



CISCO ICS 7750 SOFTWARE AND HARDWARE UPGRADES FOR EXISTING CUSTOMERS

CISCO ICS 7750 SOFTWARE FEATURE RELEASE SUPPORT

The Cisco ICS 7750 will support Cisco CallManager 4.0(2)SR1, Cisco Unity™ 4.0.4, and Cisco IP Contact Center (IPCC) Express 3.5(2) release as the last major feature releases on the Cisco ICS 7750. For certain CallManager 4.0 feature deployments, due to System Processing Engine (SPE) 310 and Multiservice Route Processor (MRP) 300 series hardware limitations, external voice gateways will be required to configure Multiline Priority and Pre-emption (MLPP) and voice security support with the Cisco ICS 7750.

For more details on the ICS 7750 software release compatibility, please visit:

<http://www.cisco.com/kobayashi/sw-center/telephony/ics-7750/ics-compatibility.shtml>

ICS 7750 SOFTWARE UPGRADES FOR EXISTING CUSTOMERS

Existing ICS 7750 customers will be able to purchase selected software and hardware upgrades to upgrade software application versions and to add user capacity to installed Cisco voice applications. For instance, ICS Unity customers can now add additional voice mail boxes to existing ICS Unity installations.

Table 1 shows the software upgrades, part numbers and availability dates.

Table 2 shows the hardware upgrades, replacement part numbers and availability dates.

Table 1. Software Upgrades, Part Numbers and Availability Dates

ICS 7750 Software	ICS 7750 Software Description and Part Numbers	Availability Date
ICS 7750 System Software 2.6.2	ICS 7750 System Software for CCM 3.x and CCM 4.x. Part number: SW-S77A-2.6.2=	Currently available
ICS 7750 CallManager 3.2 upgrade	ICS CallManager 3.2 software upgrade. Part number: SW-CCM-3.2-ICS=	Currently available
ICS 7750 CallManager 3.3 upgrade	ICS CallManager 3.3 software upgrade. Part number: SW-CCM-3.3-ICS=	Currently available
ICS 7750 CallManager 4.0 upgrade	ICS CallManager 4.0 software upgrade. (Requires 1GB DRAM memory on the ICS SPE310 card.) Part number: SW-CCM4.0U-K9-ICS=	September 27, 2004
ICS 7750 Unity 3.x to 4.0 version upgrade	ICS Unity 3.x to 4.x software version upgrade for up to 16 sessions (or 32 sessions). Part numbers: ICSUNITY4X-16-UPG=	Currently available

ICS 7750 Software	ICS 7750 Software Description and Part Numbers	Availability Date
	(ICSUNITY4X-32-UPG=)	
ICS 7750 Unity 4.0 feature upgrades	ICS Unity VM and UM 4.x Feature Upgrades for VM to UM upgrade, user capacity increase, networking, language support, etc. Part number: ICS-UNITY-4.XUPG=	Currently available
ICS 7750 IPCC Express 3.5 upgrade	ICS 7750 IPCC Express 3.5 support upgrades. Part numbers: <i>Use same IPCC Express server and agent part numbers for the MCS-78xx platforms.</i>	December 2004 (on the ICS 7750)

Table 2. Table 2 ICS Hardware Upgrades, Replacement Part Numbers and Availability Dates

ICS 7750 HW Component	ICS 7750 Hardware Replacement and Part numbers	Availability Date
ICS 7750 SPE310 DRAM memory upgrade	SPE310 512 MB DRAM memory upgrade. Original ICS HW part number: MEM-SPE-512D= Replacement part numbers: MEM-7400ASR-512MB=	Currently available
ICS 7750 MRPxxx Flash memory upgrade	MRPxxx 64 MB Flash memory upgrade for the MRP300, MRP3-xFXS, MRP3-8FXOM1 cards. Original ICS HW part number: MEM7700-64MFS= Replacement part numbers: MEM1700-64MFS=	Currently available
ICS 7750 MRPxxx DRAM memory upgrade	MRPxxx 64 MB DRAM memory upgrade for the MRP300, MRP3-xFXS, MRP3-8FXOM1 cards. Original ICS HW part number: MEM-MRP-64D= Replacement part numbers: MEM1700-64D=	Currently available
ICS 7750 MRPxxx PVDM upgrade	MRPxxx 20-Channel Packet Voice/Fax DSP Module for MRP300, MRP3-xFXS, MRP3-8FXOM1 cards. Original ICS HW part number: PVDM-256K-20= Replacement part numbers: PVDM-256K-20HD=	Currently available

Cisco Systems® has initiated the end-of-sale process for the Cisco® ICS 7750 Integrated Communications System. The last day to order the Cisco ICS 7750 was **March 31, 2004**. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until March 31, 2008.

For more details on the EOS of the ICS 7750, please visit:

http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps967/ps968/prod_end-of-life_notice09186a008032d553.html

ADDITIONAL INFORMATION

For more information about Cisco products upgrades and migrations, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html



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