

End-of-Sale and End-of-Life Announcement for the CiscoWorks Security Information Management Solution (SIMS)

EOL6147

Cisco® announces the end-of-sale and end-of life dates for the CiscoWorks Security Information Management Solution (SIMS). The last day to order the affected product(s) is August 20, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the CiscoWorks Security Information Management Solution (SIMS)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 20, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 20, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 17, 2009
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 20, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 20, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	January 15, 2011
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 20, 2011

HW = Hardware
 OS SW = Operating System Software
 App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
CWSIM-3.1-100LNDK9	SIM 3.1 support for 100 low-end devices, svr. oper. systems	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-3.1-20LND-K9	SIM 3.1 support for 20 low-end devices, svr. oper. systems	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-3.1-ADD20-K9	20 device add-on for SIM 3.1 for SOL/LINUX	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-3.1-DL-K9	Oracle 9i Std DB for SIM 3.3 for LIN	See the Product Migration Options section below for detailed information on replacing this product.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
CWSIM-3.1-DS-K9	Oracle 9i Std DB for SIM 3.3 for SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-3.1-MON30-K9	SIM 3.1 CSA monitoring license for 30 servers 300 desktops	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-3X-EPK-UP-S	SIMS 3.4 Enterp. Pck Upgrade For 3.3 Str-kit SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-3X-SL-SR-K9	SIMS 3.4 SAS Upgrade for 3.3 Str-kit LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-3X-SS-SR-K9	SIMS 3.4 SAS Upgrade for 3.3 Str-kit SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-3X-SS-UP-K9	SIMS 3.4 S/W Upgrade for 3.3 Str-kit SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C1-10-LC	CW SIMS Cat. 1 Devices, 10 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C1-10-LC=	CW SIMS Cat. 1 Large Netwrk., 10 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C1-100-LC	Category 1, 100 Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C1-25-LC	Category 1, 25 Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C1-5-LC	CW SIMS Cat. 1 Devices., 5 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C1-5-LC=	CW SIMS Cat. 1 Large Netwrk., 5 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C1-50-LC	Category 1, 50 Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C1-500-LC	Category 1, 500 Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-10-LC	CW SIM Cat. 2 Devices, 10 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-10-LC=	CW SIM Cat. 2 SM/MED Netwrk., 10 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-100-LC	CW SIM Cat. 2 Devices, 100 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-100-LC=	CW SIM Cat. 2 SM/MED Netwrk., 100 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-1000-LC	Category 2, 1K Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-25-LC	Category 2, 25 Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-2500-LC	Category 2, 2500 Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-50-LC	CW SIM Cat. 2 Devices, 50 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-50-LC=	CW SIM Cat. 2 SM/MED Netwrk., 50 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-500-LC	Category 2, 500 Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C2-5000-LC	Category 2, 5K Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-10-LC	CW SIM Cat. 3 Devices, 10 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-10-LC=	CW SIM Cat. 3 Server Class, 10 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-100-LC	CW SIM Cat. 3 Devices, 100 Device license	See the Product Migration Options section below for detailed information on replacing this product.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
CWSIM-C3-100-LC=	CW SIM Cat. 3 Server Class, 100 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-1000-LC	Category 3, 10K Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-100K-LC	Category 3, 100K Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-10K-LC	Category 3, 10K Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-20-LC	CW SIM Cat. 3 Devices, 20 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-20-LC=	CW SIM Cat. 3 Server Class, 20 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-2500-LC	Category 3, 2500 Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-25K-LC	Category 3, 25K Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-500-LC	CW SIM Cat. 3 Devices, 500 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-500-LC=	CW SIM Cat. 3 Server Class, 500 Device license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-5000-LC	Category 3, 5K Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C3-50K-LC	Category 3, 50K Devices License For SIMS 3.3+	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C4-100-LC	CW SIMS Cat. 4, 100 devices license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C4-100-LC=	CW SIMS Cat. 4, 100 Desktop	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C4-1K-LC	CW SIMS Cat. 4, 1000 devices license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C4-1K-LC=	CW SIMS Cat. 4, 1000 Desktop	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C4-500-LC	CW SIMS Cat. 4, 500 devices license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-C4-500-LC=	CW SIMS Cat. 4, 500 Desktop	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC-10KL	CW SIMS CSA or NAC, 10000 desktops license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC-10KL=	CW SIMS CSA or NAC desktop-10000 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC-1KLC	CW SIMS CSA or NAC, 1000 desktops license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC-1KLC=	CW SIMS CSA or NAC desktop, 1000 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC-50KL	CW SIMS CSA or NAC, 50000 desktops license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC-50KL=	CW SIMS CSA or NAC desktop, 50000 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC-75KL	CW SIMS CSA or NAC, 75000 desktops license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC-75KL=	CW SIMS CSA or NAC desktop, 75000 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC100KL	CW SIMS CSA or NAC, 100000 desktops license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC100KL=	CW SIMS CSA or NAC desktop, 100000 server license	See the Product Migration Options section below for detailed information on replacing this product.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
CWSIM-CSANAC2500L	CW SIMS CSA or NAC, 2500 desktops license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSANAC2500L=	CW SIMS CSA or NAC desktop, 2500 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-100LC	CW SIMS, 100 CSA server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-100LC=	CW SIMS CSA, 100 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-10KLC	CW SIMS, 10000 CSA server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-10KLC=	CW SIMS CSA, 10000 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-25-LC	CW SIMS, 25 CSA server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-25-LC=	CW SIMS CSA, 25 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-2500L	CW SIMS, 2500 CSA server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-2500L=	CW SIMS CSA, 2500 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-500LC	CW SIMS, 500 CSA server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-500LC=	CW SIMS CSA, 500 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-5K-LC	CW SIMS, 5000 CSA server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-CSASV-5K-LC=	CW SIMS CSA, 5000 server license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-ELTE-FA-L-K9	SIMS 3.4 Enterp. Lite Failover Bndl. For LIN 5 Dev	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-ELTE-FA-S-K9	SIMS 3.4 Enterp. Lite Failover Bndl. For SOL 5 Dev	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-ELTE-SS-K9	SIMS 3.4 Enterp Lite Bndl.: Str-kit + 1QC 1ESP 5dev SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-EN-FA-K9	SIMS 3.4 Distrib. Eng. Failover Bndl. For SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-ENGN-K9	Distrib. Eng. For SIMS 3.4 SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-ENTDB-USR-5	Addtl Enterprise DB 5 Users License	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-EPCK-FA-L-K9	SIMS 3.4 Enterp. Pck Failover Bndl. For LIN 10 Dev	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-EPCK-FA-S-K9	SIMS 3.4 Enterp. Pck Failover Bndl. For SOL 10 Dev	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-EPCK-SL-K9	SIMS 3.4 Enterp Pck Bndl.: Entlit + 1RBC 1VCE 1IRM 10dev LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-EPCK-SS-K9	SIMS 3.4 Enterp Pck Bndl.: Entlit + 1RBC 1VCE 1IRM 10dev SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-ESP-FA-K9	SIMS 3.4 ESP Failover Bndl. for Sol/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-ESP-K9	Enterp. Security Portal For SIMS 3.4 SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-EUA-L-LIC	Enterprise Universal Agent for SIM LINUX	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-EUA-L-LIC=	Enterprise Universal Agent for SIM LINUX;NAC stand-alone	See the Product Migration Options section below for detailed information on replacing this product.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
CWSIM-EUA-S-LIC	Enterprise Universal Agent for SIM SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-EUA-S-LIC=	Enterprise Universal Agent for SIM SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-IRM-FA-K9	SIMS 3.4 IRM Failover Bndl. For SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-IRM-K9	Incident Resolution Management For SIMS 3.4 SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-RBC-FA-K9	SIMS 3.4 RBC Failover Bndl. For SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-RBC-K9	Rules Based Correction Eng. For SIMS 3.4 SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-VCE-FA-K9	SIMS 3.4 VCE Failover Bndl. For SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM-VCE-K9	Vulnerability Correlation Eng. For SIMS 3.4 SOL/LIN	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.1-EDBL-1-LC	SIM Enterprise Oracle Database add-on LNX-1 CPU license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.1-EDBL-2-LC	SIM Enterprise Oracle Database add-on LNX-2 CPU license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.1-EDBL-4-LC	SIM Enterprise Oracle Database add-on LNX-4 CPU license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.1-EDBL-8-LC	SIM Enterprise Oracle Database add-on LNX-8 CPU license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.1-EDBS-1-LC	SIM Enterprise Oracle Database add-on SOL-1 CPU license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.1-EDBS-2-LC	SIM Enterprise Oracle Database add-on SOL-2 CPU license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.1-EDBS-4-LC	SIM Enterprise Oracle Database add-on SOL-4 CPU license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.1-EDBS-8-LC	SIM Enterprise Oracle Database add-on SOL-8 CPU license	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.2-L-SR-K9	CWSIMS 3.1.x SAS upgrade to SIMS 3.2.1.02 starter kit-LINUX	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.2-L-UP-K9	CWSIMS 3.1.x upgrade to CWSIMS 3.2.1.02 starter kit-LINUX	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.2-NACL-K9	CiscoWorks SIMS 3.2 NAC only for LINUX	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.2-NACS-K9	CiscoWorks SIMS 3.2 NAC only for SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.2-S-SR-K9	CWSIMS 3.1.x SAS upgrade to SIMS 3.2.1.02 starter kit-SOL	See the Product Migration Options section below for detailed information on replacing this product.
CWSIM3.2-S-UP-K9	CWSIMS 3.1.x upgrade to CWSIM 3.2.1.02 starter kit for SOL	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Customers are encouraged to upgrade or to migrate to the product line netForensics' nFX SIM One. Please contact netForensics for further product information. Information about this product can be found at: <http://www.netforensics.com>.

Questions and Answers

- Q. What does this mean for an existing customer to receive support of the product?**
- A.** Cisco will continue to support the CWSIM product listed above per the end of life dates in Table 1. Customers may also choose to buy support from netForensics when their Cisco

service contract expires. Please contact netForensics or Cisco local sales representative for assistance.

Q. I have CiscoWorks SIMS release 3.4.1, how can I obtain the 4.0 upgrade?

- A.** Cisco does not sell netForensics release 4.0 (SIM One). In order to receive the release netForensics 4.0 product upgrade, customers will have to purchase a direct support contract from netForensics. Please call netForensics at 866-525-5666 or contact netForensics at http://www.netforensics.com/partners/Cisco_Maintenance.asp.

Q. What are the options for existing CiscoWorks SIMS customers for continuity of support from Cisco?

- A.** Existing customers can purchase or renew an existing support contract directly with Cisco or contact netForensics to purchase a netForensics support contract.

Q. Does this End-of-Life announcement include end-of-life support of all releases of the CiscoWorks SIMS product?

- A.** Yes. This announcement includes end-of-life of release 3.1, 3.1.1, 3.2, 3.2.1, 3.3, 3.3.1, 3.4, and 3.4.1.

Q. My customer is running an older release of CiscoWorks SIMS with an active SAS contract. How can my customer upgrade to latest release, 3.4.1, of CiscoWorks SIMS that Cisco is selling?

- A.** Customers with active SAS contracts can still order release 3.4.1 upgrade directly from Cisco through the CCO Upgrade Tool. However we suggest that you contact netForensics for an upgrade to netForensics SIM One.

Q. What if a customer does not want to migrate to netForensics support?

- A.** Customers can continue to purchase support contracts via Cisco, until the time shown in End-of-Sales and End-of-Life Table 1 above.

For More Information

To request for further detail on CiscoWorks SIMS product migration to netForensics product line, send an e-mail to cwsims-eol-help@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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