



PRODUCT BULLETIN, NO. 2515

END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO 4-CHANNEL PACKET VOICE/FAX DSP MODULE

Cisco Systems® announces the end of sale and end of life of the Cisco®4-Channel Packet Voice/Fax DSP Module (PVDM) System.

Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until February 12, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco PVDM. Table 2 lists the product numbers affected by this announcement.

Customers are encouraged to migrate to the 8-Channel PVDM System, which provides the same functionality. Table 3 provides relevant information for migrating from the 4-Channel to the 8-Channel systems.

Note: The 8-channel systems are now the same price as the 4-channel systems. Note that pricing may be changed without adjustment to this notice.

Table 1. End-of-Life Milestones and Dates for the Cisco 4-Channel PVDM

Milestone	Definition	Date
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 12, 2004
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	May 12, 2004
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 12, 2005
End of Routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	February 12, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 12, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	November 12, 2008
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 12, 2009

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
PVDM-4	4-Channel Packet Voice/Fax DSP Module System
PVDM-4=	4-Channel Packet Voice/Fax DSP Module Spare

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco 4-Channel PVDM is the 8-Channel PVDM (Table 3).

Table 3. Product Comparisons

	Cisco End-of-Life Product	Cisco Recommended Replacement Product
Part number, system	PVDM-4	PVDM-8
Part number, spare	PVDM-4=	PVDM-8=

ADDITIONAL INFORMATION

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive EOL/EOS information please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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