



Product Bulletin No. EOL4043

End-of-Sale and End-of-Life Announcement for the Cisco Personal Assistant

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco Personal Assistant. The last day to order the affected product is October 12, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until October 11, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Cisco Systems announces the end of sale of Cisco Personal Assistant Version 1.4. Cisco Personal Assistant helps mobile workers manage communications and maximize productivity with personal call rules, speech recognition, and productivity services for IP phones. The Personal Assistant application is tightly integrated with Cisco Unified CallManager 4.X. Because of changes in the directory architecture associated with Cisco Unified CallManager 5.0 versions, the Personal Assistant product will not be compatible with the 5.X and subsequent versions of Cisco Unified CallManager. As a result, the primary functionality which currently exists within Personal Assistant will be migrated to the Cisco Unity and Cisco Unity Connection products. Several of the speech recognition and call routing features in Personal Assistant have already been migrated to Cisco Unity Connection, and more will be migrated to Cisco Unity Connection and Cisco Unity over time.

Table 1. End-of-Life Milestones and Dates for the Cisco Personal Assistant.

Milestone	Definition	Date
End-of-life announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 13, 2006
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 12, 2006
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 10, 2007
End of SW maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 12, 2007
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 12, 2007
End of service contract renewal date	The last date to extend or renew a service contract for the product.	January 7, 2009
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 11, 2009

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
SW-PASR-T12=	Personal Assistant 1.4 TTS key, 12 TTS sessions
SW-PASR-T2-4=	Personal Assistant 1.4 TTS key, expand 2 to 4 sessions
SW-PASR-T2=	Personal Assistant 1.4 TTS key, 2 TTS sessions
SW-PASR-T4-8=	Personal Assistant 1.4 TTS key, expand 4 to 8 sessions
SW-PASR-T4=	Personal Assistant 1.4 TTS key, 4 TTS sessions
SW-PASR-T8-12=	Personal Assistant 1.4 TTS key, expand 8 to 12 sessions
SW-PASR-T8=	Personal Assistant 1.4 TTS key, 8 TTS sessions
SW-PASR-UPG=	Personal Assistant SW Upgrade to 1.4(3)
SW-PASR1-K12-16M=	Personal Assistant ASR key, expand 12 to 16 sn, multi lang.
SW-PASR1-K12-16S=	Personal Assistant ASR key, expand 12 to 16 sn, single lang.
SW-PASR1-K16-20M=	Personal Assistant ASR key, expand 16 to 20 sn, multi lang.
SW-PASR1-K16-20S=	Personal Assistant ASR key, expand 16 to 20 sn, single lang.
SW-PASR1-K2-12M=	Personal Assistant ASR key, expand 2 to 12 sn, multi lang.
SW-PASR1-K2-12S=	Personal Assistant ASR key, expand 2 to 12 sn, single lang.
SW-PASR1-K2-16M=	Personal Assistant ASR key, expand 2 to 16 sn, multi lang.
SW-PASR1-K2-16S=	Personal Assistant ASR key, expand 2 to 16 sn, single lang.
SW-PASR1-K2-20M=	Personal Assistant ASR key, expand 2 to 20 sn, multi lang.
SW-PASR1-K2-20S=	Personal Assistant ASR key, expand 2 to 20 sn, single lang.
SW-PASR1-K2-24M=	Personal Assistant ASR key, expand 2 to 24 sn, multi lang.
SW-PASR1-K2-24S=	Personal Assistant ASR key, expand 2 to 24 sn, single lang.
SW-PASR1-K2-36M=	Personal Assistant ASR key, expand 2 to 36 sn, multi lang.
SW-PASR1-K2-36S=	Personal Assistant ASR key, expand 2 to 36 sn, single lang.
SW-PASR1-K2-48M=	Personal Assistant ASR key, expand 2 to 48 sn, multi lang.
SW-PASR1-K2-48S=	Personal Assistant ASR key, expand 2 to 48 sn, single lang.
SW-PASR1-K2-4M=	Personal Assistant ASR key, expand 2 to 4 sn, multi lang.
SW-PASR1-K2-4S=	Personal Assistant ASR key, expand 2 to 4 sn, single lang.
SW-PASR1-K2-80M=	Personal Assistant ASR key, expand 2 to 80 sn, multi lang.
SW-PASR1-K2-80S=	Personal Assistant ASR key, expand 2 to 80 sn, single lang.
SW-PASR1-K2-8M=	Personal Assistant ASR key, expand 2 to 8 sn, multi lang.
SW-PASR1-K2-8S=	Personal Assistant ASR key, expand 2 to 8 sn, single lang.
SW-PASR1-K2-96M=	Personal Assistant ASR key, expand 2 to 96 sn, multi lang.
SW-PASR1-K2-96S=	Personal Assistant ASR key, expand 2 to 96 sn, single lang.
SW-PASR1-K20-24M=	Personal Assistant ASR key, expand 20 to 24 sn, multi lang.
SW-PASR1-K20-24S=	Personal Assistant ASR key, expand 20 to 24 sn, single lang.
SW-PASR1-K24-36M=	Personal Assistant ASR key, expand 24 to 36 sn, multi lang.
SW-PASR1-K24-36S=	Personal Assistant ASR key, expand 24 to 36 sn, single lang.
SW-PASR1-K36-48M=	Personal Assistant ASR key, expand 36 to 48 sn, multi lang.

SW-PASR1-K36-48S=	Personal Assistant ASR key, expand 36 to 48 sn, single lang.
SW-PASR1-K4-8M=	Personal Assistant ASR key, expand 4 to 8 sn, multi lang.
SW-PASR1-K4-8S=	Personal Assistant ASR key, expand 4 to 8 sn, single lang.
SW-PASR1-K48-80M=	Personal Assistant ASR key, expand 48 to 80 sn, multi lang.
SW-PASR1-K48-80S=	Personal Assistant ASR key, expand 48 to 80 sn, single lang.
SW-PASR1-K8-12M=	Personal Assistant ASR key, expand 8 to 12 sn, multi lang.
SW-PASR1-K8-12S=	Personal Assistant ASR key, expand 8 to 12 sn, single lang.
SW-PASR1-K80-96M=	Personal Assistant ASR key, expand 48 to 80 sn, multi lang.
SW-PASR1-K80-96S=	Personal Assistant ASR key, expand 80 to 96 sn, single lang.
SW-PASR1-K96-200M=	Personal Assistant ASR key, expand 96 to 200 sn, multi lang.
SW-PASR1-K96-200S=	Personal Assistant ASR key, expand 96 to 200 sn, single lang.
SW-PASR1-USR10=	Personal Assistant 10 User Licenses
SW-PASR1-USR=	Personal Assistant User License
SW-PASR1.4-7845M=	Personal Assistant Svr SW 1.4 for 7845 or equivalent server
SW-PASR1.4-7845S=	Personal Assistant Svr SW 1.4 for 7845 or equivalent server
SW-PASR1.4-SVR2M=	Personal Assistant Svr SW 1.4, 10 usr, 2 multi lang ASR sns
SW-PASR1.4-SVR2S=	Personal Assistant Svr SW 1.4, 10 usr, 2 single lang ASR sns

PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco Personal Assistant is the Cisco Unity 4.X product.

Customers requiring speech recognition, call transfer rules, and phone productivity services in a Cisco CallManager 5.X environment can take advantage of their investment in Cisco Unity or Cisco Unity Connection products for delivery of this functionality. Interested customers can contact their Cisco partner or account team to learn more about expected availability dates and migration programs.

FOR MORE INFORMATION

For more information about the Cisco Personal Assistant, visit <http://www.cisco.com/en/US/products/sw/voicesw/ps2026/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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