



End-of-Sale and End-of-Life Announcement for the Audium Call Services 3.4 and 3.5

EOL5493 - Amended

Cisco® announces the end-of-sale and end-of life dates for the Audium Call Services 3.4 and 3.5. The last day to order the affected product(s) is January 19, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Audium Call Services 3.4 and 3.5

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 19, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 19, 2007
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 14, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 30, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 15, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 11, 2009
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 15, 2010

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CVP-AD-CSTR-3.4	CA USE ONLY Audium Call Services 3.4 Contract Transfer	CVP-AD-PORTS	CVP-Audium Call Services UE 3.6 Port license
CVP-AD-CSTR-3.4	CA USE ONLY Audium Call Services 3.4 Contract Transfer	CVP-AD-SRVR	CVP - Audium Server
CVP-AD-CSTR-3.4	CA USE ONLY Audium Call Services 3.4 Contract Transfer	CVP-UE-60-SRVR-SW	CVP Universal Edition 6.0 Server Software
CVP-AD-CSTR-3.4	CA USE ONLY Audium Call Services 3.4 Contract Transfer	CVP-UE-PTS	CVP Universal Edition Call Server Port License
CVP-AD-CSTR-3.5	CA USE ONLY Audium Call Services 3.5 Contract Transfer	CVP-AD-PORTS	CVP-Audium Call Services UE 3.6 Port license
CVP-AD-CSTR-3.5	CA USE ONLY Audium Call Services 3.5 Contract Transfer	CVP-AD-SRVR	CVP - Audium Server

CVP-AD-CSTR-3.5	CA USE ONLY Audium Call Services 3.5 Contract Transfer	CVP-UE-60-SRVR-SW	CVP Universal Edition 6.0 Server Software
CVP-AD-CSTR-3.5	CA USE ONLY Audium Call Services 3.5 Contract Transfer	CVP-UE-PTS	CVP Universal Edition Call Server Port License
CVP-AD-PPRTR-3.4	CA USE ONLY. Audium 3.4 Red Port Contract transfer to Cisco	CVP-AD-REDPTS	CVP-Audium Call Services UE 3.6 Redundant Port license
CVP-AD-PPRTR-3.4	CA USE ONLY. Audium 3.4 Red Port Contract transfer to Cisco	CVP-UE-REDPTS	CVP Universal Edition Redundant ports
CVP-AD-TSTR-3.4	CA USE ONLY Audium 3.4 Test Srvr Contract transfer to Cisco	CVP-UE-60-NPS=	CVP Universal Edition 6.0 Non-for-production system

Product Migration Options

Customers are encouraged to migrate to Cisco Unified Call Services, Universal Edition 3.6 or Cisco Unified Call Services, Universal Edition 6.0 or Cisco Unified Customer Voice Portal 7.0 or higher.

Information about Cisco Unified Call Services can be found at

<http://www.cisco.com/en/US/products/ps7234/index.html>. Information about Cisco Unified

Customer Voice Portal can be found at

<http://www.cisco.com/en/US/products/sw/custcosw/ps1006/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Unified Customer Voice Portal (CVP)-Audium Call Services 3.6, visit <http://www.cisco.com/en/US/products/sw/custcosw/ps1006/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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