

## End-of-Sale and End-of-Life Announcement for the Cisco Unified CallManager 4.1

EOL6278 - Amended

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unified CallManager 4.1. The last day to order the affected product(s) is May 15, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified CallManager 4.1

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 15, 2007
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 15, 2008
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 13, 2008
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 15, 2009
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 15, 2009
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	August 11, 2010
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 15, 2011

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>CALLMANAGER-4.1</b>	CallManager 4.1 Top Level Part Number	CALLMANAGER-4.3	Top Level Part Number Used To Order Unified CallManager 4.3
<b>CM4.1-4.2-K9-SUP=</b>	CallManager 4.1 Upgrade To 4.2 For SMARTnet	There is currently no replacement product available for this product.	
<b>CM4.1-4.2-K9-UPG=</b>	CallManager 4.1 Upgrade To 4.2 For SASU	There is currently no replacement product available for this product.	
<b>CM4.1-K9-2850D</b>	SW CallMgr 4.1 Dell PE2850, 2CPU, 5000 Svr Usr Lic	There is currently no replacement product available for this product.	

<b>CM4.1-K9-2950D-1</b>	SW Only, Unified CallMgr 4.1 For Dell PE 2950 /2CPU	CM4.3-K9-2950D-1	SW Only, Unified CallMgr 4.3 For Dell PE 2950 /2CPU
<b>CM4.1-K9-320G4-1</b>	SW Only, CallManager 4.1 For HP DL320-G4	There is currently no replacement product available for this product.	
<b>CM4.1-K9-320G5</b>	SW Only, Unified CallMgr 4.1 For HP DL320-G5, 1000 User	CM4.3-K9-320G5	SW Only, Unified CallMgr 4.3 For HP DL320-G5, 1000 User
<b>CM4.1-K9-380G4D</b>	SW Only, Unified CallMgr 4.1 For HP DL380-G4 /2CPU	There is currently no replacement product available for this product.	
<b>CM4.1-K9-380G5-1</b>	SW Only, Unified CallMgr 4.1, HP DL380-G5 1CPU, 2500 User	CM4.3-K9-380G5-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 1CPU, 2500 User
<b>CM4.1-K9-380G5D-1</b>	SW Only, Unified CallMgr 4.1, HP DL380-G5 2CPU, 5000 User	CM4.3-K9-380G5D-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 2CPU, 5000 User
<b>CM4.1-K9-7815COM</b>	For use in Commercial bundle with multiple applications	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7815I2-1</b>	SW Only, CallManager 4.1 For MCS 7815-I2, 300 User	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7815I2S-1</b>	SW Only, CallManager 4.1 For MCS 7815-I2, 100 User	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7816-H3</b>	SW Only, Unified CallMgr 4.1 For MCS 7816-H3, 300 User	CM4.3-K9-7816-H3	SW Only, Unified CallMgr 4.3 For MCS 7816-H3, 300 User
<b>CM4.1-K9-7816-H3S</b>	SW Only, Unified CallMgr 4.1 For MCS 7816-H3, 100 User	CM4.3-K9-7816-H3S	SW Only, Unified CallMgr 4.3 For MCS 7816-H3, 100 User
<b>CM4.1-K9-7816-I3</b>	SW Only, Unified CallMgr 4.1 For MCS 7816-I3, 300 User	CM4.3-K9-7816-I3	SW Only, Unified CallMgr 4.3 For MCS 7816-I3, 300 User
<b>CM4.1-K9-7825-H2</b>	SW Only, CallMgr 4.1 For MCS 7825-H2 / MCS-7825-H1	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7825-H3</b>	SW Only, Unified CallMgr 4.1 For MCS 7825-H3, 1000 User	CM4.3-K9-7825-H3	SW Only, Unified CallMgr 4.3 For MCS 7825-H3, 1000 User
<b>CM4.1-K9-7825-I2</b>	SW Only, CallMgr 4.1 For MCS 7825-I2 / MCS-7825-I1	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7825-I3</b>	SW Only, Unified CallMgr 4.1 For MCS 7825-I3, 1000 User	CM4.3-K9-7825-I3	SW Only, Unified CallMgr 4.3 For MCS 7825-I3, 1000 User
<b>CM4.1-K9-7825=</b>	SW CallMgr 4.1, MCS-7825H-3.0 or MCS-7825I-3.0	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7825H2-1</b>	SW Only, CallManager 4.1 For MCS 7825-H2	CM4.3-K9-7825H2-1	SW Only, CallManager 4.3 For MCS 7825-H2
<b>CM4.1-K9-7825I2-1</b>	SW Only, CallManager 4.1 For MCS 7825-I2	CM4.3-K9-7825I2-1	SW Only, CallManager 4.3 For MCS 7825-I2
<b>CM4.1-K9-7835-I2</b>	SW Only, CallMgr 4.1 For MCS-7835-I2 / MCS-7835-I1	CM4.3-K9-7835I2-1	SW Only, Unified CallMgr 4.3 For MCS 7835-I2, 2500 User
<b>CM4.1-K9-7835H1-1</b>	SW Only, Unified CallMgr 4.1 For MCS 7835-H1	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7835H2-1</b>	SW Only, Unified CallMgr 4.1 For MCS 7835-H2, 2500 User	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7835I1-1</b>	SW Only, Unified CallMgr 4.1 For MCS 7835-I1	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7835I2-1</b>	SW Only, Unified CallMgr 4.1 For MCS 7835-I2, 2500 User	CM4.3-K9-7835I2-1	SW Only, Unified CallMgr 4.3 For MCS 7835-I2, 2500 User
<b>CM4.1-K9-7845H1-1</b>	SW Only, Unified CallMgr 4.1 For MCS 7845-H1	There is currently no replacement product available for this product.	

<b>CM4.1-K9-7845H2-1</b>	SW Only, Unified CallMgr 4.1 For MCS 7845-H2, 5000 User	CM4.3-K9-7845H2-1	SW Only, Unified CallMgr 4.3 For MCS 7845-H2, 5000 User
<b>CM4.1-K9-7845I1-1</b>	SW Only, Unified CallMgr 4.1 For MCS 7845-I1	There is currently no replacement product available for this product.	
<b>CM4.1-K9-7845I2-1</b>	SW Only, Unified CallMgr 4.1 For MCS 7845-I2, 5000 User	CM4.3-K9-7845I2-1	SW Only, Unified CallMgr 4.3 For MCS 7845-I2, 5000 User
<b>CM4.1-K9-DL320G4</b>	SW Only, CallManager 4.1 For HP DL320-G4	There is currently no replacement product available for this product.	
<b>CM4.1-K9-DL380G5</b>	SW Only, CallManager 4.1 For HP DL380-G5 /1CPU	CM4.3-K9-380G5-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 1CPU, 2500 User
<b>CM4.1-K9-DL380G5-1</b>	SW Only, CallManager 4.1 For HP DL380-G5 /1CPU	CM4.3-K9-380G5-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 1CPU, 2500 User
<b>CM4.1-K9-DL380G5-2</b>	SW Only, CallManager 4.1 For HP DL380-G5 /2CPU	There is currently no replacement product available for this product.	
<b>CM4.1-K9-DL380G5D</b>	SW Only, CallManager 4.1 For HP DL380-G5 /2CPU	CM4.3-K9-380G5D-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 2CPU, 5000 User
<b>CM4.1-K9-MIG-10=</b>	SW CallMgr 4.1 Migration 7835 to 7845	CM4.3-K9-MIG10=	SW CallMgr 4.3 Migration 7835 to 7845
<b>CM4.1-K9-MIG0=</b>	SW CallMgr 4.1 Same Server Class Migration	There is currently no replacement product available for this product.	
<b>CM4.1-K9-MIG1=</b>	SW CallMgr 4.1 Migration 7815SE to 7815	CM4.3-K9-MIG1=	SW CallMgr 4.3 Migration 7815SE to 7815
<b>CM4.1-K9-MIG2=</b>	SW CallMgr 4.1 Migration 7815SE to 7825	CM4.3-K9-MIG2=	SW CallMgr 4.3 Migration 7815SE to 7825
<b>CM4.1-K9-MIG3=</b>	SW CallMgr 4.1 Migration 7815SE to 7835	CM4.3-K9-MIG3=	SW CallMgr 4.3 Migration 7815SE to 7835
<b>CM4.1-K9-MIG4=</b>	SW CallMgr 4.1 Migration 7815SE to 7845	CM4.3-K9-MIG4=	SW CallMgr 4.3 Migration 7815SE to 7845
<b>CM4.1-K9-MIG5=</b>	SW CallMgr 4.1 Migration 7815 to 7825	CM4.3-K9-MIG5=	SW CallMgr 4.3 Migration 7815 to 7825
<b>CM4.1-K9-MIG6=</b>	SW CallMgr 4.1 Migration 7815 to 7835	CM4.3-K9-MIG6=	SW CallMgr 4.3 Migration 7815 to 7835
<b>CM4.1-K9-MIG7=</b>	SW CallMgr 4.1 Migration 7815 to 7845	CM4.3-K9-MIG7=	SW CallMgr 4.3 Migration 7815 to 7845
<b>CM4.1-K9-MIG8=</b>	SW CallMgr 4.1 Migration 7825 to 7835	CM4.3-K9-MIG8=	SW CallMgr 4.3 Migration 7825 to 7835
<b>CM4.1-K9-MIG9=</b>	SW CallMgr 4.1 Migration 7825 to 7845	CM4.3-K9-MIG8=	SW CallMgr 4.3 Migration 7825 to 7835
<b>CM4.1-K9-NFR</b>	SW CallMgr 4.1 New Install And Upgrade, Not For Resale	There is currently no replacement product available for this product.	
<b>CM4.1-K9-NFR-1</b>	SW CallManager 4.1 New Install And Upgrade, Not For Resale	CM4.3-K9-NFR-1	SW CallManager 4.3 New Install And Upgrade, Not for Resale
<b>CM4.1-K9-NFR=</b>	SW CallMgr 4.1 New Install And Upgrade, Not For Resale	CM4.3-K9-NFR	SW CallMgr 4.3 New Install And Upgrade, Not For Resale
<b>CM4.1-K9-PE2950-2</b>	SW Only, CallManager 4.1 For Dell PE 2950 /2CPU	CM4.3-K9-2950D-1	SW Only, Unified CallMgr 4.3 For Dell PE 2950 /2CPU
<b>CM4.1-K9-PE2950D</b>	SW Only, CallManager 4.1 For Dell PE 2950 /2CPU	CM4.3-K9-2950D-1	SW Only, Unified CallMgr 4.3 For Dell PE 2950 /2CPU
<b>CM4.1-K9-SUP=</b>	SW CallMgr 3.3 To 4.1(3) Upgrade for SMARTnet	CM4.3-K9-SUP=	SW CallManager Upgrade 4.x To 4.3
<b>CM4.1-K9-UPG=</b>	SW CallMgr 3.3 To 4.1(3) Upgrade for SASU	CM4.3-K9-UPG=	SW CallManager Upgrade To 4.3 For SASU/UCSS
<b>CM4.1-K9-X206</b>	SW CallMgr 4.1 for IBM x206 server, 300 Svr Usr Lic	There is currently no replacement product available for this product.	

<b>CM4.1-K9-X206=</b>	SW CallMgr 4.1new install for IBM x206 server, 300 Svr Usr Lic	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X206M</b>	SW Only, CallManager 4.1 For IBM X206M	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X306</b>	SW CallMgr 4.1 for IBM x306 server, 1000 Svr Usr Lic	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X306-1</b>	SW CallMgr 4.1 for IBM x306 3.4GHz server, 1000 Svr Usr Lic	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X306=</b>	SW CallMgr 4.1 for IBM X306	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X306M</b>	SW Only, CallManager 4.1 For IBM X306M	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X306M-1</b>	SW Only, CallManager 4.1 For IBM X306M, 8849-K2Y	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X3250</b>	SW Only, Unified CallMgr 4.1 For IBM x3250, 1000 User	CM4.3-K9-X3250	SW Only, Unified CallMgr 4.3 For IBM x3250, 1000 User
<b>CM4.1-K9-X33650D</b>	SW Only, CallManager 4.1 For IBM X346M, NEED MTM /2CPU	CM4.3-K9-X3650D-1	SW Only, Unified CallMgr 4.3 For IBM x3650 2CPU, 5000 User
<b>CM4.1-K9-X346M-1</b>	SW Only, CallManager 4.1 For IBM X346M /1CPU	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X346M-2</b>	SW Only, CallManager 4.1 For IBM X346M /2CPU	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X346R</b>	SW Only, Unified CallMgr 4.1 For IBM X346, 8840-3RY /1CPU	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X346RD</b>	SW Only, Unified CallMgr 4.1 For IBM X346, 8840-3RY /2CPU	There is currently no replacement product available for this product.	
<b>CM4.1-K9-X3650</b>	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /1CPU	CM4.3-K9-X3650-1	SW Only, Unified CallMgr 4.3 For IBM x3650 1CPU, 2500 User
<b>CM4.1-K9-X3650-1</b>	SW Only, Unified CallMgr 4.1 For IBM x3650 1CPU, 2500 User	CM4.3-K9-X3650-1	SW Only, Unified CallMgr 4.3 For IBM x3650 1CPU, 2500 User
<b>CM4.1-K9-X3650D</b>	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /2CPU	CM4.3-K9-X3650D-1	SW Only, Unified CallMgr 4.3 For IBM x3650 2CPU, 5000 User
<b>CM4.1-K9-X3650D-1</b>	SW Only, Unified CallMgr 4.1 For IBM x3650 2CPU, 5000 User	CM4.3-K9-X3650D-1	SW Only, Unified CallMgr 4.3 For IBM x3650 2CPU, 5000 User
<b>CM4.1-U-K9-7815=</b>	SW CallMgr 3.x to 4.1 Upgd, MCS-7815, 300 Svr Usr Lic	CM4.3-U-K9-7815=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7815, 300 Svr Usr Lic
<b>CM4.1-U-K9-7815SE=</b>	SW CallMgr 3.x to 4.1 Upgd, MCS-7815, 100 Svr Usr Lic	CM4.3-U-K9-7815SE=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7815, 100 Svr Usr Lic
<b>CM4.1-U-K9-7825=</b>	SW CallMgr 3.x to 4.1 Upgd, MCS-7825, 1000 Svr Usr Lic	CM4.3-U-K9-7825=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7825, 1000 Svr Usr Lic
<b>CM4.1-U-K9-7825SE=</b>	SW CallMgr 3.x to 4.1 Upgd, MCS-7825, 100 Svr Usr Lic	CM4.3-U-K9-7825SE=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7825, 100 Svr Usr Lic
<b>CM4.1-U-K9-7835=</b>	SW CallMgr 3.x to 4.1 Upgd, MCS-7835, 2500 Svr Usr Lic	CM4.3-U-K9-7835=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7835, 2500 Svr Usr Lic
<b>CM4.1-U-K9-7845=</b>	SW CallMgr 3.x to 4.1 Upgd, MCS-7845, 5000 Svr Usr Lic	CM4.3-U-K9-7845=	SW CallMgr 3.3 To 4.3 Upgd, MCS-7845, 5000 Svr Usr Lic
<b>CM4.1-U-K9-DL320=</b>	SW CallMgr 3.x to 4.1 Upgd, HP DL320, 1000 Svr Usr Lic	CM4.3-U-K9-DL320=	SW CallMgr 3.3 To 4.3 Upgd, HP DL320, 1000 Svr Usr Lic

<b>CM4.1-U-K9-DL380=</b>	SW CallMgr 3.x to 4.1 Upgd, HP DL380/1CPU, 2500 Svr Usr Lic	CM4.3-U-K9-DL380=	SW CallMgr 3.3 To 4.3 Upgd, HP DL380/1CPU, 2500 Svr Usr Lic
<b>CM4.1-U-K9-DL380D=</b>	SW CallMgr 3.x to 4.1 Upgd, HP DL380/2CPU, 5000 Svr Usr Lic	CM4.3-U-K9-DL380D=	SW CallMgr 3.3 To 4.3 Upgd, No Service, HP DL380/2CPU, 5000
<b>CM4.1-U-K9-X206</b>	SW CallMgr 3.x to 4.1 Upgd, IBM X206, 300 Svr Usr Lic		There is currently no replacement product available for this product.
<b>CM4.1-U-K9-X206=</b>	SW CallMgr 3.3 to 4.1, Upgrade for IBM X206, 300 Svr Usr Lic	CM4.3-U-K9-X206=	SW CallMgr 3.3 To 4.3 Upgd, IBM X206, 300 Svr Usr Lic
<b>CM4.1-U-K9-X306=</b>	SW CallMgr 3.x to 4.1 Upgd, IBM X306, 1000 Svr Usr Lic	CM4.3-U-K9-X306=	SW CallMgr 3.3 To 4.3 Upgd, IBM X306, 1000 Svr Usr Lic
<b>CM4.1-U-K9-X345=</b>	SW CallMgr 3.x to 4.1 Upgd, IBM X345, 2500 Svr Usr Lic	CM4.3-U-K9-X345=	SW CallMgr 3.3 To 4.3 Upgd, IBM X345, 2500 Svr Usr Lic
<b>CM4.1-U-K9-X345D=</b>	SW CallMgr 3.x to 4.1 Upgd, IBM X345/2CPU, 5000 Svr Usr Lic	CM4.3-U-K9-X345=	SW CallMgr 3.3 To 4.3 Upgd, IBM X345, 2500 Svr Usr Lic
<b>CM4.1-U-K9-X346=</b>	SW CallMgr 3.x to 4.1 Upgd, IBM X346/1CPU, 2500 Svr Usr Lic	CM4.3-U-K9-X346=	SW CallMgr 3.3 To 4.3 Upgd, IBM X346/1CPU, 2500 Svr Usr Lic
<b>CM4.1-U-K9-X346D=</b>	SW CallMgr 3.x to 4.1 Upgd, IBM X346/2CPU, 5000 Svr Usr Lic	CM4.3-U-K9-X346D=	SW CallMgr 3.3 To 4.3 Upgd, IBM X346/2CPU, 5000 Svr Usr Lic

## Product Migration Options

Cisco Unified CallManager 4.1 uses Microsoft Windows 2000 as its operating system. Microsoft has transitioned Windows 2000 to extended support as of June 2005. Customers are encouraged to migrate to Cisco Unified Communications Manager Version 4.3, which uses Microsoft Windows Server 2003, or to Cisco Unified Communications Manager Version 6, an appliance version that uses an alternative operating system. Information about these products can be found at [http://www.cisco.com/en/US/products/sw/voicesw/ps556/products\\_data\\_sheet0900aecd805e321f.html](http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_data_sheet0900aecd805e321f.html). Customers who have a current Software Applications Support plus Upgrades (SASU) contract can order the stock keeping unit (SKU) CM4.3-K9-UPG= or CM6.0-K9-UPG= at no charge using the Product Upgrade Tool (PUT), which is located at <http://www.cisco.com/upgrade>. The customer must order one Cisco Unified Communications Manager upgrade for each server being upgraded. Downloadable upgrades from Cisco.com are not possible. For information about ordering, go to <http://www.cisco.com/en/US/ordering/index.shtm>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Unified CallManager 4.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

## For More Information

For more information about the Cisco Unified Communications Manager Version 4.3, visit [http://www.cisco.com/en/US/products/sw/voicesw/ps556/products\\_data\\_sheet0900aecd805e321f.html](http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_data_sheet0900aecd805e321f.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

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