

End-of-Sale and End-of-Life Announcement for the Cisco CallManager 4.1

EOL5575

Cisco announces the end-of-sale and end-of life dates for the Cisco® CallManager 4.1. The last day to order the affected product(s) is September 25, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco CallManager 4.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	March 27, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	September 25, 2007
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 24, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 24, 2008
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 24, 2008
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	December 21, 2009
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 24, 2010

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CM4.1-K9-7815	SW CallMgr 4.1, MCS-7815	CM4.1-K9-7815I2-1	SW Only, CallManager 4.1 For MCS 7815-I2, 300 User
CM4.1-K9-7815=	SW CallMgr 4.1, MCS 7815	CM4.1-K9-7815I2-1	SW Only, CallManager 4.1 For MCS 7815-I2, 300 User
CM4.1-K9-7815R	SW CallMgr 4.1, Redundant MCS-7815	CM4.1-K9-7815I2-1	SW Only, CallManager 4.1 For MCS 7815-I2, 300 User
CM4.1-K9-7815R=	SW CallMgr 4.1, Redundant MCS-7815	CM4.1-K9-7815I2-1	SW Only, CallManager 4.1 For MCS 7815-I2, 300 User
CM4.1-K9-7815SE	SW CallMgr 4.1, MCS-7815, 100 Svr Usr Lic	CM4.1-K9-7815I2S-1	SW Only, CallManager 4.1 For MCS 7815-I2, 100 User
CM4.1-K9-7815SE1	SW CallMgr 4.1, MCS-7815, 100 Svr Usr Lic	CM4.1-K9-7815I2S-1	SW Only, CallManager 4.1 For MCS 7815-I2, 100 User
CM4.1-K9-7815SE2	CM 100 Srv USR Lic, 5 IPCC Std Agt USR Lic EMEA Promo	CM4.1-K9-7815I2S-1	SW Only, CallManager 4.1 For MCS 7815-I2, 100 User

CM4.1-K9-7815SE=	SW CallMgr 4.1, MCS-7815, 100 Svr Usr Lic	CM4.1-K9-7815I2S-1	SW Only, CallManager 4.1 For MCS 7815-I2, 100 User
CM4.1-K9-7825	SW CallMgr 4.1, MCS-7825H-3.0 or MCS-7825I-3.0	CM4.1-K9-7825H2-1	SW Only, CallManager 4.1 For MCS 7825-H2
CM4.1-K9-7825-H1	SW CallMgr 4.1 For MCS-7825-H1	CM4.1-K9-7825H2-1	SW Only, CallManager 4.1 For MCS 7825-H2
CM4.1-K9-7825-I1	SW CallMgr 4.1 For MCS-7825-I1	CM4.1-K9-7825I2-1	SW Only, CallManager 4.1 For MCS 7825-I2
CM4.1-K9-7825SE	SW CallMgr 4.1, MCS-7825, 100 Svr Usr Lic, MM Bundle Only	CM4.1-K9-7825H2-1	SW Only, CallManager 4.1 For MCS 7825-H2
CM4.1-K9-7835	SW CallMgr 4.1, MCS-7835	CM4.1-K9-7835-H2	SW Only, CallMgr 4.1 For MCS-7835-H2 / MCS-7835-H1
CM4.1-K9-7835=	SW CallMgr 4.1, MCS 7835	CM4.1-K9-7835-H2	SW Only, CallMgr 4.1 For MCS-7835-H2 / MCS-7835-H1
CM4.1-K9-7845	SW CallMgr 4.1, MCS-7845	CM4.1-K9-7845-H2	SW Only, CallMgr 4.1 For MCS-7845-H2 / MCS-7845-H1
CM4.1-K9-7845=	SW CallMgr 4.1, MCS 7845	CM4.1-K9-7845-H2	SW Only, CallMgr 4.1 For MCS-7845-H2 / MCS-7845-H1
CM4.1-K9-DL320	SW CallMgr 4.1, HP DL320, 1000 Svr Usr Lic	CM4.1-K9-320G4-1	SW Only, CallManager 4.1 For HP DL320-G4
CM4.1-K9-DL320-1	SW CallMgr 4.1, HP DL320-G3, 1000 Svr Usr Lic	CM4.1-K9-320G4-1	SW Only, CallManager 4.1 For HP DL320-G4
CM4.1-K9-DL320=	SW CallMgr 4.1, HP DL320	CM4.1-K9-320G4-1	SW Only, CallManager 4.1 For HP DL320-G4
CM4.1-K9-DL380	SW CallMgr 4.1, HP DL380/1CPU, 2500 Svr Usr Lic	CM4.1-K9-DL380G5	SW Only, CallManager 4.1 For HP DL380-G5 /1CPU
CM4.1-K9-DL380=	SW CallMgr 4.1, HP DL380, 1CPU	CM4.1-K9-DL380G5	SW Only, CallManager 4.1 For HP DL380-G5 /1CPU
CM4.1-K9-DL380D	SW CallMgr 4.1, HP DL380/2CPU, 5000 Svr Usr Lic	CM4.1-K9-DL380G5D	SW Only, CallManager 4.1 For HP DL380-G5 /2CPU
CM4.1-K9-DL380D=	SW CallMgr 4.1, HP DL380, 2CPU	CM4.1-K9-DL380G5D	SW Only, CallManager 4.1 For HP DL380-G5 /2CPU
CM4.1-K9-X345=	SW CallMgr 4.1, IBM X345	CM4.1-K9-X3650	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /1CPU
CM4.1-K9-X345D=	SW CallMgr 4.1, IBM X345 2CPU	CM4.1-K9-X3650D	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /2CPU
CM4.1-K9-X346	SW CallMgr 4.1, IBM X346, 1CPU, 2500 Svr Usr Lic	CM4.1-K9-X3650	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /1CPU
CM4.1-K9-X346=	SW CallMgr 4.1, IBM X346, 1CPU	CM4.1-K9-X3650	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /1CPU
CM4.1-K9-X346D	SW CallMgr 4.1, IBM X346, 2CPU, 5000 Svr Usr Lic	CM4.1-K9-X3650D	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /2CPU
CM4.1-K9-X346D=	SW CallMgr 4.1, IBM X346, 2CPU	CM4.1-K9-X3650D	SW Only, CallManager 4.1 For IBM X3650 7979-5AY /2CPU

Product Migration Options

Customers are encouraged to migrate to the [MIGRATION/REPLACEMENT PRODUCT NAME]. Information about this product can be found at:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod_software_versions_home.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco CallManager 4.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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