

## End-of-Sale and End-of-Life Announcement for the Cisco Content Services Gateway—1st Generation (CSG1) Releases 6 and 7

EOL6529

Cisco® announces the end-of-sale and end-of life dates for the Cisco Content Services Gateway — 1st Generation (CSG1) Releases 6 and 7. The last day to order the affected product(s) is March 27, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Content Services Gateway—1st Generation (CSG1) Releases 6 and 7

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 26, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 27, 2009
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 25, 2009
End of SW Maintenance Releases Date: App. SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 27, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	March 27, 2010
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 27, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 22, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 23, 2011
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 26, 2012
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 26, 2014

HW = Hardware, OS SW = Operating System Software, App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CISCO7604/CSG	Bundle: Cisco CSG 7604 with SUP32 for 10K Sessions	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-5K=	Cisco CSG 7604/Sup32 Bundle - 5K Subscriber RTU	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-BASIC-50K	CSG 50K User License F/ Basic Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-BASIC-50K=	CSG 50K User License F/ Basic Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-BASIC-NL	CSG No Limit User License F/ Basic Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-BASIC-NL=	CSG No Limit User License F/ Basic Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-BASIC-UPG=	Upgrade - FL-CSG-BASIC-50K To FL-CSG-BASIC-NL	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-BEP=	CSG SW Upgrade from Basic L3/L7 and Noncommercial to EP	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-BP=	CSG SW Upg from Basic L3/L7 and Noncommercial to Premium	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-EP-BDL=	CSG R7 SW Enhanced Premium Billing Bundle (two licenses)	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-P-BDL=	CSG R7 SW Premium Bundle (two licenses)	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-PEP=	CSG SW Upg from Premium to Enhanced Premium	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-PREM-50K	CSG 50K User License F/ Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-PREM-50K=	CSG 50K User License F/ Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-PREM-NL	CSG No Limit User License F/ Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-PREM-NL=	CSG No Limit User License F/ Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
FL-CSG-PREM-NLB	CSG No Limit 2 Unit License F/ Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-PREM-NLB=	CSG No Limit 2 Unit License F/ Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-PREM-UPG	Upgrade - FL-CSG-PREM-50K To FL-CSG-PREM-NL	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
FL-CSG-PREM-UPG=	Upgrade - FL-CSG-PREM-50K To FL-CSG-PREM-NL	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-B-6.0	CSG R6 SW For Basic Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-B-6.0=	CSG R6 SW For Basic Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-B-7.0	CSG R7 SW Basic L3/L4 and Noncommercial Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-B-7.0=	CSG R7 SW Basic L3/L4 and Noncommercial Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-EP-7.0	CSG R7 SW Enhanced Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-EP-7.0=	CSG R7 SW Enhanced Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-P-6.0	CSG R6 SW For Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-P-6.0=	CSG R6 SW For Premium Billing Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-P-7.0	CSG R7 SW Premium L7 Billing and Filtering Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-P-7.0=	CSG R7 SW Premium L7 Billing and Filtering Support	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-U-6.0=	CSG R6 SW Upgrade (B to P)	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-UB-6.0=	CSG R6 SW Upgrade from R5 - B	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
SC-SVC-CSG-UB-7.0=	CSG R7 SW Upgrade from R6 - Basic	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-UE-7.0=	CSG R7 SW Upgrade from R6 - Premium to Enhanced Premium	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-UP-6.0=	CSG R6 SW Upgrade from R5 - P	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
SC-SVC-CSG-UP-7.0=	CSG R7 SW Upgrade from R6 - Premium	See Product Migration Options section for details.	Cisco Content Services Gateway 2nd Generation (CSG2) Release 1 and 2 and Service Application Module for IP Hardware
WS-SVC-CSG-1	Content Services Gateway	WS-SVC-SAMI-BB-K9	Service Application Module for IP ( 6 x PPC w/ 1GB) (Crypto)
WS-SVC-CSG-1	Content Services Gateway	WS-SVC-SAMI-BB-K9=	Service Application Module for IP ( 6 x PPC w/ 1GB) (Crypto)
WS-SVC-CSG-1=	Content Services Gateway	WS-SVC-SAMI-BB-K9	Service Application Module for IP ( 6 x PPC w/ 1GB) (Crypto)
WS-SVC-CSG-1=	Content Services Gateway	WS-SVC-SAMI-BB-K9=	Service Application Module for IP ( 6 x PPC w/ 1GB) (Crypto)

## Product Migration Options

Customers are encouraged to migrate to the Cisco Content Services Gateway—2nd Generation (CSG2) Releases 1 and 2, which use the Service and Application Module for IP hardware (SAMI). Information about this product can be found at

<http://www.cisco.com/en/US/products/sw/wirelssw/ps779/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may continue to purchase the Cisco Content Services Gateway—1st Generation (CSG1) Releases 6 and 7 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

## For More Information

For more information about the Cisco Content Services Gateway—2nd Generation (CSG2) Releases 1 and 2, visit <http://www.cisco.com/en/US/products/sw/wirelssw/ps779/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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