

## Cisco Unified Communications Support for Microsoft Active Directory 2008

Cisco is committed to maintaining a high degree of interoperability between Cisco® Unified Communications solutions and Microsoft software. As part of this ongoing commitment, Cisco already supports the current releases of Microsoft Active Directory, Exchange, Internet Explorer, Vista, and other products that are widely accepted and deployed in the marketplace.

Cisco is also scoping and executing the appropriate testing to ensure interoperability with the upcoming release of Microsoft Active Directory 2008. Please refer to Table 1 to determine when specific Cisco Unified Communications products will support Microsoft Active Directory 2008.

The table will be updated as additional information, such as maintenance and service release details, becomes available. Please direct any questions to your local Cisco account team or channel representative.

**Table 1.** Cisco Unified Communications Product Support for Microsoft Active Directory 2008

Cisco Unified Communications Manager	Microsoft Active Directory 2008 Support Planned for Service or Maintenance Release Dates
Cisco Unified Communications Manager Version 4.3	Supported
Cisco Unified Communications Manager Version 5 (all Version 5 releases)	Supported
Cisco Unified Communications Manager Version 6 (all Version 6 releases)	Supported
Cisco Unified Communications Manager Version 7 (all Version 7 releases)	Supported
Cisco Unified Business Attendant Console for Cisco Unified Communications Manager Versions 4.1.3 and 4.2.3	Supported
Cisco Unified Business Attendant Console for Cisco Unified Communications Manager Version 4.3.2	Supported
Cisco Unified Business Attendant Console for Version 5	Supported
Cisco Unified Department Attendant Console for Version 5	Supported
Cisco Unified Business Attendant Console for Version 6	Supported
Cisco Unified Department Attendant Console for Version 6	Supported
<b>Cisco Unified Application Environment</b>	
Cisco Unified Application Environment (all versions)	Supported
<b>Cisco Unified Intelligent Contact Management (ICM) and Cisco Unified Contact Center Enterprise and Hosted</b>	
Cisco Unified ICM and Cisco Unified Contact Center Enterprise and Hosted Version 7.5(4); includes WebView, Client Admin Workstation, and Internet Script Editor components	Supported
Cisco Unified Contact Center Management Portal, Cisco Support Tools, Cisco Agent Desktop, and Cisco CTI Toolkit components	No dependency on Active Directory 2008
<b>Cisco Unified Contact Center Multi-Channel Option</b>	
Cisco E-Mail Manager Versions 4 and 5	No dependency on Active Directory 2008
Cisco Collaboration Server Versions 4 and 5	No dependency on Active Directory 2008
Cisco Media Blender	No dependency on Active Directory 2008
Cisco Unified E-Mail Interaction Manager	No dependency on Active Directory 2008
Cisco Unified Web Interaction Manager	No dependency on Active Directory 2008

<b>Cisco Unified Customer Voice Portal</b>	
Cisco Unified Customer Voice Portal Application Server	No dependency on Active Directory 2008
Cisco Unified Customer Voice Portal Operations	No dependency on Active Directory 2008
Cisco Unified Customer Voice Portal VoiceXML Studio	No dependency on Active Directory 2008
<b>Cisco Unified Contact Center Express</b>	
Cisco Unified Contact Center Express Versions 4.0(5), 4.1(1), and 6.0(1)	Supported
Cisco Unified Contact Center Express Versions 4.5 and 5.0	No dependency on Active Directory 2008
Cisco Unified Workforce Optimization Quality Management and Workforce Management (optional component in Cisco Unified Contact Center Express Versions 5.0(2) and 7.0(1))	Supported
<b>Cisco Unified IP Interactive Voice Response (IP IVR)</b>	
Cisco Unified IP IVR Version 4.0(5), 4.1(1), and 6.0(1)	Supported
Cisco Unified IP IVR Versions 4.5 and 5.0	No dependency on Active Directory 2008
<b>Cisco Unified Presence</b>	
Cisco Unified Presence Version 1.0	Not supported
Cisco Unified Presence Version 6.0	Not supported
Cisco Unified Presence Version 7.0(3)	Supported
<b>Cisco Unified Mobile Communicator</b>	
Cisco Unified Mobile Communicator Version 3	Not supported
Cisco Unified Mobile Communicator Version 7.0	Not supported
Cisco Unified Mobile Communicator Version 7.1	September 2009
<b>Cisco Unified Mobility Advantage</b>	
Cisco Unified Mobility Advantage Version 3	Not supported
Cisco Unified Mobility Advantage Version 7.0	Not supported
Cisco Unified Mobility Advantage Version 7.1	September 2009
<b>Cisco Unified MeetingPlace® Conferencing</b>	
Cisco Unified MeetingPlace Versions 5.4 and earlier	Supported
Cisco Unified MeetingPlace Version 6.0	Supported
Cisco Unified MeetingPlace Version 7.0	Supported
<b>Cisco Unified MeetingPlace Express</b>	
Cisco Unified MeetingPlace Express Versions 2.0(4) and 2.0(5)	Supported
<b>Speech Connect for Cisco Unity®</b>	
Speech Connect for Cisco Unity, Version 1.0.3 or later	Supported
<b>Cisco Unity Connection</b>	
Cisco Unity Connection Versions 1 and 2	–
Cisco Unity Connection Version 7.0	Supported
<b>Cisco Unity Unified Messaging</b>	
Cisco Unity Unified Messaging Versions 4.2(1) and earlier	Not supported
Cisco Unity Unified Messaging Version 5.0(1) with Engineering Special 56 or later and Cisco Unity Unified Messaging Version 7.0(2) with Engineering Special 7 or later	Supported

It is important that Cisco customers understand that the planned Microsoft Active Directory 2008 support features described in this field notice have not reached general availability status and remain in varying stages of development, and the information provided herein is for informational purposes only and is subject to change. It is also important that Cisco customers understand that the planned support features set forth in this field notice are separate from, and are not essential to, any terms and conditions of their existing purchase contracts with Cisco, including the functions of any products or deliverables under such contracts. Cisco will have no liability for any delay in delivery, or failure to deliver, any or all of the planned Microsoft Active Directory support features set forth herein.

Therefore, any such delay or failure will not in any way grant to Cisco customers the right to return, refund, adjust, or exchange any previously purchased Cisco products or products that customers may purchase under their Cisco purchase contracts.



**Americas Headquarters**  
Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
Cisco Systems International BV  
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

CCDE, CCENT, CCSI, Cisco Eos, Cisco HealthPresence, Cisco IronPort, the Cisco logo, Cisco Lumin, Cisco Nexus, Cisco Nurse Connect, Cisco StackPower, Cisco StadiumVision, Cisco TelePresence, Cisco Unified Computing System, Cisco WebEx, DCE, Flip Channels, Flip for Good, Flip Mino, Flip Video, Flip Video (Design), Flipshare (Design), Flip Ultra, and Welcome to the Human Network are trademarks; Changing the Way We Work, Live, Play, and Learn, Cisco Store, and Flip Gift Card are service marks; and Access Registrar, Aironet, AsyncOS, Bringing the Meeting To You, Catalyst, CCDA, CCDP, CCIE, CCIIP, CCNA, CCNP, CCSP, CCVP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Collaboration Without Limitation, EtherFast, EtherSwitch, Event Center, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, iQuick Study, IronPort, the IronPort logo, LightStream, Linksys, MediaTone, MeetingPlace, MeetingPlace Chime Sound, MGX, Networkers, Networking Academy, Network Registrar, PCNow, PIX, PowerPanels, ProConnect, ScriptShare, SenderBase, SMARTnet, Spectrum Expert, StackWise, The Fastest Way to Increase Your Internet Quotient, TransPath, WebEx, and the WebEx logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0907R)