

## Rely on Cisco WebEx expertise to drive faster collaboration results.

Simplify communication across your enterprise—even outside the firewall. Anchor your collaboration strategy to a single, secure platform with Cisco WebEx Connect. Cisco WebEx Advanced Services can help you design and implement your collaboration solution specific to meet the needs of your management process. Let us assess your organization's current business processes and then guide your WebEx Connect deployment in the right direction. Depend on our tested collaboration platform and proven expertise to decrease risk and cost, while you speed communications among employees, partners, vendors, and customers.

### **Develop the optimal collaboration program for your enterprise.**

Roll out a tailored suite of collaboration services most effective for your team, environment, and roles. Engage our WebEx Connect Advanced Services team for all deployments—especially if you need to support more than 500 hosts, directory integration, or single sign on. Free up your resources and rely on our professionals to accelerate WebEx Connect implementation. You receive maximum value from your WebEx Connect investment.

### **Optimize processes across your organization.**

- Deploy WebEx Connect uniformly across your organization.
- Design a rollout plan that meets your specific business objectives.
- Adopt implementation best practices we've developed that optimize collaboration
- Let us monitor, measure, refine, and optimize your WebEx Connect deployment.

### **Gain the tools and resources you need to succeed.**

Count on our help to develop innovative, composite collaborative applications that meet your organization's specific business needs. Leverage WebEx Connect to extend the value of SaaS or on-premise applications your organization already uses.



## Improve collaboration throughout your organization by leveraging the Cisco WebEx Lifecycle Engagement methodology.

Make your business more effective—now, and in the future. See faster results with our expert help to design, deliver, and implement a WebEx Connect Implementation strategy tailored to the needs of your organization. Cisco WebEx Advanced Services employs a proven engagement model to ensure alignment and coordination between your organization and the WebEx project management team throughout the life of the project. Our engagements follow a proven approach:

### Prepare

Gain a landscape view of your current applications and business processes. We'll help you evaluate and qualify options before you need to make any decisions.

### Plan

Assess your business and technical requirements. We'll help you scope out the impact of the Connect platform across your enterprise and then determine the best way to use WebEx technology.

### Design

Let Cisco WebEx Advanced Services help you translate your business goals and technical requirements into a unified communications and collaboration vision. We'll provide a blueprint that supports your technical infrastructure and virtual communications design objectives.

### Implement

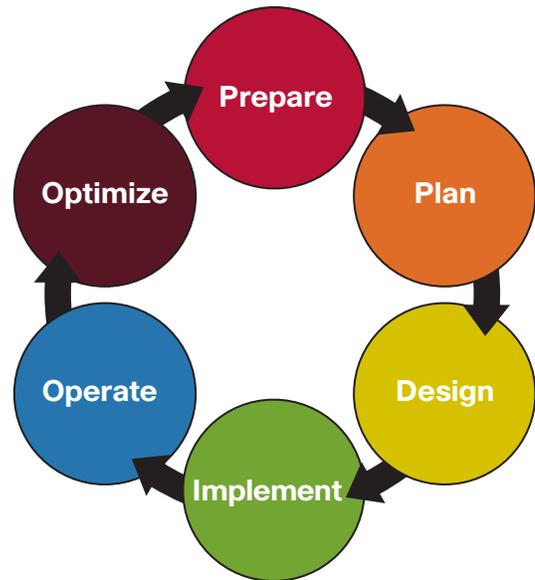
Depend on the WebEx Advanced Services team to help you deploy WebEx Connect following a jointly governed plan designed to meet your requirements. Implement a virtual technologies solution that supports your business programs and initiatives.

### Operate

Post-deployment, count on WebEx Advanced Services to make sure your WebEx Connect deployment continues to work effectively and remains beneficial to your business. Receive expert assistance for managing processes and technologies in day-to-day operations.

### Optimize

Adjust processes and communications over time. We'll help you analyze and interpret your metrics to attain peak performance. Resolve any problems as quickly as they arise. Analyze and implement new opportunities to maximize your WebEx Connect collaboration solution.



Refine collaboration through lifecycle methodology.

#### Languages supported:

English, Spanish, Brazilian Portuguese, French, German, Swedish, Japanese, Chinese (Simplified and Traditional), and Korean

Learn more about Cisco WebEx Connect and our full suite of web meeting applications. Request a consultation with a WebEx Solution Specialist at 1.877.GOWebEx (1.877.469.3239). Or visit us online at [www.webex.com](http://www.webex.com).