

## End-of-Sale and End-of-Life Announcement for the Cisco MCS 7835-H2, 7835-I2, 7845-H2, and 7845-I2 Appliances for Cisco Unity Connection

EOL6727

Cisco announces the end-of-sale and end-of life dates for the Cisco<sup>®</sup> MCS 7835-H2, 7835-I2, 7845-H2, and 7845-I2 Appliances for Cisco Unity Connection. The last day to order the affected product(s) is October 13, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco MCS 7835-H2, 7835-I2, 7845-H2, and 7845-I2 Appliances for Cisco Unity Connection

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 14, 2009
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 13, 2009
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 11, 2010
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	October 13, 2010
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 13, 2010
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	January 8, 2014
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 12, 2014

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
<b>MCS-7835H2-K9-UCA1</b>	7835-H2 Unity Connection 2.x Appliance
<b>MCS-7835I2-K9-UCA1</b>	7835-I2 Unity Connection 2.x Appliance
<b>MCS-7845-I2-UC1</b>	MCS-7845-I2; Rack; Unity Connection; 1.x RAID; 4GB; Win2003
<b>MCS-7845H2-K9-UCA1</b>	7845-H2 Unity Connection 2.x Appliance
<b>MCS-7845I2-K9-UCA1</b>	7845-I2 Unity Connection 2.x Appliance

## Product Migration Options

There is no replacement available for the Cisco MCS 7835-H2, 7835-I2, 7845-H2, and 7845-I2 Appliances for Cisco Unity Connection at this time.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco MCS 7835-H2, 7835-I2, 7845-H2, and 7845-I2 Appliances for Cisco Unity Connection through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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