.1 - MMIPC bundles only	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-7835=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 7835	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-7845=	SW Upgrade CM 5.0/5.1 to CM 6.1 - 7845	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-DL320=	SW Upgrade CM 5.0/5.1 to CM 6.1 - DL320	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-DL380=	SW Upgrade CM 5.0/5.1 to CM 6.1 - DL380 1CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-DL380D=	SW Upgrade CM 5.0/5.1 to CM 6.1 - DL380 2CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-X206=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X206	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-X306=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X306	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-X346=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X346 1CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-X346D=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X346 2CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-X3650=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X3650 1CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U-K9-X3650D=	SW Upgrade CM 5.0/5.1 to CM 6.1 - X3650 2CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U3-K9-7816=	SW Upg CM3.3 to 4.2 to 6.1 for MCS781X, X206	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U3-K9-7825=	SW Upg CM3.3 to 4.2 to 6.1 for MCS7825, X306, DL320	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U3-K9-7835=	SW Upg CM3.3 to 4.2 to 6.1 for MCS7835, X3650, DL380	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U3-K9-7845=	SW UPG CM3.3 to 4.2 to 6.1 for MCS7845, X3650D, DL380D	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1-U3.3-K9-7816	SW Upg CM3.3 to 4.2 to 6.1 for MCS781X, X206	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-7815=	SW Upgrade CM 4.1/4.2 to CM 6.1 - 7815	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-7815SE=	SW Upgrade CM 4.1/4.2 to CM 6.1 - 7815SE	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-7825=	SW Upgrade CM 4.1/4.2 to CM 6.1 - 7825	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User

CM6.1U4-K9-DL320=	SW Upgrade CM 4.1/4.2 to CM 6.1 - DL320	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-DL380=	SW Upgrade CM 4.1/4.2 to CM 6.1 - DL380 1CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-DL380D=	SW Upgrade CM 4.1/4.2 to CM 6.1 - DL380 2CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-UPG=	SW Upgrade CM 4.1/4.2 to 6.1 for SASU or UCSS	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-X206=	SW Upgrade CM 4.1/4.2 to CM 6.1 - X206	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-X306=	SW Upgrade CM 4.1/4.2 to CM 6.1 - X306	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-X346=	SW Upgrade CM 4.1/4.2 to CM 6.1 - X346 1CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-X346D=	SW Upgrade CM 4.1/4.2 to CM 6.1 - X346 2CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-X3650=	SW Upgrade CM 4.1/4.2 to CM 6.1 - X3650 1CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
CM6.1U4-K9-X3650D=	SW Upgrade CM 4.1/4.2 to CM 6.1 - X3650 2CPU	MIG-CUCM-USR	Upgrade ala carte CM to ENH USR, 1 User
L-CM6.1-7816=	License Unified CM 6.1 7816 Appliance, 500 seats, eLD	UCM-7816-80	CUCM 8.0 7816
L-CM6.1-7825=	License Unified CM 6.1 7825 Appliance, 1,000 seats, eLD	UCM-7825-80	CUCM 8.0 7825
L-CM6.1-7835=	License Unified CM 6.1 7835 Appliance, 2,500 seats, eLD	UCM-7835-80	CUCM 8.0 7835
L-CM6.1-7845=	License Unified CM 6.1 7845 Appliance, 5,000 seat, eLD	UCM-7845-80	CUCM 8.0 7845
LIC-CM6.1-7816=	License Unified CM 6.1 7816 Appliance, 500 seats	UCM-7816-80	CUCM 8.0 7816
LIC-CM6.1-7825=	License Unified CM 6.1 7825 Appliance, 1,000 seats	UCM-7825-80	CUCM 8.0 7825
LIC-CM6.1-7835=	License Unified CM 6.1 7835 Appliance, 2,500 seats	LIC-CUCM-USR	License - 1 user
LIC-CM6.1-7845=	License Unified CM 6.1 7845 Appliance, 5,000 seat	UCM-7845-80	CUCM 8.0 7845
MCS7816C1-K9-CMB2	HW/SW MCS 7816-C1 Unified CM 6.1 Appliance	See the Product Migration Options section below for detailed information on replacing this product.	
MCS7816I4-K9-CMB2	HW/SW MCS 7816-I4 Unified CM 6.1 Appliance	See the Product Migration Options section below for detailed information on replacing this product.	
MCS7825I4-K9-CMB2	HW/SW MCS 7825-I4 Unified CM 6.1 Appliance	See the Product Migration Options section below for detailed information on replacing this product.	
MCS7835H2-K9-CMB2	Unified CM 6.1 7835-H2 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	
MCS7835I2-K9-CMB2	Unified CM 6.1 7835-I2 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	
MCS7835I3-K9-CMB2	Unified CM 6.1 7835-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	
MCS7845H2-K9-CMB2	Unified CM 6.1 7845-H2 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	
MCS7845I2-K9-CMB2	Unified CM 6.1 7845-I2 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	

MCS7845I3-K9-CMB2	Unified CM 6.1 7845-I3 Appliance, 0 Seats	See the Product Migration Options section below for detailed information on replacing this product.	
UNIFIED-CM-6.1	Top Level Part For Unified Communications Manager 6.1	CUCM-USR-LIC	Top Level Sku For User License

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 8.0. Information about this product can be found at <http://www.cisco.com/en/US/products/ps10662/index.html>.

In Version 8.0 Cisco introduces User Connect Licensing, a new pricing model designed for faster and easier pricing. Information about User Connect Licensing may be found at <http://wwwin.cisco.com/voice/products/ucl/#tab=0>

For more information, partners are encouraged to contact their channel account managers and customers are encouraged to contact their account teams or Cisco partners.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco Unified Communications Manager Version 6.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Communications Manager Version 8.0, visit <http://www.cisco.com/en/US/products/ps10662/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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