

End-of-Sale and End-of-Life Announcement for the Cisco MCS 7845-H1 Unified CallManager Appliance

EOL5442

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco MCS 7845-H1 Unified CallManager Appliance. The last day to order the Cisco MCS 7845-H1 Unified CallManager Appliance is February 13, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco MCS 7845-H1 Unified CallManager Appliance. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco MCS 7845-H1 Unified CallManager Appliance.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 14, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 13, 2007
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 14, 2007
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	February 13, 2008
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 13, 2008
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 12, 2011
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 12, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
MCS7845H1-K9-CM50	HW/SW CallMgr 5.0 7845-H1 Appliance	MCS7845H1-K9-CMA2	HW/SW CallMgr 5.1 7845-H1 Appliance, 0 Seats

Product Migration Options

Customers are encouraged to migrate to the Cisco MCS 7845-H2 Unified CallManager Appliance. Information about this product can be found at:

<http://www.cisco.com/en/US/products/ps6867/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are

available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to:
http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html.

For More Information

For more information about the Cisco MCS 7845-H2 Unified CallManager Appliance, visit <http://www.cisco.com/en/US/products/ps6867/index.html>, contact your local account representative, or send an e-mail to callmanager-pm-team@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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