



END-OF-LIFE NOTICE NO. 2569

END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO MEDIA CONVERGENCE SERVER 7835H-2400

Cisco Systems announces the end of life of the Cisco Media Convergence Server 7835H-2400. The last day to order the Cisco Media Convergence Server 7835H-2400 is March 16, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until March 16, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Media Convergence Server 7835H-2400.

Table 1. End-of-Life Milestones and Dates for the Cisco Media Convergence Server 7835H-2400

Milestone	Definiton	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 16, 2003
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 16, 2004
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	June 16, 2004
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 16, 2005
[Required Milestone for Hardware] End of Routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	March 16, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 16, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	December 16, 2008
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 16, 2009

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MCS-7835H-2.4-EVV1	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Xeon 2.4GHz processor • 1GB SDRAM • Two 36GB U320 SCSI drives (RAID 1)

End-of-Sale Product Part Number	Product Description
MCS-7835H-2.4-ECS1	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Xeon 2.4GHz processor • 512MB SDRAM • Two 36GB U320 SCSI drives (RAID 1)
MCS-7835H-2.4-CC1	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Xeon 2.4GHz processor • 1GB SDRAM • Two 36GB U320 SCSI drives (RAID1)

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco Media Convergence Server 7835H-2400 is the Cisco Media Convergence Server 7835H-3000.

Table 3. Product Comparisons

Cisco EOL Part Number	Cisco Replacement Part Number	Description of Replacement
MCS-7835H-2.4-EVV1	MCS-7835H-3.0-IPC1	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Xeon 3.06GHz processor • 1GB SDRAM • Two 36GB U320 SCSI drives (RAID 1)
MCS-7835H-2.4-ECS1	MCS-7835H-3.0-ECS1	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Xeon 3.06GHz processor • 512MB SDRAM • Two 36GB U320 SCSI drives (RAID 1)
MCS-7835H-2.4-CC1	MCS-7835H-3.0-CC1	Media Convergence Server equipped with: <ul style="list-style-type: none"> • Xeon 3.06GHz processor • 1GB SDRAM • Two 36GB U320 SCSI drives (RAID1)

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

ADDITIONAL INFORMATION

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner. For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive EOL/EOS information please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>

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